PRESBYTERIAN State of New Mexico

Coverage for: Individual or Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-275-7737 or visit www.phs.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-888-275-7737 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|--|
| Whatis the overall <u>deductible</u> ? | Tier I: \$350 Single / \$700 Two- person / \$1,050 Family Tier II: \$500 Single / \$1,000 Two- person / \$1,500 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . <u>Deductible</u> amounts cross-accumulate between Tier I, Tier II. |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive care</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at www.healthcare.gov/coverage/preventive-care-benefits. |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Tier I: \$3,750 Single / \$7,500 Two-person / \$11,250 Family Tier II: \$4,250 Single / \$8,500 Two-person / \$12,750 Family | The <u>out of pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the <u>out of pocket limit</u> can be satisfied by any combination of the family members. No one member can contribute more than the stated member amount. Once a member meets their individual amount their <u>out of pocket limit</u> is considered met. <u>Out of pocket limit</u> amounts cross-accumulate between Tier I, Tier II. <u>Out of pocket maximum</u> includes pharmacy <u>copayments</u> and <u>coinsurance</u> paid under CVS Caremark. |
| What is not included in the out-of-pocket limit? | Premiums, <u>balance billing</u> charges, health care this <u>plan</u> doesn't cover, and penalty amounts. | Even though you pay these expenses, they don't count toward the out of pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>https://www2.phs.org/providers</u> <u>?insurance_plans=state-of-</u> <u>new-mexico-preferred-tier-1-</u> <u>network</u> or call 1-888-275- 7737 for a list of participating providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out of network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a referral. |

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | | What You Will Pay | Limitations, Exceptions, & Other | | |
|---|--|--|--|--|---|--|
| Common Medical Event | Services You May Need | Tier I Presbyterian Preferred Network Provider (You will pay the least) | Tier II Presbyterian Nationwide HMO Network Provider | Provider (You will pay the most) | Important Information | |
| | Primary care visit to treat an injury or illness | | \$40 <u>copayment</u> /visit <u>deductible</u> does not apply Video visit-No Charge Telehealth visit-No Charge | Not covered | None | |
| If you visit a health care <u>provider's</u> office or clinic | <u>Specialist</u> visit | \$45 <u>copayment</u> /visit <u>deductible</u> does not apply Telehealth visit- No Charge | \$60 <u>copayment</u> /visit <u>deductible</u> does not apply Telehealth visit- No Charge | Not covered | None | |
| | Preventive care/screening/immunization | No Charge <u>deductible</u> does not apply | No charge <u>deductible</u> does not apply | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | \$100 <u>copayment</u> x- ray /\$20 <u>copayment</u> blood work <u>deductible</u> does not apply | \$100 <u>copayment</u> x- ray /\$20 <u>copayment</u> blood work <u>deductible</u> does not apply | Not covered | Prior authorization may be required. | |
| | Imaging (CT/PET scans, MRIs) | \$250 <u>copayment</u> per test per day <u>deductible</u> does not apply | \$250 <u>copayment</u> per test per day <u>deductible</u> does not apply | Not covered | | |
| If you need drugs to treat your illness or | Generic drugs (Tier 1) | Not covered | Not covered | Not covered | Administered by CVS Caremark - contact at 1-877-744-5313. | |
| condition More information about | Preferred brand drugs (Tier 2) | Not covered | Not covered | Not covered | | |
| prescription drug coverage is available at www.caremark.com | Non-preferred brand drugs (Tier 3) | Not covered | Not covered | Not covered | | |
| | Specialty drugs (Tier 4) | Not covered | Not covered | Not covered | | |

| | | | What You Will Pay | Limitations, Exceptions, & Other | | |
|--|--|---|---|---|--|--|
| Common Medical Event | Services You May Need | Tier I Presbyterian Preferred Network Provider (You will pay the least) | Tier II Presbyterian Nationwide HMO Network Provider | Out-of-network Provider (You will pay the most) | Important Information | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$500 <u>copayment</u> <u>deductible</u> does not apply | \$500 <u>copayment</u> <u>deductible</u> does not apply | Not covered | None | |
| | Physician/surgeon fees | No Charge | No Charge | Not covered | Facility claim only | |
| | Emergency room care | 20% <u>coinsurance</u> deductible applies | 20% <u>coinsurance</u> <u>deductible</u> applies | 20% <u>coinsurance</u> <u>deductible</u> applies | Waived if admitted into a hospital, then hospital copayment applies. | |
| If you need immediate medical attention | Emergency medical transportation | 20% <u>coinsurance</u> <u>deductible</u> applies | 20% <u>coinsurance</u> <u>deductible</u> applies | 20% <u>coinsurance</u> <u>deductible</u> applies | None | |
| | <u>Urgent care</u> | \$100 <u>copayment</u> <u>deductible</u> does not apply | \$100 <u>copayment</u> <u>deductible</u> does not apply | \$100 <u>copayment</u> <u>deductible</u> does not apply | None | |
| If you have a hospital | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> deductible applies | 20% <u>coinsurance</u> <u>deductible</u> applies | Not covered | Prior authorization may be required. | |
| stay | Physician/surgeon fees | 20% <u>coinsurance</u> <u>deductible</u> applies | 20% <u>coinsurance</u> <u>deductible</u> applies | Not covered | Prior authorization may be required. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | No Charge <u>deductible</u> does not apply | No Charge <u>deductible</u> does not apply | Not covered | None | |
| | Inpatient services | No Charge <u>deductible</u> does not apply | No Charge <u>deductible</u> does not apply | Not covered | Prior authorization may be required. | |
| | Office visits | \$25 <u>copayment</u> /visit initial visit only <u>deductible</u> does not apply | initial visit only | Not covered. | Prior authorizations is not required for maternity ultrasounds. | |
| If you are pregnant | Childbirth/delivery professional services | No charge | No charge | Not covered | None | |
| | Childbirth/delivery facility services | \$1000 <u>copayment</u> / pregnancy <u>deductible</u> does not apply | \$1000 <u>copayment</u> / pregnancy <u>deductible</u> does not apply | Not covered | Prior authorization may be required. Prior authorizations is not required for maternity ultrasounds. | |

