

Jan. 3, 2022

**Subject:** Increasing Administrative Efficiency with Claims Editing System Enhancement

Dear Provider,

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are pleased to announce an enhancement made to our claims editing system that increases administrative efficiency and helps reduce out-of-pocket costs for our members who rent oxygen durable medical equipment (DME).

As you are aware, it is Presbyterian’s policy to cap certain rental oxygen DME at 36 months. After the 36-month cap is met, only the contents outlined in the table below are permitted to be billed, which aligns with Centers for Medicare & Medicaid Services (CMS) payment methodologies and guidelines.

| <b>Equipment Subject to 36-Month Cap</b>        | <b>Monthly Contents Payment after 36-Month Cap</b> |
|---|--|
| Oxygen Concentrator (E1390, E1391 or E1392)     | None   |
| Portable Gaseous Transfilling Equipment (K0738) | None   |
| Portable Liquid Transfilling Equipment (E1399)  | None   |
| Stationary Gaseous Oxygen System (E0424)        | Stationary Gaseous Contents (E0441)                |
| Stationary Liquid Oxygen System (E0439)         | Stationary Liquid Contents (E0442)                 |
| Portable Gaseous Oxygen System (E0431)          | Portable Gaseous Contents (E0443)                  |
| Portable Liquid Oxygen System (E0433, E0434)    | Portable Liquid Contents (E0444)                   |

Previously, Presbyterian had dedicated staff who monitored the usage of oxygen for all members to ensure these services were billed correctly. If staff identified a claim submitted after the 36-month rental cap period, then Presbyterian manually denied the claim as “Exceeds Cap Rental Period.”

Now, Presbyterian has configured its claims editing system to monitor the usage of oxygen to ensure services are billed correctly. If the system identifies a claim submitted after the 36-month rental cap period, then the claim is automatically denied as “Exceeds Cap Rental Period.” This enhancement helps increase administrative efficiency, ensure accurate reimbursement and further aligns Presbyterian’s systems to support CMS payment guidelines.

To prevent claim denials, do not submit claims for rental oxygen DME after the 36-month rental cap period is met. For additional guidance regarding oxygen DME, including information about member coverage and eligibility, please review Presbyterian’s “DME: Respiratory Devices” medical policy (MPM 4.3) in the Presbyterian Medical Policy Manual. You can access the policy manual by visiting the following link: [www.phs.org/providers/resources/medical-policy-manual/Pages/manual.aspx](http://www.phs.org/providers/resources/medical-policy-manual/Pages/manual.aspx).

Presbyterian is committed to keeping you informed of health plan policies and procedures, and we will continue to let you know when we enhance our systems and improve our processes. If you have any

questions about this communication, then please contact your Provider Network Operations relationship executive. Their contact information can be found in the contact guide available at [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide).

As always, thank you for partnering with us to improve the health of the patients, members and communities we serve.

Healthy regards,

Presbyterian Provider Network Operations

### Provider Network Operations



**Hours:** Monday through Friday, 8 a.m. to 5 p.m.



**Phone:** (505) 923-5757

**Contact Guide:** [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide)



**Mailing address:** P.O. Box 27489, Albuquerque, NM 87125

**Location:** 9521 San Mateo Blvd NE, Albuquerque, NM 87113