



CONVENIENT CARE FROM YOUR PHONE OR COMPUTER

An eVisit is a secure and convenient way for **established*** patients of Presbyterian Medical Group primary care to receive non-urgent care for common conditions without scheduling an appointment or going to a clinic.

If you feel that you are experiencing a medical emergency, call 911 or go to the closest emergency room.

All you need to do is complete a questionnaire about your symptoms through MyChart and a provider with the eVisit care team will respond with a diagnosis and care plan within 24 hours.

A few of the common conditions treated:

- Cough and cold
- Sinus pain or pressure
- Sore throat
- Flu symptoms
- COVID

What to expect:

- You will need to have a MyChart account. If you do not have one, visit phs.org/mychart to create one.
- The process for your eVisit will take approximately 10 to 15 minutes to complete and you will need to:
 - Complete an online questionnaire about your symptoms and medical history
 - Verify and update your medication and allergy list
 - Choose a pharmacy for any new prescriptions, if recommended
 - Confirm your insurance and payment information
- An eVisit is currently only available for adults aged 18+.
- An eVisit will not include lab tests or x-rays. If we feel you need to be seen in person, we will let you know.

How to access eVisit in MyChart:

- Log into your MyChart account.
- In the Menu tab under Find Care, select eVisit. You can also go to Message Center, select Send a Message, and chose Start eVisit.

Charges for telehealth services are determined by your insurance plan. Please check with your health insurer if you have any questions.

**If you do not currently have a Presbyterian Medical Group primary care provider, we offer virtual care options for primary and urgent care needs. Please visit phs.org/virtualpres to schedule an appointment.*

