



New Mexico Retiree
Health Care Authority
Value HMO and Premier Option PPO

2027 RESOURCE GUIDE

WE'RE DETERMINED TO PLAN FOR YOUR HEALTH.

NEW IN 2027! NETWORK EXPANSION

Presbyterian Health Plan has expanded its network by contracting with The University of New Mexico Health System. As a member, you have access to over 7,000 professionals across 150 specialties and 30 clinics throughout New Mexico with UNM Health.

QUESTIONS?

For questions about Presbyterian Health Plan's benefits, call your dedicated Presbyterian Customer Service Center at (505) 923-5600 or 1-888-ASK-PRES (1-888-275-7737), TTY 711, Monday through Friday from 7 a.m. to 6 p.m.



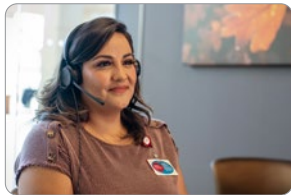
PRESBYTERIAN
Health Plan, Inc.



NEW MEXICO
RETIREE
HEALTH CARE
AUTHORITY

VALUABLE RESOURCES AVAILABLE TO YOU

Dedicated Member Service Team



You have access to a highly trained, dedicated customer service team that can help:

- Navigate you to the most cost-effective level of medical care, whether it's a virtual visit, outpatient

options, or urgent or emergency care.

- Find in-network primary care providers (PCPs) and specialists and schedule appointments.
- Answer questions about your benefits and help coordinate benefits for your personalized needs.
- Assist with follow-up care and claims resolution.

Contact us at (505) 923-5600 or 1-888-ASK-PRES (1-888-275-7737), TTY 711, Monday through Friday from 7 a.m. to 6 p.m.

Assist America



You have the protection of Assist America's global emergency travel assistance services 24 hours a day, 365 days a year. This unique program immediately

connects you to services when experiencing a medical emergency while traveling 100 miles or more away from a permanent residence or in another country.

First, download the *free* Assist America Mobile App, then log in with reference number 01-AAPXI-10071.

For questions, contact Assist America's Operations Center at **1-800-872-1414** (or +1-609-986-1234 outside of the USA).

Community Health Worker Program



Our community health workers work and live in the same communities as you and are specially trained to help you get what you need to stay as healthy as possible. They can help you

find housing, food, utility assistance, transportation and translation services, and they will help you schedule a visit with a healthcare provider. They can also help you better manage other health conditions such as pregnancy, asthma, diabetes, high blood pressure, behavioral health, and substance use problems.

This service is confidential and provided at no additional cost to you. For more information, call **(505) 923-8567**.

Disease Management Programs



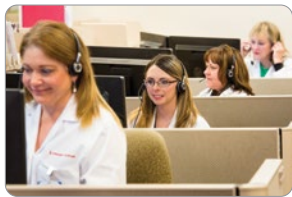
As a member, you have access to several comprehensive disease management programs at no additional cost to you.

If you have diabetes, asthma, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), or coronary artery disease (CAD), our licensed nurses will work collaboratively with your healthcare provider to provide you with coaching and self-management tools. To enroll in one or more of these Healthy Solutions programs, call **1-800-841-9705** or email **healthysolutions@phs.org**.

Our care coordinators also provide support for managing cancer or low back pain/musculoskeletal conditions. To enroll in one or more of the care coordination programs, call **1-866-672-1242** or email **phpreferral@phs.org**.

NO-COST MEMBER BENEFITS

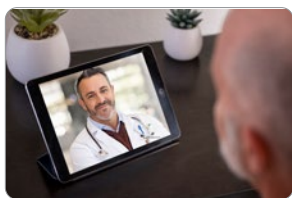
PresRN Nurse Advice Line



Speak with a registered Presbyterian nurse for medical advice at no cost 24 hours a day, every day, including holidays. Call (505) 923-5570 or 1-866-221-9679.

For details, visit www.phs.org and search for "PresRN."

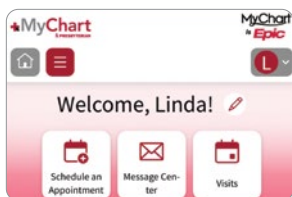
\$0 Virtual Care



Any virtual care service with a network provider is \$0 for both Tier 1 and Tier 2 providers, including Primary Care, Specialist, Urgent Care or Behavioral Health visits.

