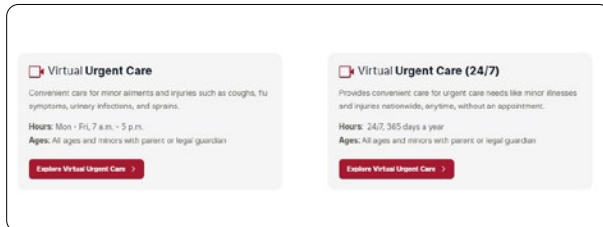
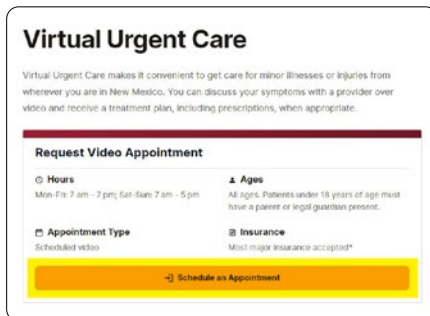


How to make an appointment for VirtualPRES – Urgent Care

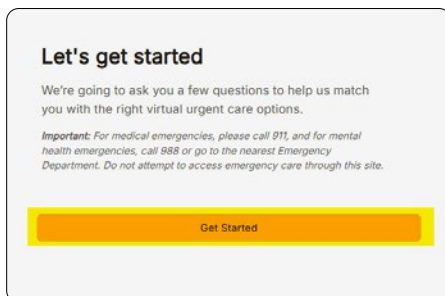
1. Go to phs.org/virtualpres. Select the virtual urgent care option that best fits you, click **Explore Virtual Urgent Care**.



2. Select **Schedule an Appointment**.

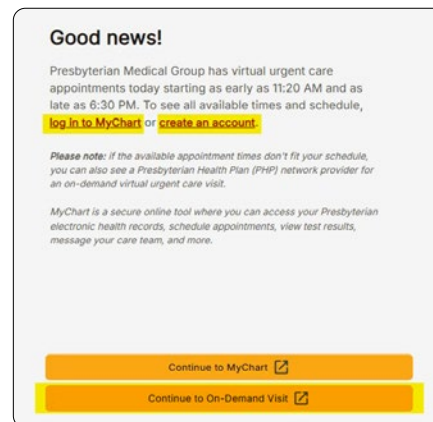


3. Select **Get Started**. Answer the questions and follow the instructions.



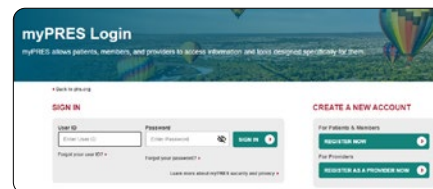
4. Select if you want to **log in to your MyChart** account or **create an account**.

Otherwise, you can select **Continue to On-Demand Visit**. Follow the directions.

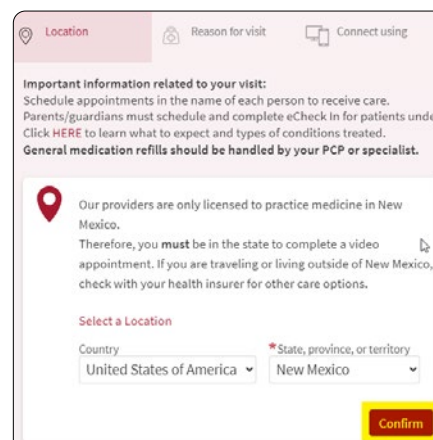


5. If you are using your MyChart account, complete the sign in process through myPRES (same login you use for MyChart) to schedule an appointment.

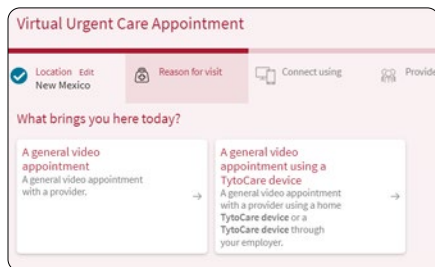
If you are not using MyChart, skip to step 12.



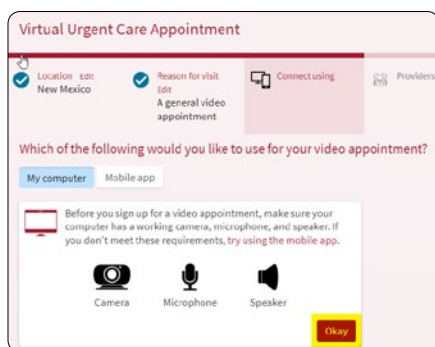
6. You must be in the state of New Mexico to use Virtual Urgent Care. Select **Confirm**.



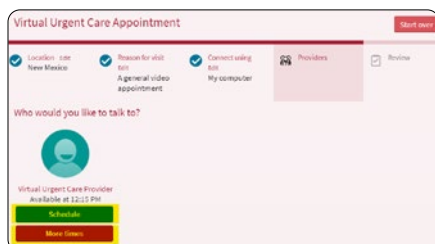
7. Identify if you will be using a TytoCare device to aid in your physical exam during your video appointment. If you don't have a TytoCare device, select general video appointment.



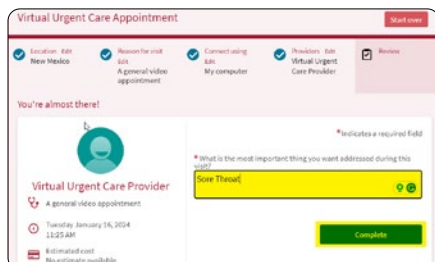
8. Choose if you will be using a computer or mobile device and select **Okay**.



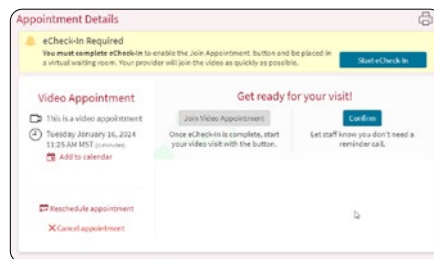
9. You will be presented with the next available appointment time. To select that time, choose **Schedule**. If you want to view other times, select **More times**.



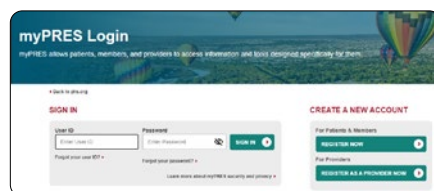
10. In a few short words, describe the most important issue you want addressed during your visit, then select **Complete**.



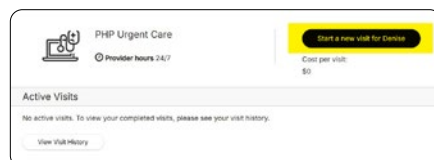
11. You will receive a confirmation showing the details of your video appointment. Before your appointment, you must complete the eCheck-In process. You will receive reminders as your appointment time approaches.



12. If you are not using a MyChart account, sign in or register for a myPRES account.



13. You will be directed to an On-Demand Visit. Click on **Start a new visit** and follow the instructions.



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