

Oct. 26, 2021

Subject: Presbyterian Will Update its Medical Policy Manual and Prior Authorization Guide on Nov. 27

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are updating the Medical Policy Manual and Prior Authorization Guide. **Nov. 27**, Presbyterian will add and/or modify the following procedures in the Medical Policy Manual and Prior Authorization Guide:

- Application and Use of Tissue-Engineered-Bioengineered Skin Substitutes
- Autism Spectrum Disorders: Diagnosis and Treatment
- Autologous Chondrocyte Implantation, for Non-Medicare
- Chimeric Antigen Receptor (CAR) T Cell Therapy
- COVID-19 Testing
- Diapers for Centennial Care Members
- DME: Miscellaneous

- Facet Interventions for Pain Management
- Gender Dysphoria
- Genetic Testing for Cutaneous Melanoma for Medicare
- Genetic Testing Colorectal Cancer (CRC) DNA
- Genetic Testing for Prostate Cancer
- Hypoglossal Nerve Stimulator
- Restorative, Reconstructive, Cosmetic Surgery and Treatment
- Total Hip Resurfacing

For specific information about the updates to each of the above procedures, providers may review Presbyterian's Prior Authorization Guide & Medical Policy Manual Summary of Updates at <a href="http://docs.phs.org/cs/groups/public/documents/communication/pel\_00957317.pdf">http://docs.phs.org/cs/groups/public/documents/communication/pel\_00957317.pdf</a>.

The following resources are available to providers to verify whether a prior authorization is required:

- Medical Policy Manual: www.phs.org/providers/resources/medical-policy-manual
- myPRES Provider Portal Prior Authorization Tool: <a href="https://www.phs.org/mypres">www.phs.org/mypres</a>
- Prior Authorization Check Tool: <a href="https://prescoverage.phs.org/ac">https://prescoverage.phs.org/ac</a>
- **Prior Authorization Guide:** www.phs.org/providers/authorizations

Providers must submit prior authorizations requests as the resources above indicate.

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For guidance on how to navigate the prior authorization tools on the provider portal, providers can view the myPRES Prior Authorization User Manual at <a href="https://www.phs.org/providermanual">www.phs.org/providermanual</a>. If providers have any questions or need assistance, then they should contact their Provider Network Operations relationship executive.

As always, thank you for continuing to partner with us to improve the health and wellness of the patients, members and communities we serve.

## **Provider Network Operations**



**Hours:** Monday through Friday, 8 a.m. to 5 p.m.



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Contact Guide: www.phs.org/ContactGuide



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