To learn more about these virtual care options, visit www.phs.org/virtualpres.

MyChart

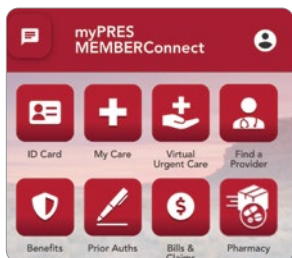


Members with a Presbyterian Medical Group provider can send electronic messages and communicate with their care team, request prescription renewals, schedule in-office or

telephone visits or schedule online virtual visits. You can also view medical records, lab and radiology reports, procedures and test results.

For details, visit www.phs.org/mychart.

myPRES



Get the information you want when you need it. Presbyterian's web-based services offer fast and convenient service any day of the year.

To sign in or register, visit www.phs.org/myPRES.

Please use your primary personal email address when registering to ensure you receive important information and notifications.

- Look up benefit information securely, view a claim's status and track deductibles.
- Estimate out-of-pocket costs for common medical treatments and procedures with a Treatment Cost Estimator.
- View or request a replacement member ID card.
- Use myPRES to schedule appointments, including telehealth visits.

Talkspace



No-cost messaging therapy offers members aged 14 and older behavioral health coaching with licensed behavioral therapists via

text, video or audio messaging at a time and place that is convenient for them.

Go to www.talkspace.com/php to access the program.

Wellness at Work



Through this online tool you can access all your wellness programming and create a personalized health improvement plan. It

features a powerful Personal Health Assessment (PHA) tool to help identify personal health risks and provide recommendations for improving those risks.

To participate, visit www.phs.org and register or login to myPRES.

Trualta



Trualta is a caregiver support platform, available 24/7 at no cost, that provides access to education and online community resources.

Trualta offers one-on-one personalized coaching, online support groups and chat rooms, and practical education that is available in both English and Spanish.

For details, visit www.phs.org/tools-resources/member/caregiver-support.



KEEP MOVING WITH A FITNESS PASS MEMBERSHIP.

The 2027 cost is only \$30.98
per eligible member per month.
Enrollment is open year-round.

Presbyterian Health plan members and eligible dependents have access to more than 10,000 fitness, recreation, and community centers. For \$30.98 a month, members have access to Defined Fitness and Prime Fitness network gyms. That same \$30.98 monthly fee also provides Fitness Pass members a discount on Genesis Health Clubs monthly membership fees.



www.defined.com

Defined Fitness is one of New Mexico's premier health clubs, offering a wide variety of group exercise classes, supervised child care and state-of-the-art strength training and cardiovascular equipment. All locations feature an aquatic complex with an indoor pool, hot tub, dry sauna and steam room. Once enrolled for \$30.98 a month, members can go to any Defined Fitness gym location.



www.primemember.com

The Prime Fitness network provides group exercise classes and amenities such as pools, sport courts, tracks and more. You can visit participating locations nationwide as often as you like, including select CHUZE, YMCAs, Snap Fitness, Curves® and more. When you use Prime Fitness, your fitness travels with you. Once enrolled for \$30.98 a month, members can go to any Prime Fitness gym location.



www.genesishealthclubs.com

Your Fitness Pass membership for \$30.98 a month allows you a discounted rate on membership options at all five Genesis Health Clubs locations. You pay the monthly \$30.98 plus the Genesis Health Clubs discounted fee.

Fitness Pass program enrollment is easy. How to start:

For quick access and to learn more about Fitness Pass, go to www.phs.org/mypres.

- All enrolled health plan members aged 18 and older are eligible to enroll.
- Once enrolled, Presbyterian will automatically debit your account or credit card each month.
- If you are a current Fitness Pass member, you will not need to renew your Fitness Pass gym membership each year. Your membership will automatically renew every December for the following year.
- If you do not wish to have your Fitness Pass auto-renew, you must contact Presbyterian Customer Service Center at (505) 923-5678 or 1-800-356-2219 by December 24.
- Some gyms may charge a registration or annual fee.

