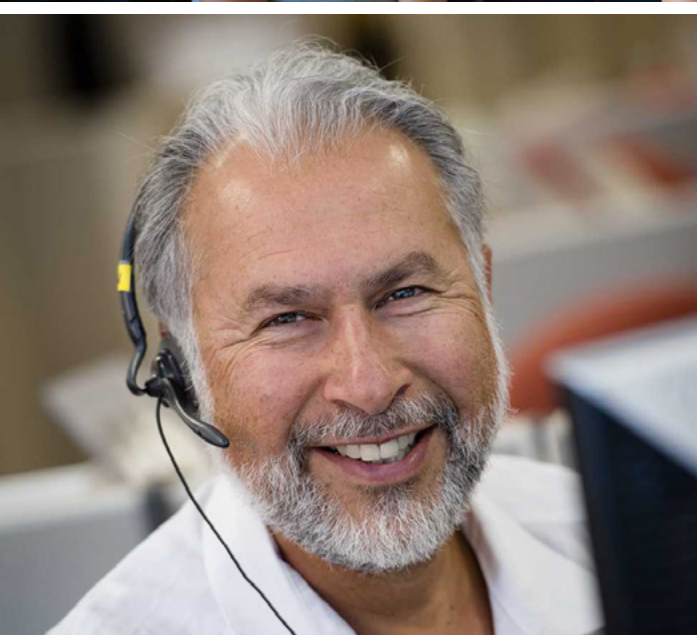
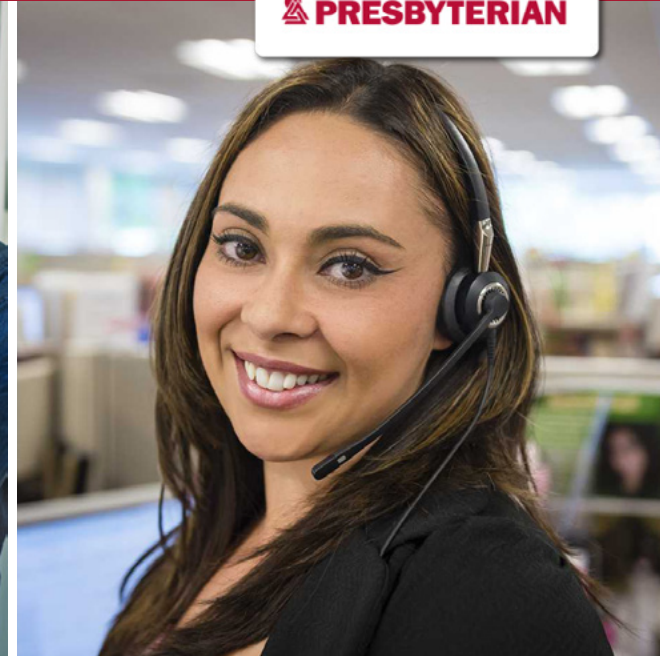


# Provider Services Contact Guide

A Resource for Questions and Support

 **PRESBYTERIAN**





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### Legend

ABA .....	Applied Behavior Analysis
BHC .....	Behavioral Health Collaborative
CDE .....	Certified Diabetes Educator
ENT .....	Ears, Nose and Throat
HSO .....	Health Service Organization
FQHC .....	Federally Qualified Health Center
IPA .....	Independent Physician Association
OT .....	Occupational Therapy
PHO .....	Physician Hospital Organization
PT .....	Physical Therapy
SBHC .....	School-Based Health Center
ST .....	Speech-Language Therapy
* .....	Indicates statewide locations

# Provider Services Contact Guide

## Behavioral Health



Behavioral health providers can find the Presbyterian Behavioral Health Provider Services representative dedicated to their office below based on their specialty, service area and/or facility type.

