

June 1, 2023

Subject: Presbyterian Will Update its Medical Policy Manual and Prior Authorization Guide on July 1
Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are updating the Medical Policy Manual and Prior Authorization Guide. **Effective July 1, 2023**, Presbyterian will add and/or modify the following procedures in the Medical Policy Manual and Prior Authorization Guide:

List policies that will be updated. Below are examples of policy titles:

- Bariatric Surgery Non-Medicare
- Bone-Anchored Hearing Aid (BAHA)
- *New Policy* Circulating Tumor DNA Tests for Management of Cancer
- Corneal Cross-Linking for Keratoconus and Ectasia
- DME: Orthotics and Prosthetics
- DME: Rehabilitation and Mobility Devices
- Gender Affirming Treatment and Surgery (Adult)
- Genetic and Genomic Testing
- Investigative & New Technology Assessment List (Non-Covered Services)
- *New Policy* Peripheral Nerve Stimulation for Occipital Neuralgia
- Positron Emission Tomography (PET)
- Restorative/Reconstructive/Cosmetic Surgery and Treatment
- Virtual Colonoscopy, Diagnostic

For specific information about the updates to each of the above procedures, providers may review Presbyterian's Prior Authorization Guide & Medical Policy Manual Summary of Updates at https://onbaseext.phs.org/PEL/DisplayDocument?ContentID=PEL_00957317.

The following resources are available to providers to verify whether a prior authorization is required:

- **Medical Policy Manual:** www.phs.org/providers/resources/medical-policy-manual
- **myPRES Provider Portal Prior Authorization Tool:** www.phs.org/mypres
- **Prior Authorization Check Tool:** <https://prescoverage.phs.org/ac/>
- **Prior Authorization Guide:** www.phs.org/providers/authorizations

Providers must submit prior authorizations requests as the resources above/on the previous page indicate.

For guidance on how to navigate the prior authorization tools on the provider portal, providers can view the myPRES Prior Authorization User Manual at www.phs.org/providermanual. If providers have any questions or need assistance, then they should contact their Provider Network Operations relationship executive.

As always, thank you for continuing to partner with us to improve the health and wellness of the patients, members and communities we serve.

Provider Network Operations



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5757

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113