KEEP MOVING WITH A FITNESS PASS MEMBERSHIP

Your journey to a healthier you is as easy as a few clicks!

1. Visit **www.phs.org**.
2. Sign in using your myPRES credentials. Need a myPRES account? Sign up at **www.phs.org/myPRES**.
3. Select the eligible family members that would like to enroll. Remember, only enrolled members aged 18 and older are eligible for the Fitness Pass.
4. Fill out the banking information. Presbyterian accepts checking/debit accounts and most major credit cards.
5. Print/save a copy of your confirmation page. If you have any questions, please call our customer service center using the number on the back of your Member ID card and reference the confirmation number.
6. We will send your eligibility information beginning the first of the following month.
7. Visit the gym of your choice. At Defined Fitness and Genesis Health Clubs, you will be issued an ID card directly by the gym after you present your Presbyterian Member ID card. If you want to use Prime Fitness, visit **www.primemember.com** to obtain a Prime ID Card before visiting a gym in that network.

Some things to keep in mind about your Fitness Pass membership

- You can use as many gyms simultaneously as you would like; there is no limit to the number of gyms you can utilize.
- Upon enrollment, your fitness pass eligibility will start on the first of the following month.
- Initial enrollment is open all year, although if you enroll you are committed through the calendar year.
- Eligible dependents must be at least 18 years of age to participate.
- Dependents living outside of New Mexico can still participate and have access to the nationwide Prime Fitness Network.
- You must be active on your Presbyterian Health Plan policy to remain eligible for the Fitness Pass.
- Fitness Pass accounts cannot be changed or cancelled voluntarily.
- If your account is cancelled for non-payment, you cannot re-enroll until the following year.
- All gym memberships through the Fitness Pass are basic memberships; upgrades may be purchased directly through the fitness center.

Relieve aches + pains from the comfort of your home

Tired of experiencing chronic pain or loss of mobility?
Struggling with discomfort? Meet Sword Thrive, your new
digital physical therapy program designed to help you
overcome joint, back, and muscle pain—all from home.

Combining licensed physical therapists (PTs) with easy-to-use
technology, Thrive is more than just convenient, it is proven
to work. 67% of members are pain-free by the end of their
program¹.



Here's how it works



Pick your PT

Thanks to your dedicated
PT, your Thrive program is
entirely customized to you,
your goals and your abili-
ties.



Get your Thrive kit

Your kit comes with your
own tablet, and will pro-
vide you and your PT with
real-time feedback.



Stay connected

Chat 1:1 with your PT any-
time. They'll check in, moni-
tor your progress, and
adjust your program as
needed.



Feel the relief

Complete your exercise ses-
sions whenever is most
convenient for you. Then
feel pain relief for yourself.

Pain doesn't wait. Why should you?
Enroll today to get started

sword.health/thrive/presbyterian/go



Savings that speak volumes.



Christopher is wearing TruHearing Advanced hearing aids.

Thanks to Presbyterian Health Plan, you have access to special savings on high-quality prescription hearing aids through TruHearing®. It's easy to get started.

Your 2027 hearing benefit covers up to two TruHearing Advanced or Premium hearing aids per year.

	Hearing aid	Avg retail price per aid	Savings per aid	You pay
Presbyterian Health Plan	TruHearing Advanced	\$2,720	\$2,021	\$699
Exam: \$45 copay	TruHearing Premium	\$3,250	\$2,251	\$999

Rechargeable battery option available on select styles for an additional \$50 per hearing aid.
Exam must be performed by a TruHearing network provider.

Your hearing aid purchase includes

-  **60-day**, risk-free trial
-  **1 year** of follow-up visits
-  **80 batteries** per non-rechargeable aid
-  **3-year** full manufacturer warranty



Start by calling TruHearing.

1-833-731-4168
TTY: 711

8am–8pm, Monday–Friday



TruHearing support at every step.

Scan to learn more about the process.

TruHearing.com/how-it-works



Call to get started.

