

# PRESBYTERIAN HEALTHCARE SERVICES

## Community Health Implementation Goals and Outcome Measures 2026-2028

In response to our communities, these are the priorities we are working on and how we plan to measure impact.

Connections to Care

Increase access to behavioral health services and reduce stigma associated with accessing those services.


How we measure progress:

- Drug Overdose ED Visits
- Would Recommend Provider Practice
- Hospital Experience

Identify and close unfair and avoidable differences in health care access, quality and outcomes for New Mexicans at highest risk in line with standards and requirements set forth by Joint Commission, CMS, and the NM Health Care Authority.

How we measure progress:

- Maternal Death or Serious Injury in Low Risk Pregnancy
- Death or Serious Injury of Neonate



Healthy Lifestyles

Improve prevention and self-management of chronic disease.


How we measure progress:

- Diabetes Quality Measures – Glycemic Status Assessment for Patients with Diabetes; Blood Sugar Control
- Hypertension Quality Measures – Blood Pressure Control
- Preventive Care – Annual Wellness Visits, Well Child Visits

Prevent communicable disease.

How we measure progress:

- Vaccinations Administered



Healthy Communities

Increase economic opportunities, investments, meaningful engagements, and explore opportunities to impact the communities we serve.


How we measure progress:

- Nursing Time-To-Fill (Avg. Days)
- Brand Preference


Investigate the connection between organizational opportunities and community-based health improvement efforts.

Exploratory and learning measures:

- Heat/Cold Related ED Utilization
- Pediatric Lead Exposure and Asthma Screenings



We Join our State in Working Toward These Population-Level Goals\*



Increase access to healthcare and services.

Outcome Measures

- ✓ Drug Overdose Mortality Rate
- ✓ 14 + Poor Mental Health Days in Last 30 Days (Adults)
- ✓ Food Insecurity Rate
- ✓ Severe Housing Problems

Reduce the impact of chronic conditions on our communities.

Outcome Measures

- ✓ Diabetes Mortality Rate
- ✓ Heart Disease Mortality Rate

Understand and address conditions in which people live, work or play in order to improve their long-term health.

Outcome Measures

- ✓ Unemployment Rate
- ✓ Poverty Rate
- ✓ Severe Housing Cost Burden
- ⓧ Adverse Weather Events (learning)
- ⓧ Drinking Water Violations (learning)