PRESBYTERIAN
Health Plan, Inc.

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Pharmacy Claims Alert: Medicaid Enrollment Required by Oct. 1, 2026

Effective Oct. 1, 2026, the New Mexico Health Care Authority (HCA) will require **all** ordering, referring and prescribing providers to be individually enrolled with New Mexico Medicaid, in accordance with federal law. **Claims for services rendered, ordered or prescribed by non-registered providers will be denied, and the rendering provider's claim will not be paid.**

This change is a New Mexico Medicaid requirement; **Presbyterian cannot override these claim denials**. Providers must be enrolled with New Mexico Medicaid for associated services or prescriptions to be covered.

This requirement applies to **both** in-state and out-of-state providers, encompassing prescription and medical claims. For more information, visit the HCA ORP page.

Impact on Prescription Claims

Pharmacy claims for prescriptions written by **non-enrolled providers will be rejected at the point of sale**, regardless of clinical appropriateness.

Required Actions for Providers

- **Submit a provider enrollment application** at yes.nm.gov as soon as possible for any rendering, ordering or prescribing provider (including pharmacists) not currently enrolled. To create a yes.nm.gov account, follow these instructions
- **Verify enrollment status for each practitioner** within a practice or facility. Enrollment is required at the individual National Provider Identifier (NPI) level, even if the organization is enrolled. For more information, visit the HCA Enrollment page
- Providers who are already actively enrolled do not need to reapply

For assistance with the Provider and Presumptive Eligibility Determiners (PED) Enrollment System, contact the **HCA Consolidated Customer Service Center (CCSC) at 1-800-299-7304.**

Presbyterian Pharmacy Services

Hours: Monday to Friday, 8 a.m. to 5 p.m.

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Presbyterian exists to ensure all of the patients, members and communities we serve can achieve their best health.

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