1-833-731-4168 | TTY: 711

8am–8pm, Monday–Friday

Screen your hearing:

TruHearing.com/PresbyterianCOM-HS

**It's simple
to begin.**



Call TruHearing



Schedule an exam



Go to your exam



Order hearing aids



Fitting and follow-up

Presbyterian complies with civil rights laws and does not discriminate on the basis of protected status including but not limited to race, color, national origin, age, disability, or sexual orientation or gender expression. Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-855-592-7737 (TTY: 711) or speak to your provider.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-855-592-7737 (TTY: 711) o hable con su proveedor.

SHOOH: Diné bee yáníti'gogo, saad bee aná'awo' bee áka'anída'awo'ít'áá jiik'eh ná hóló. Bee ahít hane'go bee nida'anishí t'áá ákodaat'éhígíí dóó bee áka'anída'wo'í áko bee baa hane'í bee hadadilyaa bich'j' ahoot'i'ígíí éí t'áá jiik'eh hóló, Kohj' 1-855-592-7737 (TTY:711) hodílnih doodago nika'análwo'í bich'j' hanidzihi.

For more information, visit <https://www.phs.org/nondiscrimination>.

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MPC082605

2027 Summary of Benefits

New Mexico Retiree Health Care Authority

Value HMO

The following highlights the HMO plans administered by Presbyterian Health Plan, Inc. for New Mexico Retiree Health Care Authority members statewide. These benefits are effective 1/1/2027 through 12/31/2027. The specific terms of coverage, limitations and exclusions are detailed in Sections 4 and 5 of the Summary Plan Description.

		Value HMO In-network Care
	Annual Deductible (Deductible must be met before payments are made and applies to all services otherwise indicated.)	\$1,500
	Annual Out-of-Pocket Maximum (Does not include penalty amounts, charges above Reasonable and Customary, or non-Covered charges including charges incurred after the benefit maximum has been reached.)	\$5,500
	Lifetime Maximum	Unlimited (Certain services are subject to Calendar Year and/or lifetime maximums or are limited per condition.)
Physician Services	Office Services Office Visit (Deductible waived - other services received during the office visit, such as therapy or surgery, are subject to Deductible and Coinsurance as listed in the rest of the summary) Office Services Specialist (Deductible waived) Allergy Injections, Tests, Serums	\$35 Copay \$55 Copay 30%

2027 SUMMARY OF BENEFITS

Presbyterian NMRHCA Value HMO

		Value HMO In-network Care
Physician Services <i>continued</i>	Preventive Services (Deductible waived) Routine Physicals and Gynecological Exams Well Child Care including vision and hearing screening (through age 17) Women's Healthcare Contraceptive Methods • Intrauterine Devices (IUD) • Hormone Contraceptive Injections • Inserted Contraceptive Devices • Implanted Contraceptive Devices Breastfeeding Support, Supplies and Counseling (for one year after delivery) Related Testing (including routine Pap tests, mammograms, colonoscopies, cholesterol tests, urinalysis, etc., and immunizations)	Plan pays 100%
Outpatient Diagnostic Testing	PET ¹ , MRI ¹ , CT Scans ¹ In Free-standing Imaging Center (Deductible waived) Laboratory, X-rays, and Pathology (Deductible waived) EKG Home/Sleep Studies	30% \$125 per test, per day Plan pays 100% 30% 30%
Hospital Services	Hospitalization Medical/Surgical and Maternity-related Room and Board and Covered Ancillaries ² Physicians and Other Professional Provider Charges Inpatient Rehabilitation Services ^{1,2}	30% 30% 30%
Surgical Services	Inpatient Surgery ^{1,2} Outpatient Surgery ¹ Outpatient Surgery ¹ for the facilities and services detailed below (Deductible waived): • Presbyterian (Kaseman Hospital Albuquerque, Rust Medical Center Rio Rancho): Hernia and Laparoscopic Cholecystectomy Surgery • New Mexico Orthopedics (Albuquerque): Shoulder Arthroscopy and Knee Arthroscopy	30% 30% \$650

