



## Plains Regional Medical Center Report to the Community 2022

Plains Regional Medical Center is an acute-care hospital that has been owned and operated by Presbyterian Healthcare Services since 1975. The hospital has a long tradition of delivering patient care to Clovis, eastern New Mexico, West Texas and Curry County. In its hospital and 12 clinics, Plains Regional Medical Center offers a Cancer Center and a wide range of medical specialties, including surgery, oncology, internal medicine, urology, nephrology, pediatrics, orthopedics, pulmonology, cardiology, gastroenterology, OB/GYN and family medicine. PRMC also provides home health and hospice care and rehabilitation and pharmacy services. Plains Regional Medical Center is one of nine hospitals managed by Presbyterian Healthcare Services, which also has a growing multispecialty medical group.



## Our Accomplishments

- We coordinate a human milk donation and outreach center, which means Clovis-area mothers can make a difference in babies' lives by donating excess breast milk. In 2022, we also began offering donor milk as a supplementation option. The effort is a partnership with Mothers' Milk Bank, a Colorado-based nonprofit benefiting women and babies nationwide.
- In an ongoing effort to improve staff health and wellness, we provided a relaxation room for employees to use during their breaks.
- We successfully completed federal Mammography Quality Standards Act surveys.

## Serving Our Community in 2022

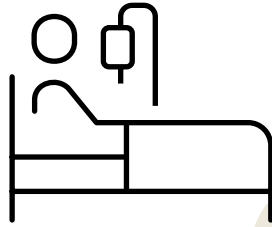
- We employed 485 people and generated many additional jobs in the community.
- We provided more than \$53.3 million in employee salaries, wages and benefits.
- We provided more than \$13.9 million in community benefit (including financial assistance).
- Our auxiliary is a volunteer organization dedicated to service to the hospital, its patients and the community, through education, communication, resource networking and participation. Volunteers contributed almost 20,000 hours in 2022.
- We provided 13,490 free healthy meals for children in the Clovis area in partnership with the U. S. Department of Agriculture and the New Mexico Childhood Education and Care Department.
- We provided more than 480 free flu shots.
- We participated in the Hillcrest Park Zoo's Boo in the Zoo event for Halloween.
- We are a Baby-Friendly® designated hospital, committed to providing exceptional care for mothers and babies, including support for breastfeeding.
- The Plains Regional Medical Center Community Board of Trustees, comprised of community members, provided governance, leadership and direction for Plains Regional Medical Center, our clinics and emergency medical services.

## Investing in Your Healthcare

- When a local women's medical center closed, we stepped up to minimize any gap in OB/GYN service to the community. We hired new OB/GYN providers as well as midwives and support staff as part of our new obstetrics and gynecology team.
- We installed a new tomographic mammography unit with biopsy capability.
- We increased access to MRI studies by adding evening and weekend hours.
- We recruited a sonographer for obstetric ultrasound.



# 2022 BY THE NUMBERS



**100**

licensed beds



**85,432**

outpatient visits



**698**

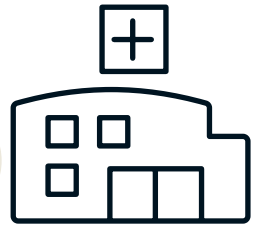
newborns delivered



**3,278**

patients discharged  
from the hospital

**12**



Presbyterian Medical  
Group primary and  
specialty care clinics

**29,258**

emergency  
room visits



**1,964**

telehealth  
(video  
and phone)  
visits





 **PRESBYTERIAN**  
Plains Regional Medical Center

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