### Provider Relations Liaison

### Specialty, Service Area and/or Facility Type

#### Shalynn Bryan-Kelly

(314) 238-8093  
sbryankel@phs.org

- All organizations/facilities in the following counties: Bernalillo, Sandoval, Santa Fe and Valencia
- Department of Health (Statewide)

#### Donna Duran

(602) 273-2563  
dduran10@phs.org

- Specialty: ABA
- Santa Fe County Provider Groups and Individual Providers

#### Emma Pulido

(602) 572-2327 ext. 82327  
epulido2@phs.org

- Specialty: FQHC, IPA
- All providers in the following counties: Catron, Doña Ana/El Paso, Hidalgo, Luna, Otero, Sierra and Socorro
- School-Based Health Centers (Statewide)

#### Caleb Martinez

(619) 326 9528  
cmartinez133@phs.org

- Talkspace and out-of-state providers
- All providers in the following counties: Chavez, Colfax, Curry, De Baca, Eddy, Guadalupe, Harding, Lea, Lincoln, Mora, Quay, Roosevelt, San Miguel, Taos, Union, Torrance, and Valencia
- Bernalillo County provider groups and individuals with names that start with the letter A - K

#### Stephanie Lucero

(602) 273-2526  
slucero40@phs.org

- Bernalillo County provider groups and individuals with names that start with the letter L - Z
- All providers in Cibola, Los Alamos, McKinley, Rio Arriba, Sandoval and San Juan



# Provider Services Contact Guide

## Long-Term Care Providers



Long-term care providers can find their Provider Relationship Executive by using the table below. Providers are grouped in the following ways:

- Large groups and multi-branch facilities should search for your facility name next to the relationship executives listed in this section.
- Providers located at a single location in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter(s) in the agency name. Providers starting with the letter “A” are assigned by the first/second letter of the agency name.
- Single-location providers located outside the five-county area are assigned by the county their facility is located in.

Relationship Executive	Inside Five-County Area	Outside Five-County Area	Large Groups/Facilities	
<b>Paulette Adakai</b> (505) 923-5636 padakai@phs.org	<ul style="list-style-type: none"><li>• O - Ab</li><li>• Q - Z</li></ul>	<ul style="list-style-type: none"><li>• Cibola, NM</li><li>• Los Alamos, NM</li><li>• McKinley, NM</li><li>• Rio Arriba, NM</li><li>• San Juan, NM</li><li>• Taos, NM</li></ul>	<ul style="list-style-type: none"><li>• Consumer Direct Personal Care</li><li>• Enchanted Circle Solutions</li><li>• Good Samaritan Society</li><li>• Heritage Health Care</li><li>• Independent Living Resource Center</li></ul>	<ul style="list-style-type: none"><li>• Intelli-Care</li><li>• Kindred</li><li>• Links II</li><li>• Professional Home Healthcare</li><li>• Share Your Care</li></ul>
<b>Stevana Tafoya</b> (505) 923-7773 stafoya11@phs.org	<ul style="list-style-type: none"><li>• Ac - Ai</li><li>• L - P</li></ul>	<ul style="list-style-type: none"><li>• Colfax, NM</li><li>• Harding, NM</li><li>• Mora, NM</li><li>• San Miguel, NM</li><li>• Union, NM</li></ul>	<ul style="list-style-type: none"><li>• Alliance Home Healthcare/ Armada</li><li>• Ambercare Home Healthcare</li><li>• Casas</li><li>• Consumer Direct Personal Care</li></ul>	<ul style="list-style-type: none"><li>• Corus/OnPointe</li><li>• Diamond Care</li><li>• Fundamental</li><li>• Home Modifications</li><li>• New Mexico Ageless Living</li><li>• Quilted Care</li><li>• Victory Personal Care</li></ul>

