

Feb. 6, 2025

Subject: Request for Attestation to Receive Patient Gaps in Care List

Dear Provider:

Presbyterian Health Plan, Inc. (Presbyterian) would like to send providers a list of members who are not meeting behavioral health metrics as outlined by the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS). To ensure compliance with the Health Insurance Portability and Accountability Act (HIPAA) regulations, this sensitive member data will be sent via secure email.

If you wish to receive this list of your patients with gaps in care, please complete the short attestation found here: https://phs.qualtrics.com/jfe/form/SV_cwg1UgvlC6b1FA2. This attestation confirms your correct contact information. Once we receive your completed attestation, we will be able to securely share relevant patient information with you. Please submit the attestation **no later than Nov. 30, 2025**.

If you have questions or require additional information, contact NMBHQuality@magellanhealth.com. (Note: Magellan is contracted with Presbyterian for behavioral health services management. All information received is on behalf of Presbyterian.)

As always, thank you for partnering with us to improve the health of the patients, members and communities we serve.

Healthy Regards,
Presbyterian Behavioral Health Quality

Presbyterian Behavioral Health Quality



Hours: Monday to Friday, 8 a.m. to 5 p.m.



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