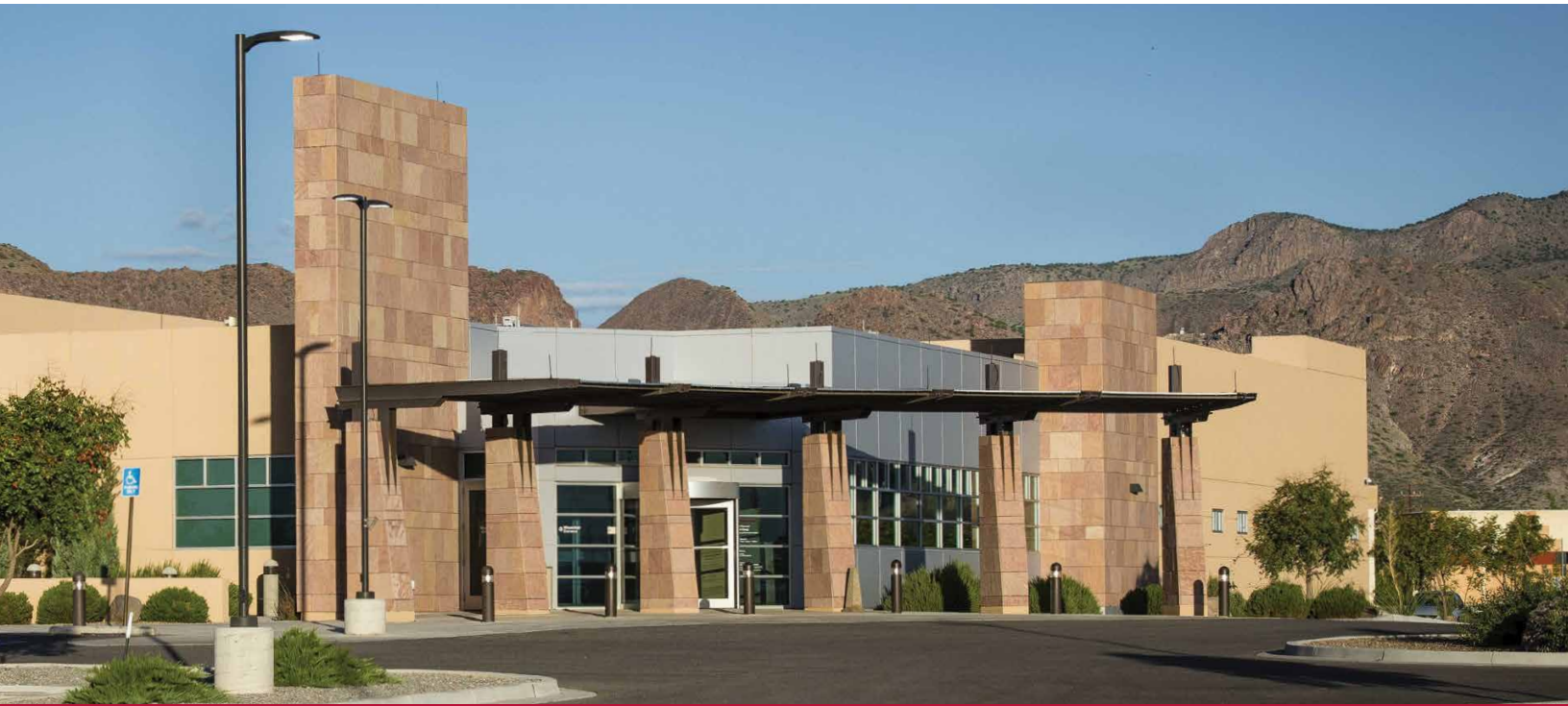
PRESBYTERIAN

Socorro General Hospital
Report to the Community 2022

Socorro General Hospital is a not-for-profit hospital that has been managed by Presbyterian Healthcare Services since 1976. The hospital provides inpatient and outpatient healthcare to the residents of Socorro and Catron counties. Socorro General Hospital and Presbyterian Healthcare Services operate the hospital and seven clinics. The hospital also houses an independent laboratory, operated by TriCore. Additional services include emergency medicine and community outreach programs, as well as primary and specialty care services. Socorro General Hospital is one of nine hospitals managed by Presbyterian Healthcare Services, which also has a growing multispecialty group.



Our Accomplishments

- The New Mexico Hospital Association awarded Socorro General Hospital an honorable mention for Patient Experience innovation for a project to improve care transitions and discharge planning as part of the Quest for Excellence and Patient Experience Innovation Awards.
- In 2022, our employee turnover rate fell significantly, and we saw increased provider satisfaction scores on patient surveys.
- Thanks to the incredible support of our community, we began an exciting project to renovate our Healing Garden, so staff and patients can have a welcoming and peaceful spot to heal. We are adding beautiful water features, new plantings, shaded areas and more.
- We recently purchased a new ultrasound machine for our outpatient radiology department, where we provide screenings like MRIs, CAT scans and echocardiograms. These are critical services that help the people of Socorro County remain close to home for diagnostic services.
- Other recent equipment additions include an infant warmer used for our tiniest patients, new scopes used to more accurately view patients in our operating room and a new video tower used during minimally invasive surgeries.
- We rolled out the Just Culture shared accountability system. We also implemented change management and relationship training to help improve patient processes and quality of care.

Serving Our Community in 2022

- We employed 193 people and generated many additional jobs in the community.
- We provided more than $22.8 million in employee salaries, wages and benefits.
- We provided more than $4 million in community benefit (including financial assistance).
- We offered free flu shots and infant mental health services. We also hosted several blood drives at Socorro General Hospital.
- Thanks to assistance from the Presbyterian Healthcare Foundation and in coordination with community partners, we provided an intensive Emergency Medical Technician class to staff and community members. We participated in the local SCOPE Health Council for Socorro County.
- We sponsored the 16th annual Run for Your Life 5K and 1-mile walk fitness event in cooperation with Socorro Striders and Riders. We also participated in the annual city health fair, the community Start to School event, a Socorro High School career fair and New Mexico Tech women's health fair.
- For the first time since the start of the COVID-19 pandemic, were able to hold our annual fundraising event. We hosted an outdoor garden party for our 17th annual fundraiser.
- The Socorro General Hospital Board of Trustees provided governance, leadership and direction for Socorro General Hospital, our clinics and emergency medical services.

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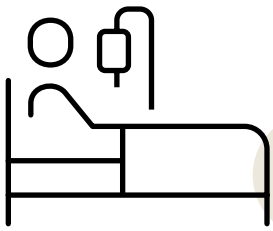
2022 BY THE NUMBERS

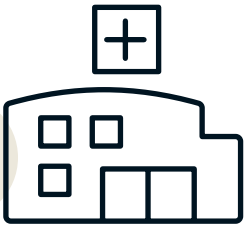


24
licensed beds

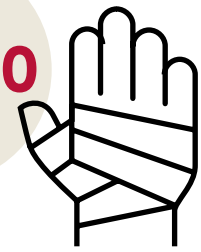
19,257
outpatient clinic visits

78
babies delivered

1,326
telehealth (video and phone) visits



6
Presbyterian Medical Group primary and specialty care clinics



10,540
outpatient emergency room visits

474
inpatient hospital visits

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