



Personal Care Services Provider Training

Date and Time:

Wednesday, March 29
9 to 10:30 a.m.

Registration Link:

<https://phs.swoogo.com/apscirpcs23>

Who should attend?

Centennial Care PCS Providers
Support Broker Agencies

Providers will learn:

- **What** to report to APS
- **When** to report to APS
- **Why** critical incidents must be reported to APS
- **How** to submit an APS referral
 - Via phone
 - Via fax
 - Via critical incident report

Questions? Contact:

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Presbyterian Health Plan
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Feb. 28, 2023

Centennial Care Provider,

The Centennial Care Managed Care Organizations (MCOs), in collaboration with the New Mexico Human Services Department (HSD), are pleased to invite you to training on reporting abuse, neglect and exploitation to Adult Protective Services (APS) through the submission of Critical Incident Reports.

We would like to remind providers that this training is a requirement for all contracted Centennial Care personal care services (PCS) providers that report in the HSD Critical Incident Reporting portal.

Please register for this training using the link to the left. After you register, you will receive an email with the webinar link and login instructions.

Thank you for joining us for APS reporting training. We appreciate the high quality of care you provide our members, delivered at the right time and in the right setting.

Sincerely,
Quality Improvement/Quality Management
Presbyterian Health Plan

Such services are funded in part with the State of New Mexico.

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