| | | | What You Will Pay | Limitations, Exceptions, & Other | | |
|--|----------------------------|--|--|--|---|--|
| Common Medical Event | Services You May Need | Tier I Presbyterian Preferred Network Provider (You will pay the least) | Tier II Presbyterian Nationwide HMO Network Provider | Out-of-network Provider (You will pay the most) | Important Information | |
| | <u>Home health care</u> | \$45 copayment/physician services <u>deductible</u> does not apply | \$60 copayment/physicia n services <u>deductible</u> does not apply | Not covered | No charge for nursing services. Prior authorization may be required. | |
| If you need help recovering or have other special health | Rehabilitation services | Inpatient: 20% <u>coinsurance</u> <u>deductible</u> applies; Outpatient: \$25 <u>copayment</u> /visit <u>deductible</u> does not apply | Inpatient: 20% <u>coinsurance</u> <u>deductible</u> applies; Outpatient: \$40 <u>copayment</u> /visit <u>deductible</u> does not apply | Not covered | Prior authorization may be required. | |
| needs | Habilitation services | No charge <u>deductible</u> does not apply | No charge <u>deductible</u> does not apply | Not covered | None | |
| | Skilled nursing care | 20% <u>deductible</u> applies | 20% <u>deductible</u> applies | Not covered | Admission copayment waived if readmitted within 15 days. Prior authorization may be required. | |
| | Durable medical equipment | 20% coinsurance deductible applies | 20% coinsurance deductible applies | Not covered | Prior authorization may be required. | |
| | Hospice services | No charge <u>deductible</u> does not apply | No charge <u>deductible</u> does not apply | Not covered | Prior authorization may be required. | |
| | Children's eye exam | Not covered | Not covered | Not covered | None | |
| If your child needs dental or eye care | Children's glasses | Not covered | Not covered | Not covered | None | |
| | Children's dental check-up | Not covered | Not covered | Not covered | None | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | | | | |
|--|-------------------------|---|--|---|--------------------------|--|--|
| • | Cosmetic Surgery | ٠ | Glasses (Child) | ٠ | Private-Duty Nursing | | |
| • | Dental Care (Adult) | • | Infertility Treatment | • | Routine Eye Care (Adult) | | |
| • | Dental check-up (Child) | • | Long-Term Care | • | Routine Foot Care | | |
| • | Eye exam (Child) | • | Non-Emergency Care When Traveling Outside the U.S. | • | Weight Loss Programs | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) | | | | | | | |
| • | Acupuncture | ٠ | Chiropractic Care | ٠ | Hearing Aids | | |
| • | Bariatric Surgery | • | Massage Therapy | | | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, you may contact the Office of the Superintendent of Insurance Managed Health Care Bureau at 1-855-427-5674 or by email at mhcb.grievance@state.nm.us.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standard, you may be eligible for a premium tax credits to help you pay for a plan through the Marketplace.

Language Access Services:

Para obtener asistencia en Español, llame al 1-888-275-7737. Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-275-7737. 如果需要中文的帮助,请拨打这个号码 1-888-275-7737. Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-275-7737. Learn more about Presbyterian's Notice of Nondiscrimination, go to <u>www.phs.org/nondiscrimination.aspx</u>.

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

The total Peg would pay is



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal can hospital delivery) | re and a | Managing Joe's type 2 Dia (a year of routine in-network care controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | | |
|---|----------|--|----------------------|--|----------------------|--|
| The plan's overall deductible\$350Specialist\$45Hospital (Facility)20% | | The plan's overall deductible \$350 Specialist \$45 Hospital (Facility) 20% | | The plan's overall deductible Specialist Hospital (Facility) | \$350 \$45 20% | |
| Other No Charge | | Other No Charge | | Other | No Charge | |
| This EXAMPLE event includes services in Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood w</i> Specialist visit (<i>anesthesia</i>) | | This EXAMPLE event includes services Primary care physician office visits (includisease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical | uding | This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>) | | |
| Total Example Cost \$12,000 | | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 | |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | | |
| Cost Sharing | | Cost Sharing | Sharing Cost Sharing | | | |
| Deductibles | \$350 | Deductibles \$0 | | Deductibles | \$350 | |
| Copayments | \$1,500 | Copayments S | | Copayments | | |
| Coinsurance \$1,600 | | Coinsurance \$0 | | Coinsurance | \$200 | |
| What isn't covered | | What isn't covered What isn't covered | | | | |
| Limits or exclusions \$0 | | Limits or exclusions | \$0 | Limits or exclusions | \$0 | |

The plan would be responsible for the other costs of these EXAMPLE covered services

\$400

The total Mia would pay is

The total Joe would pay is

\$3,450

\$950