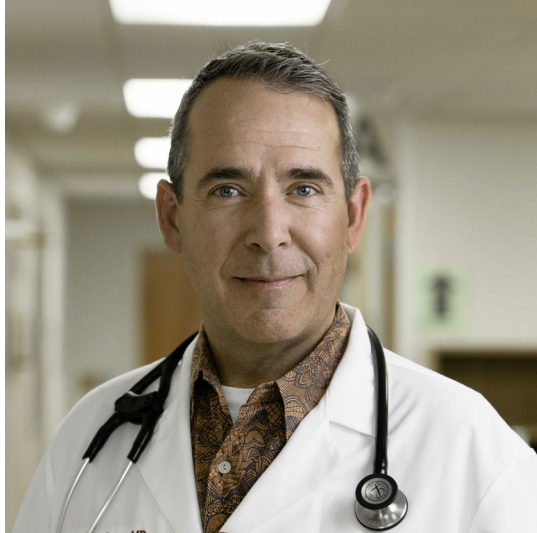




TURQUOISE CLAIMS

Medicaid Claims Accurate Submission Guide

Essential Submission Information

Payor ID

Use Payor ID **NMPHP** in EDI Loop 2010BB, Segment NM109.

Clearinghouse

Use a Presbyterian contracted clearinghouse. If not contracted, the clearinghouse **must** route Medicaid claims to HCA with Receiver ID 77048 in EDI Segment GS03.

Taxonomy

Only if registered under multiple taxonomies

If you have more than one HCA taxonomy, include the one **matching the service** in Form 837 Box 33. **See Taxonomy Spotlight to the right.**

Questions?

Visit phs.org/turquoiseclaims or contact your provider team at phs.org/contactguide.

This guide applies **only** to New Mexico Health Care Authority (HCA) Medicaid Managed Care Organization (MCO) claims routed to Presbyterian.

Taxonomy Spotlight

- **Taxonomy code is not required if you have only one registered type with HCA**
- Ensure the primary taxonomy code submitted is in the [New Mexico Medicaid Provider Enrollment Matrix](#)
- Ensure the primary taxonomy code submitted matches your provider type as registered with HCA
- Ensure billed services match the taxonomy code and provider type submitted on the claim

Taxonomy Rules: For multiple taxonomies, submit/match primary taxonomy on file with HCA. For multiple provider types, submit taxonomy matching the claim type (BH = Behavioral Health; PH = Physical Health).

Corrected Claims

1. Wait until the original claim is paid or denied
2. For the corrected claim, include the original claim number
3. Before sending another corrected claim, wait until the prior corrected claim is paid or denied
4. Use the original number on all corrected claims

Denial Risk: Corrected claims **must** tie to the original claim number. Other claim numbers will deny.

Portal Option

Fast Claim Manual Entry: Register for for Fast Claim via the PROVIDERConnect Portal at mypres.phs.org This option is best for low-volume claims and is free for provider use.