2027 SUMMARY OF BENEFITS

Presbyterian NMRHCA Value HMO

		Value HMO In-network Care
Surgical Services <i>continued</i>	Office Surgery (including casts, splints, and dressings) ¹	30%
Maternity Services	Physician/Midwife Services (delivery, prenatal, postnatal care)	30%
	Hospital Admission ^{1,2}	30%
	Routine Nursery Care for Newborns	30%
Urgent and Emergency Services	Urgent Care Facility (Deductible waived In-network only)	\$55 Copay
	Emergency Room Visit/Observation Room Treatment (Deductible waived)	\$350 Copay
	Physician and Other Professional Provider Charges ³	30%
	Ambulance Services	30%
	Emergency Air Transport	30%
Behavioral Health	Outpatient Services	Plan pays 100%
	Inpatient Services ^{1,2}	Plan pays 100%
Substance Use	Outpatient Services	Plan pays 100%
	Inpatient Services ^{1,2}	Plan pays 100%
Chiropractic Services (combined maximum \$1,500/year with Acupuncture, Massage Therapy and Rolfing) ⁵		\$35 Copay (Deductible waived)
Acupuncture, Massage Therapy and Rolfing (combined maximum \$1,500/year with Chiropractic) ⁵		30%
Other Services	Biofeedback	30%
	Cardiac or Pulmonary Rehabilitation – Outpatient	30%
	Chemotherapy and/or Radiation Therapy	30%
	Dialysis	30%
	Durable Medical Equipment ^{1,4}	30%
	Prosthetics and Orthotics ¹	30%

2027 SUMMARY OF BENEFITS

Presbyterian NMRHCA Value HMO

		Value HMO In-network Care
Other Services <i>continued</i>	Hearing Aids – (Deductible waived) Benefits are limited. Please see “Hearing Aids” under Durable Medical Equipment subsection of Section 4 - Covered Services for details on this benefit. Home Health Care ¹ Hospice ¹ Bereavement Counseling (limited to 3 sessions during the Hospice benefit period) Respite Care (limited to 10 continuous days and no more than 2 respite stays allowed during a 6-month Hospice benefit period) Physical, Occupational and Speech Therapy ^{1,2} If physical therapy is obtained as alternative to surgery (Maximum of 4 copayments per course of treatment) (Deductible waived) Dialysis/Plasmapheresis/Photopheresis Skilled Nursing Facility ^{1,2} (limited to 60 days per Calendar Year) Smoking Cessation (Deductible waived)	No Copay 30% 30% \$35 Copay \$35 Copay 30% 30% Plan pays 100%
Transplants	Coverage for Human Organ Transplants ^{1,2} (refer to <i>Member Benefit Booklet</i> for complete details on transplant coverage)	30%
Prescription Drugs	Administered by Express Scripts. Call Express Scripts at 1-800-501-0987 .	

The Deductible must be met before benefit payments are made. (Deductible may be waived for routine/preventive services, drugs and other services as indicated on the Summary of Benefits.)

After Member reaches the applicable Out-of-Pocket Maximum, the Plan pays 100 percent (up to Reasonable and Customary for Out-of-network Providers) of most of that Member's covered charges. (Copayments are not waived after the Out-of-Pocket Maximum is met.)

Footnotes:

¹ Certain services are **not Covered** if prior approval is not obtained from the plan administrator. See Section 2 of the Member Benefit Booklet for a list of services requiring prior approval.

² Admission review is required for Inpatient Admissions. Some services, such as transplants and physical rehabilitation, require additional approval. If you do not receive approval for these individually identified procedures and services, benefits for any related Admissions will be denied. See Section 2 of the Member Benefit Booklet for details.

³ Initial treatment of a Medical Emergency is paid at In-network Provider level. Follow-up treatment from an Out-of-network Provider and treatment that is not for an emergency is paid at Out-of-network Provider level. The Emergency Room copayment does not include related physician charges (which will be subject to deductible and coinsurance). The Emergency Room/Observation Room copay is waived if the Member is subsequently admitted.

⁴ Rental benefit for medical equipment and other items will not exceed the purchase prices of a new unit.

⁵ Services administered by a licensed medical doctor (M.D.), doctor of osteopathy (D.O.), physical therapist (R.P.T. or L.P.T.), licensed massage therapist (L.M.T.), doctor of oriental medicine (D.O.M.), and doctor of chiropractic (D.O.C.) are Covered. Rolfing must be provided by a certified Rolfer.

