

Lincoln County Medical Center Report to the Community 2022

Lincoln County Medical Center (LCMC) is a county-owned facility that has been leased and managed by Presbyterian Healthcare Services since 1972. This partnership is dedicated to improving the health of individuals, families and communities in Ruidoso and Lincoln County. Presbyterian Healthcare Services, through Lincoln County Medical Center, operates a hospital, two hospital-based primary care clinics and a specialty clinic in Ruidoso; primary care clinics in Capitan, Carrizozo, Corona and Hondo; and a countywide ambulance service in Lincoln County. LCMC is one of nine hospitals managed by Presbyterian Healthcare Services, which also has a growing multispecialty group.



Investing in Your Healthcare

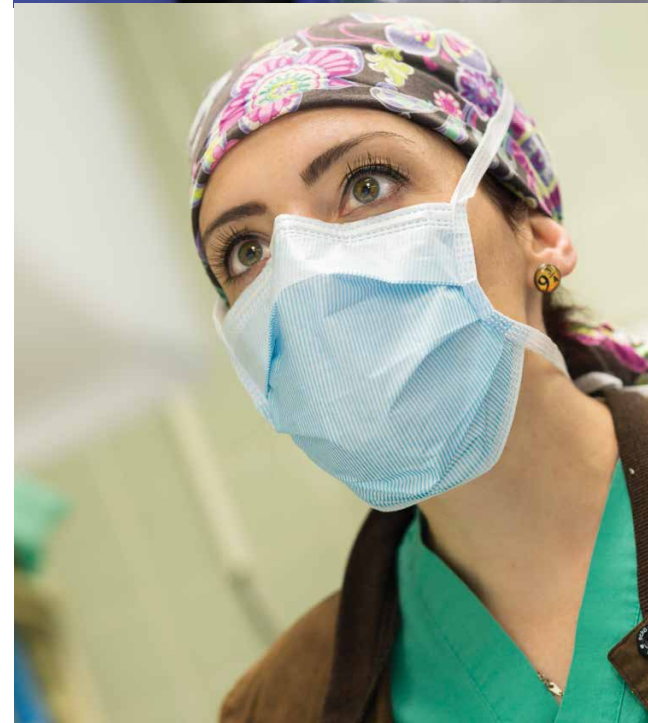
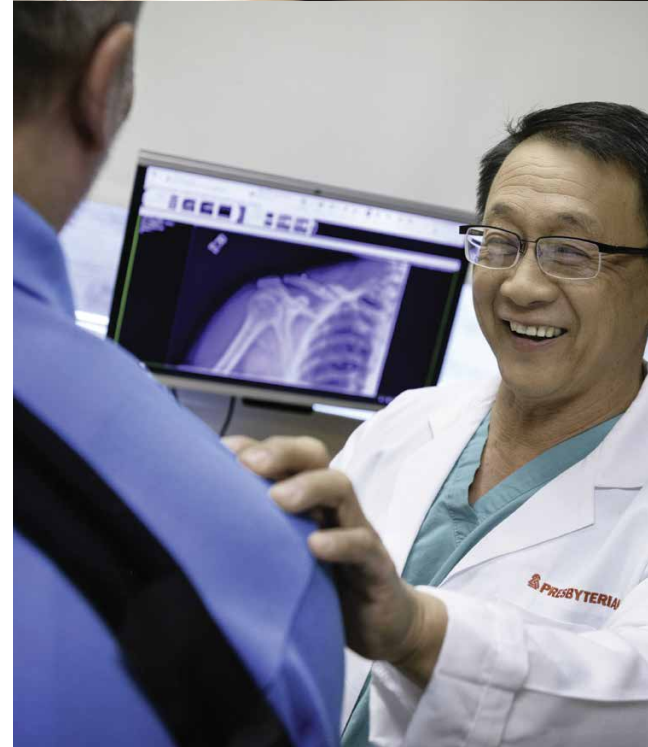
- We opened our oncology program, providing chemotherapy in our community.
- We offer nuclear medicine technology, a family birthing unit, cardiopulmonary rehab, general surgery, uro-gynecology and orthopedic surgery.

Our Accomplishments

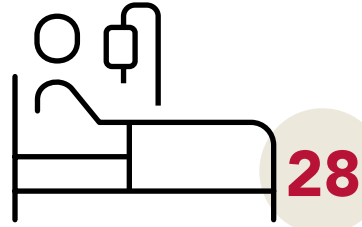
- The New Mexico Hospital Association awarded Lincoln County Medical Center a Quest for Excellence award for work to improve the hospital's fall rate as part of the Quest for Excellence and Patient Experience Innovation Awards.
- We achieved the 74th percentile in patient satisfaction for inpatient care and the 86th percentile in patient satisfaction for emergency room care.
- We brought in a new family medicine physician and a new general surgeon, expanding the care options close to home in Lincoln County.
- We have started two new specialty clinics: urology and endocrinology.

Serving Our Community in 2022

- We employed 297 people and generated many additional jobs in the community.
- We provided more than \$35.7 million in employee salaries, wages and benefits.
- We provided more than \$2.5 million in community benefit (including financial assistance).
- We offered a drive-through flu shot clinic and provided free meals to children.
- LCMC EMS provided 35 CPR/First Aid classes to 280 participants in 2022.
- We are a Baby-Friendly® designated hospital, committed to providing exceptional care for mothers and babies, including support for breastfeeding.
- We are proud to offer our annual MASH camps for middle school students in Capitan and Ruidoso to raise awareness of healthcare careers and create an early pipeline for future staff and clinicians.
- The Lincoln County Medical Center Board of Trustees, comprised of community members, provided governance, leadership and direction for Lincoln County Medical Center, our clinics and EMS.



2022 BY THE NUMBERS



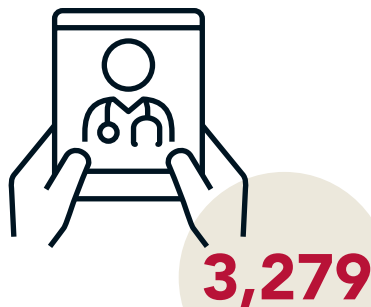
licensed beds



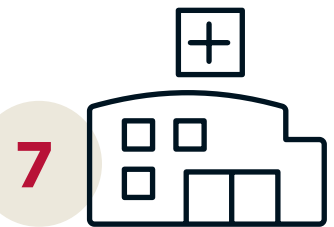
outpatient clinic visits



babies delivered



telehealth (video and phone) visits



Presbyterian Medical Group primary and specialty care clinics

16,659

outpatient emergency room visits



1,144

inpatient hospital visits





 **PRESBYTERIAN**
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