

Sept. 26, 2024

Subject: Presbyterian Will Update its Medical Policy Manual and Prior Authorization Guide Nov. 1, 2024

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are updating the Medical Policy Manual and Prior Authorization Guide. **Effective Nov. 1, 2024**, Presbyterian will add and/or modify the following procedures in the Medical Policy Manual and Prior Authorization Guide:

- Acupuncture for Chronic Lower Back Pain, (Dry Needling)
- Application and Use of Tissue-Engineered-Bioengineered Skin Substitutes
- ****Retired**** Autologous Chondrocyte Implantation
- Bariatric Surgery (Weight Loss Surgery), Non-Medicare
- Durable Medical Equipment: Orthotics and Prosthetics
- Durable Medical Equipment: Respiratory Devices
- Facet Interventions for Pain Management
- Genetic Testing for Cutaneous Melanoma for Medicare
- Genetic Testing for Prostate Cancer
- Hypoglossal Nerve Stimulator
- ****Retired**** Meniscal Allograft Transplant
- Radiation Oncology: Proton Beam Therapy
- ****Retired**** Thoracic Spinal Surgeries
- ****Retired**** Unicompartmental Knee Replacement

For specific information about the updates to each of the above procedures, providers may review Presbyterian's Prior Authorization Guide & Medical Policy Manual Summary of Updates at https://onbaseext.phs.org/PEL/DisplayDocument?ContentID=PEL_00957317.

The following resources are available to providers to verify whether a prior authorization is required:

- **Medical Policy Manual:** www.phs.org/providers/resources/medical-policy-manual
- **Provider Portal Prior Authorization Tool:** www.phs.org/mypres
- **Prior Authorization Check Tool:** <https://prescoverage.phs.org/ac/>
- **Prior Authorization Guide:** www.phs.org/providers/authorizations

Providers must submit prior authorization requests as the resources above indicate.

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Presbyterian exists to ensure all of the patients, members and communities we serve can achieve their best health.

www.phs.org

For guidance on how to navigate the prior authorization tools on the provider portal, providers can view the myPRES Prior Authorization User Manual at www.phs.org/providermanual. If providers have any questions or need assistance, then they should contact their Provider Network Operations relationship executive.

As always, thank you for continuing to partner with us to improve the health and wellness of the patients, members and communities we serve.

Provider Network Operations



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5757 or 1-888-923-5757 (toll-free)

Contact Guide: www.phs.org/ContactGuide



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