2027 Summary of Benefits

New Mexico Retiree Health Care Authority

Premier Option

The following highlights the PPO plans administered by Presbyterian Health Plan, Inc. for New Mexico Retiree Health Care Authority members statewide. These benefits are effective 1/1/2027 through 12/31/2027. The specific terms of coverage, limitations and exclusions are detailed in Sections 4 and 5 of the Summary Plan Description.

		Premier Option PPO	
		In-network	Out-of-network
	Annual Deductible (Deductible must be met before payments are made and applies to all services otherwise indicated.)	\$800	
	Annual Out-of-Pocket Maximum (Does not include penalty amounts, charges above Reasonable and Customary, or non-Covered charges including charges incurred after the benefit maximum has been reached.)	\$4,500	
	Lifetime Maximum	Unlimited (Certain services are subject to Calendar Year and/or lifetime maximums or are limited per condition.)	
Physician Services	Office Services Office Visit (Deductible waived - other services received during the office visit, such as therapy or Surgery, are subject to Deductible and Coinsurance as listed in the rest of the summary)	\$30 Copay	50%
	Office Services Specialist (Deductible waived)	\$45 Copay	50%
	Allergy Injections, Tests, Serums	25%	50%
	Preventive Services Women's Healthcare Contraceptive Methods - Intrauterine Devices (IUD) - Hormone Contraceptive Injections - Inserted Contraceptive Devices - Implanted Contraceptive Devices	Plan pays 100%	50%

2027 SUMMARY OF BENEFITS

Presbyterian NMRHCA Premier PPO

		Premier Option PPO	
		In-network	Out-of-network
Physician Services <i>continued</i>	Breastfeeding Support, Supplies and Counseling (for one year after delivery) Related Testing (including routine Pap tests, mammograms, colonoscopies, cholesterol tests, urinalysis, etc., and immunizations.)	Plan pays 100%	50%
Outpatient Diagnostic Testing	PET ¹ , MRI ¹ , CT Scans ¹ In Free-standing Imaging Center (Deductible waived) Laboratory, X-rays, and Pathology (Deductible waived) EKG Home/Sleep Studies	25% \$100 per test, per day Plan pays 100% 25% 25%	50% 50% 50% 50%
Hospital Services	Hospitalization Medical/Surgical and Maternity-related Room and Board and Covered Ancillaries ² Physicians and Other Professional Provider Charges Inpatient Rehabilitation Services ^{1,2}	25% 25% 25%	50% 50% 50%
Surgical Services	Inpatient Surgery ^{1,2} Outpatient Surgery ^{1,2} Outpatient Surgery ¹ for the facilities and services detailed below (In-network Deductible waived): - Presbyterian (Kaseman Hospital Albuquerque, Rust Medical Center Rio Rancho): Hernia and Laparoscopic Cholecystectomy Surgery - New Mexico Orthopedics (Albuquerque): Shoulder Arthroscopy and Knee Arthroscopy Office Surgery (including casts, splints, and dressings) ¹	25% 25% \$500 25%	50% 50% 50% 50%

2027 SUMMARY OF BENEFITS

Presbyterian NMRHCA Premier PPO

		Premier Option PPO	
		In-network	Out-of-network
Maternity Services	Physician/Midwife Services (delivery, prenatal, postnatal care)	25%	50%
	Hospital Admission ^{1,2}	25%	50%
	Routine Nursery Care for Newborns	25%	50%
Urgent and Emergency Services	Urgent Care Facility (Deductible waived In-network only)	\$45 Copay	50%
	Emergency Room Visit/Observation Room Treatment (Deductible waived)	\$250 Copay	\$250 Copay
	Physician and Other Professional Provider Charges ³	25%	25%
	Ambulance Services	25%	25%
	Emergency Air Transport	25%	25%
Behavioral Health	Outpatient Services	Plan pays 100%	50%
	Inpatient Services ^{1,2}	Plan pays 100%	50%
Substance Use	Outpatient Services	Plan pays 100%	50%
	Inpatient Services ^{1,2}	Plan pays 100%	50%
Chiropractic Services (combined maximum \$1,500/year with Acupuncture, Massage Therapy and Rolwing) ⁵		\$30	50%
Acupuncture, Massage Therapy and Rolwing (combined maximum \$1,500/year with Chiropractic) ⁵		25%	50%
Other Services	Biofeedback	25%	50%
	Cardiac or Pulmonary Rehabilitation – Outpatient	25%	50%
	Chemotherapy and/or Radiation Therapy	25%	50%
	Dialysis	25%	50%
	Durable Medical Equipment ^{1,4}	25%	50%
	Prosthetics and Orthotics ¹	25%	50%

2027 SUMMARY OF BENEFITS

Presbyterian NMRHCA Premier PPO

		Premier Option PPO	
		In-network	Out-of-network
Other Services <i>continued</i>	Hearing Aids – (Deductible waived) Benefits are limited. Please see “Hearing Aids” under Durable Medical Equipment subsection of Section 4 - Covered Services for details on this benefit.	No Copay	No Copay
	Home Health Care ¹	25%	50%
	Hospice ¹ Bereavement counseling (limited to 3 sessions during the Hospice benefit period)	25%	50%
	Respite care (limited to 10 continuous days and no more than 2 respite stays allowed during a 6-month Hospice benefit period)		
	Physical, Occupational and Speech Therapy ^{1,2}	\$30 Copay	50%
	If physical therapy is obtained as alternative to surgery (Maximum of 4 copayments per course of treatment) (Deductible waived)	\$30 Copay	50%
	Dialysis/Plasmapheresis/Photopheresis	25%	50%
	Skilled Nursing Facility ^{1,2} (limited to 60 days per Calendar Year)	25%	50%
	Smoking Cessation (Deductible waived)	Plan pays 100%	50%
Transplants	Coverage for Human Organ Transplants ^{1,2} (refer to <i>Member Benefit Booklet</i> for complete details on transplant coverage)	25%	No benefit
Prescription Drugs	Administered by Express Scripts. Call Express Scripts at 1-800-501-0987 .		

The Deductible must be met before benefit payments are made. (Deductible may be waived for routine/preventive services, drugs and other services as indicated on the *Summary of Benefits*.)

After Member reaches the applicable Out-of-Pocket Maximum, the Plan pays 100 percent (up to Reasonable and Customary for Out-of-network Providers) of most of that Member's covered charges. (Copayments are not waived after the Out-of-Pocket Maximum is met.)

Footnotes:

¹ Certain services are **not Covered** if prior approval is not obtained from the plan administrator. See Section 2 of the Member Benefit Booklet for a list of services requiring prior approval.

² Admission review is required for Inpatient Admissions. Some services, such as transplants and physical rehabilitation, require additional approval. If you do not receive approval for these individually identified procedures and services, benefits for any related Admissions will be denied. See Section 2 of the Member Benefit Booklet for details.

³ Initial treatment of a Medical Emergency is paid at In-network Provider level. Follow-up treatment from an Out-of-network Provider and treatment that is not for an emergency is paid at Out-of-network Provider level. The Emergency Room copayment does not include related physician charges (which will be subject to deductible and coinsurance). The Emergency Room/Observation Room copay is waived if the Member is subsequently admitted.

⁴ Rental benefit for medical equipment and other items will not exceed the purchase prices of a new unit.

⁵ Services administered by a licensed medical doctor (M.D.), doctor of osteopathy (D.O.), physical therapist (R.P.T. or L.P.T.), licensed massage therapist (L.M.T.), doctor of oriental medicine (D.O.M.), and doctor of chiropractic (D.O.C.) are Covered. Rolfing must be provided by a certified Rolfer.



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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-855-592-7737 (TTY: 711) o hable con su proveedor.

SHOOH: Diné bee yániit'i'gogo, saad bee aná'awo' bee áka'anída'awo'ít'áá jiik'eh ná hóló. Bee ahit hane'go bee nida'anishí t'áá ákodaat'éhígíí dóó bee áka'anída'wo'í áko bee baa hane'í bee hadadilyaa bich'j' ahoot'i'ígíí éí t'áá jiik'eh hóló. Kohji' 1-855-592-7737 (TTY: 711) hodíilnih doodago nika'análwo'í bich'j' hanidzihi.

For more information, visit <https://www.phs.org/nondiscrimination>.