# Provider Services Contact Guide

## Long-Term Care Providers



Relationship Executive	Inside Five-County Area	Outside Five-County Area	Large Groups/Facilities	
<b>Avery Coppedge</b> (505) 923-7277 acoppedge@phs.org	<ul style="list-style-type: none"><li>• Aj - An</li><li>• B - D</li></ul>	<ul style="list-style-type: none"><li>• Catron, NM</li><li>• Dona Ana, NM</li><li>• Grant, NM</li><li>• Hidalgo, NM</li><li>• Luna, NM</li><li>• Sierra, NM</li><li>• Socorro, NM</li></ul>	<ul style="list-style-type: none"><li>• Abarim Home Health Care</li><li>• Angelwings Coordinated</li><li>• Compassus</li><li>• El Mirador</li></ul>	<ul style="list-style-type: none"><li>• Genesis</li><li>• Preferred Assisted Living Facilities</li></ul>
<b>Open</b> Phone: TBD Email: TBD	<ul style="list-style-type: none"><li>• Ao - Az</li><li>• E - K</li></ul>	<ul style="list-style-type: none"><li>• Chavez, NM</li><li>• Curry, NM</li><li>• De Baca, NM</li><li>• Eddy, NM</li><li>• Guadalupe, NM</li><li>• Lea, NM</li><li>• Lincoln, NM</li><li>• Roosevelt, NM</li><li>• Otero, NM</li><li>• Quay, NM</li></ul>	<ul style="list-style-type: none"><li>• Abanza/Abanza II</li><li>• Calibre</li><li>• Canyon Creek</li><li>• Community Homecare</li><li>• El Paraiso</li><li>• Encompass</li><li>• Haverland Carter Lifestyle Group</li></ul>	<ul style="list-style-type: none"><li>• Interim Healthcare</li><li>• K-Bee Homecare</li><li>• Kindred Home Health/Hospice</li><li>• St. Anthony's Home Healthcare</li><li>• We Care Agency</li></ul>



# Provider Services Contact Guide

## Physical Health



Physical health providers can find their Presbyterian Provider Services representative by using the table below. Providers are grouped in the following ways:

- Practices and specialties located in the five-county area (Bernalillo, Sandoval, Santa Fe, Tarrant and Valencia). Family practice, general practice and internal medicine are assigned by the first letter of their practice name.
- Practices and specialties located outside the five-county area as well as out-of-state.
- Large and multi-branch groups.
- Hospitals.

Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<b>Executive:</b> <b>John Mendez</b> (505) 923-7514 jmendez4@phs.org  <b>Associate:</b> <b>Terri Lopez</b> (505) 923-7302 tlopez26@phs.org	<ul style="list-style-type: none"><li>• Ambulatory Surgical Centers</li><li>• Family Practice: A - D</li><li>• General Practice: A - D</li><li>• Internal Medicine: A - D</li><li>• Occupational Medicine</li><li>• Otolaryngology</li><li>• Pharmacy</li><li>• Podiatry</li><li>• Surgery:<ul style="list-style-type: none"><li>- Colon/Rectal</li><li>- General</li><li>- Head &amp; Neck</li><li>- Thoracic</li><li>- Vascular</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Arizona</li><li>• Cibola, NM</li><li>• Guadalupe, NM</li><li>• McKinley, NM</li><li>• Quay, NM</li></ul>	<ul style="list-style-type: none"><li>• First Nations</li><li>• Conduent</li><li>• First Nations Community Healthsource</li><li>• Rehoboth McKinley Christian Healthcare Services</li><li>• Covenant Health Systems*</li><li>• Gypsum Medical Association/Mobile Health</li><li>• Gypsum Medical Associates/Medcor</li><li>• Indian Health Services</li></ul>	<ul style="list-style-type: none"><li>• Cibola General Hospital</li><li>• Guadalupe County Hospital</li><li>• Indian Health Services and Tribal Hospitals</li><li>• Rehoboth McKinley Christian</li></ul>

# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<b>Executive:</b> <b>Karen Bounds</b> (505) 923-6667 <a href="mailto:kbounds2@phs.org">kbounds2@phs.org</a>	<ul style="list-style-type: none"> <li>Diabetes &amp; CDEs</li> <li>Endocrinology</li> <li>Family Practice: M - N</li> <li>General Practice: M - N</li> <li>Internal Medicine: M - N</li> <li>Nutrition</li> <li>Pediatrics</li> <li>Rheumatology</li> <li>Sleep Medicine &amp; Facilities</li> <li>Surgery: Pediatric</li> <li>Urgent Care</li> </ul>	<ul style="list-style-type: none"> <li>Dona Ana, NM</li> <li>Grant, NM</li> <li>Hidalgo, NM</li> <li>Luna, NM</li> <li>Sierra, NM</li> <li>Minnesota</li> </ul>	<ul style="list-style-type: none"> <li>Ben Archer</li> <li>Deming Clinic Corporation</li> <li>Deming Women's Center</li> <li>Hidalgo Medical</li> <li>La Clinica de Familia</li> <li>Las Cruces Physician Practice</li> <li>Las Cruces Physician Services</li> <li>Minute Clinic (CVS)</li> <li>IPA of New Mexico</li> <li>Northern New Mexico IPA</li> <li>Rio Grande Medical Group</li> <li>Silver Health Care</li> </ul>	<ul style="list-style-type: none"> <li>BHC Mesilla Valley Hospital</li> <li>Gila Regional</li> <li>Memorial Medical Center</li> <li>Mimbres Memorial</li> <li>Mountain View Regional Medical Center</li> <li>Sierra Vista Hospital</li> </ul>
<b>Associate:</b> <b>Leonora Benavidez</b> (505) 923-8534 <a href="mailto:lbenavide5@phs.org">lbenavide5@phs.org</a>				
<b>Executive:</b> <b>Tiffany Corona</b> (505) 923-5406 <a href="mailto:tcorona2@phs.org">tcorona2@phs.org</a>	<ul style="list-style-type: none"> <li>Anesthesiology &amp; Pain Management</li> <li>Durable Medical Equipment*</li> <li>Family Practice: S</li> <li>General Practice: S</li> <li>Internal Medicine: S</li> <li>Home IV/Infusion*</li> <li>Nephrology</li> <li>Prosthetics/Orthotics*</li> <li>Radiology</li> <li>Laboratory/Pathology*</li> </ul>	<ul style="list-style-type: none"> <li>Colorado</li> <li>Curry, NM</li> <li>De Baca, NM</li> <li>Roosevelt, NM</li> </ul>	<ul style="list-style-type: none"> <li>Anesthesia Associates</li> <li>Durango Network</li> <li>La Casa de Buena Salud</li> <li>NIA Magellan</li> <li>Radiology Associates</li> <li>San Lewis Valley</li> <li>School-based Health Care*</li> <li>TriCore Lab*</li> <li>University Physician Group</li> <li>University of New Mexico (UNM) Hospital &amp; UNM Medical Group</li> </ul>	<ul style="list-style-type: none"> <li>Animas Ambulatory Surgical Center</li> <li>Denver Children's Hospital</li> <li>Mercy Regional</li> <li>Roosevelt General</li> <li>University of New Mexico Hospital</li> <li>University of New Mexico Sandoval Regional Center</li> </ul>
<b>Associate:</b> <b>Sarah Candelaria</b> (505) 923-5282 <a href="mailto:scandelar3@phs.org">scandelar3@phs.org</a>				

# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<b>Executive:</b> <b>Dee Garcia</b> (505) 923-6317 <a href="mailto:dgarcia109@phs.org">dgarcia109@phs.org</a>	<ul style="list-style-type: none"> <li>Family Practice: E - H</li> <li>Geriatric Medicine</li> <li>General Practice: E - H</li> <li>Gynecologic Oncology</li> <li>Hematology Oncology</li> <li>Infectious Disease</li> <li>Internal Medicine: E - H</li> <li>Maternal &amp; Fetal</li> <li>Neonatal</li> <li>Neurology</li> <li>Neuropsychology</li> <li>OB/GYN</li> <li>Perinatology</li> <li>Reproductive Endocrinology</li> </ul>	<ul style="list-style-type: none"> <li>El Paso, TX</li> <li>San Juan, NM</li> </ul>	<ul style="list-style-type: none"> <li>First Choice</li> <li>Birthing Options Program</li> <li>Epiphany</li> <li>Las Clinicas del Norte</li> <li>New Mexico Oncology and Hematology/New Mexico Cancer Center</li> <li>Pediatrix Medical Group/Pediatrix Cardiology</li> <li>Planned Parenthood of the Rocky Mountains</li> <li>San Juan IPA</li> <li>Tenent - El Paso/Arizona</li> <li>Women's Specialist</li> </ul>	<ul style="list-style-type: none"> <li>Del Sol Medical</li> <li>Las Palmas Medical Center</li> <li>Providence Memorial Hospital</li> <li>San Juan Regional Medical Center</li> <li>Sierra Medical Center</li> <li>Sierra Providence East</li> </ul>
<b>Associate:</b> <b>Yvonne Kingston</b> (505) 923-8405 <a href="mailto:ykingston@phs.org">ykingston@phs.org</a>				
<b>Executive:</b> <b>Andrea Franco</b> (505) 923-2826 <a href="mailto:afranco@phs.org">afranco@phs.org</a>	<ul style="list-style-type: none"> <li>Allergy</li> <li>Audiology/Hearing Aid</li> <li>Cardiovascular Disease</li> <li>Dentistry &amp; Oral Surgery</li> <li>Dermatology</li> <li>Family Practice: T - Z</li> <li>General Practice: T - Z</li> <li>Hemodialysis*</li> <li>Internal Medicine: T - Z</li> <li>Orthopedics</li> <li>PT, OT, ST</li> <li>Radiology Oncology</li> <li>Surgery - Orthopedics</li> </ul>	<ul style="list-style-type: none"> <li>Catron, NM</li> <li>Colfax, NM</li> <li>Eddy, NM</li> <li>Harding, NM</li> <li>Lea, NM</li> <li>Otero, NM</li> <li>Socorro, NM</li> <li>Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>Denta Quest*</li> <li>Desert States*</li> <li>El Centro Family Health</li> <li>New Mexico Orthopedics Associates</li> <li>Presbyterian Medical Services</li> <li>White Sands PHO</li> </ul>	<ul style="list-style-type: none"> <li>Artesia General Hospital</li> <li>Carlsbad Medical Center</li> <li>Gerald Champion</li> <li>Miners Colfax</li> <li>Nor Lea General</li> <li>Union County General</li> </ul>
<b>Associate:</b> <b>Veronica Trejo</b> (505) 923-8726 <a href="mailto:vtrejo@phs.org">vtrejo@phs.org</a>				



# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<b>Executive:</b> <b>Jessica Crawford</b> (505) 923-5940 <a href="mailto:jcrawford@phs.org">jcrawford@phs.org</a>	<ul style="list-style-type: none"> <li>Acupuncture</li> <li>Chiropractic</li> <li>Emergent Medical Transport*</li> <li>Family Practice: O - R</li> <li>General Practice: O - R</li> <li>Internal Medicine: O - R</li> <li>MD Anderson Hematology/Oncology</li> <li>Naprapathy</li> <li>Non-Emergent Medical Transport* (Secure Transportation)</li> <li>PHS Home Health</li> <li>Presbyterian Oncology</li> </ul>	<ul style="list-style-type: none"> <li>Amarillo, TX</li> <li>Lincoln, NM</li> <li>Lubbock, TX</li> <li>Rio Arriba, NM</li> <li>Taos, NM</li> </ul>	<ul style="list-style-type: none"> <li>La Clinica de Pueblo de Rio Arriba</li> <li>MeMD (Video Visits)</li> <li>New Mexico Orthopedics Surgical Center</li> <li>Presbyterian Medical Group (PMG)</li> <li>Take Care (Intel) PMG</li> <li>Taos PHO</li> <li>Texas Tech - El Paso/Lubbock</li> </ul>	<ul style="list-style-type: none"> <li>Covenant Medical Center Lubbock</li> <li>Holy Cross</li> <li>Presbyterian:                             <ul style="list-style-type: none"> <li>- Dan C. Trigg Memorial</li> <li>- Espanola Hospital</li> <li>- Lincoln County</li> <li>- Plains Regional</li> <li>- Presbyterian Hospital</li> <li>- Kaseman</li> <li>- Rust Medical Center</li> <li>- Santa Fe Medical Center</li> <li>- Socorro General</li> </ul> </li> <li>Texas Tech University</li> <li>University Medical Center Lubbock</li> </ul>
<b>Associate:</b> <b>Open</b> Phone: TBD Email: TBD				
<b>Executive:</b> <b>Charlie Messer</b> (505) 923-5649 <a href="mailto:cmesser@phs.org">cmesser@phs.org</a>	<ul style="list-style-type: none"> <li>Emergency Medicine</li> <li>Family Practice: I - L</li> <li>Gastroenterology</li> <li>General Practice: I - L</li> <li>Hospitalists</li> <li>Internal Medicine: I - L</li> <li>Ophthalmology</li> <li>Optometry</li> <li>Physical Medicine &amp; Rehab</li> <li>Pulmonology</li> <li>Surgery: - Plastic</li> <li>Urology</li> </ul>	<ul style="list-style-type: none"> <li>Chavez, NM</li> <li>Los Alamos, NM</li> <li>Mora, NM</li> <li>Nevada</li> <li>San Miguel, NM</li> <li>Utah</li> </ul>	<ul style="list-style-type: none"> <li>BCA Medical Associates</li> <li>Department of Health</li> <li>Eye Associates of New Mexico*</li> <li>La Familia Medical/Dentistry</li> <li>Los Alamos Medical Care</li> <li>Los Alamos Physician Practice</li> <li>Lovelace Medical Group</li> <li>Optum Care</li> <li>Roswell Clinic Corporation</li> <li>St. Vincent Medical Group</li> </ul>	<ul style="list-style-type: none"> <li>Alta Vista Regional Hospital</li> <li>Eastern New Mexico Medical</li> <li>Los Alamos Medical Center</li> <li>Lovelace</li> <li>St. Vincent Regional Medical Center</li> <li>Albuquerque AMG Specialty Hospital</li> </ul>
<b>Associate:</b> <b>Melissa Saavedra-Martinez</b> (505) 923-8667 <a href="mailto:msaavedra11@phs.org">msaavedra11@phs.org</a>				

# Provider Services Contact Guide

## Behavioral Health Contracting



Behavioral health providers can find the Presbyterian Behavioral Health network management specialist dedicated to their office below based on their alphabetical contract type and specialty.

### Network Management Specialist

### Alphabetical Contract Type and Specialty

**Jasmin Cintron**

(602) 572-2364  
jcintron3@phs.org

- All contract types A - D

**Jody Walker**

(602) 572-2356  
jwalker17@phs.org

- All contract types E - L

**Santana Schroeder**

(305) 901-0603  
sschroede@phs.org

- All contract types M - R

**Carol Kristensen**

(602) 572-2309  
ckristens@phs.org

- All contract types S - Z
- ABA groups/private practice

**Bobbie Sower**

(305) 718-7852  
bsower@phs.org

- All ABA organizations

**Gerald Scheibe**

(602) 572-8397  
scheibe2@phs.org

- Specialty: SBHCs, IPAs and PHOs

# Provider Services Contact Guide

## Physical Health Contracting



Physical health providers can find their network contract manager by using the table below. Providers are grouped in the following ways:

- Family practice, pediatricians, general practice and internal medicine providers located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter of their practice name.
- Providers located outside the five county area as well as out-of-state.
- Specialties in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia).
- Large and multi-specialty groups.
- Hospitals.

Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Quincy Byrd</b> (505) 923-8285 qbyrd@phs.org	<ul style="list-style-type: none"><li>• None</li></ul>	<ul style="list-style-type: none"><li>• Colorado</li><li>• Chavez, NM</li><li>• Dona Ana, NM</li><li>• Eddy, NM</li><li>• Otero, NM</li></ul>	<ul style="list-style-type: none"><li>• Emergent Medical Transport*</li><li>• Non-Emergent Medical Transport*</li><li>• Superior Vision/Versant</li></ul>	<ul style="list-style-type: none"><li>• Denta Quest</li><li>• Durango Network</li><li>• Long-Term Care*</li><li>• San Luis Valley Colorado Network</li><li>• University Physician Group (UPI)</li><li>• White Sands IPA</li></ul>	<ul style="list-style-type: none"><li>• Animas Surgical Hospital</li><li>• Artesia General Hospital</li><li>• Denver Children's Hospital</li><li>• Gerald Champion</li><li>• Mercy Regional</li></ul>

# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Angelena Casias</b> (505) 923-5451 <a href="mailto:acasias@phs.org">acasias@phs.org</a>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>Arizona</li> <li>Curry, NM</li> <li>Lincoln, NM</li> <li>Socorro, NM</li> </ul>	<ul style="list-style-type: none"> <li>Durable Medical Equipment*</li> <li>Home IV/Infusion</li> <li>Laboratory &amp; Pathology*</li> <li>Ophthalmology</li> <li>Optometry</li> <li>Orthopedics/Surgery</li> <li>Orthopedics</li> <li>Pharmacy</li> <li>Prosthetics &amp; Orthotics*</li> <li>Radiation Oncology</li> <li>Radiology</li> </ul>	<ul style="list-style-type: none"> <li>Eye Associates of New Mexico</li> <li>IPA of New Mexico</li> <li>Minute Clinics (CVS)</li> <li>National Jewish</li> <li>New Mexico Orthopedics Associates (NMOA)</li> <li>New Mexico Orthopedics Surgical Center (NMOSC)</li> <li>Pediatric Medical Group &amp; Cardiology</li> <li>Presbyterian Health Services/Presbyterian Medical Group/Presbyterian Medical Services</li> <li>Radiology Associates</li> <li>Tricare Labs*</li> </ul>	<ul style="list-style-type: none"> <li>Lovelace Hospital/Medical Group</li> <li>Sandoval Regional Medical Center/Medical Group</li> <li>University of New Mexico Hospital/Medical Group</li> </ul>
<b>Open</b> Phone: TBD Email: <a href="mailto:ProviderContractInquiries@phs.org">ProviderContractInquiries@phs.org</a>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>San Juan, NM</li> <li>Texas</li> </ul>	<ul style="list-style-type: none"> <li>Gynecologic Oncology</li> <li>Hematology Oncology</li> <li>Hemodialysis*</li> <li>Infectious Disease</li> <li>Nephrology</li> </ul>	<ul style="list-style-type: none"> <li>Covenant Health Systems*</li> <li>Davita/Optum</li> <li>Department of Health</li> <li>New Mexico Hematology and Oncology</li> <li>San Juan IPA</li> </ul>	<ul style="list-style-type: none"> <li>Albuquerque AMG Specialty Hospital</li> <li>BHC Mesilla Valley</li> <li>Covenant Medical Center</li> <li>San Juan Regional</li> <li>St. Vincent Hospital</li> <li>University Medical Center Lubbock</li> </ul>



# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Danielle Baca</b> 505) 923-8195 dbaca35@phs.org	<ul style="list-style-type: none"> <li>• C - D</li> <li>• E - L</li> <li>• O - S</li> </ul>	<ul style="list-style-type: none"> <li>• Catron, NM</li> <li>• Cibola, NM</li> <li>• Colfax, NM</li> <li>• Grant, NM</li> <li>• Luna, NM</li> <li>• McKinley, NM</li> <li>• Mora, NM</li> <li>• Rio Arriba, NM</li> <li>• Roosevelt, NM</li> <li>• San Miguel, NM</li> <li>• Sierra, NM</li> <li>• Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Acupuncture*</li> <li>• Allergy</li> <li>• Audiology &amp; Hearing Aid*</li> <li>• Chiropractic/ Naprapathy</li> <li>• Dentistry &amp; Oral Surgery*</li> <li>• Diabetes &amp; CDEs</li> <li>• Endocrinology</li> <li>• Nutrition</li> <li>• Occupational Medicine</li> <li>• Otolaryngology / ENT</li> <li>• Podiatry</li> <li>• PT, OT, ST*</li> <li>• Rheumatology</li> <li>• Sleep Medicine &amp; Facilities</li> <li>• Surgery:                             <ul style="list-style-type: none"> <li>- Colon/Rectal</li> <li>- General</li> <li>- Head &amp; Neck</li> <li>- Pediatric</li> <li>- Plastic</li> <li>- Thoracic</li> <li>- Vascular</li> </ul> </li> <li>• Urgent Care</li> </ul>	<ul style="list-style-type: none"> <li>• Gila Multispecialty IPA</li> <li>• Rehoboth McKinley Christian Hospital/ Medical Group</li> <li>• Taos PHO</li> </ul>	<ul style="list-style-type: none"> <li>• Cibola General</li> <li>• Gila Regional</li> <li>• Los Alamos Medical Center</li> <li>• Memorial Medical Center (Dona Ana)</li> <li>• Miners Colfax</li> <li>• Nor Lea General</li> <li>• Roosevelt General</li> <li>• Sierra Vista Hospital</li> <li>• Union County General</li> </ul>



# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>LuzDael Siegler</b> (505) 923-5442 lsiegler3@phs.org	<ul style="list-style-type: none"><li>• A - B</li><li>• M - N</li><li>• T - Z</li></ul>	<ul style="list-style-type: none"><li>• De Baca, NM</li><li>• Guadalupe, NM</li><li>• Harding, NM</li><li>• Hidalgo, NM</li><li>• Lea, NM</li><li>• Los Alamos, NM</li><li>• Quay, NM</li></ul>	<ul style="list-style-type: none"><li>• Anesthesiology &amp; Pain Management</li><li>• Cardiovascular Disease</li><li>• Dermatology</li><li>• Emergency Medicine</li><li>• Gastroenterology</li><li>• Hospitalists</li><li>• Maternal &amp; Fetal</li><li>• Neonatal</li><li>• Neurology</li><li>• Neuropsychology</li><li>• OB/GYN</li><li>• Perinatology</li><li>• Physical Medicine and Rehab</li><li>• Pulmonology</li><li>• Reproductive Endocrinology</li><li>• Urology</li></ul>	<ul style="list-style-type: none"><li>• Anesthesia Associates</li><li>• Birthing Options Program</li><li>• Desert States Physical Therapy Network</li><li>• Federally Qualified Health Centers/Rural Health Clinics</li><li>• Indian Health Services</li><li>• Los Alamos PHO</li><li>• School-based Health Care</li></ul>	<ul style="list-style-type: none"><li>• Alta Vista Regional</li><li>• Carlsbad Medical Center</li><li>• Eastern New Mexico Medical/Medical Group</li><li>• Guadalupe County Hospital</li><li>• Holy Cross</li><li>• Las Cruces Medical Center</li><li>• Las Cruces Surgery Centers</li><li>• Lea Regional</li><li>• Mimbres Memorial</li><li>• Mountain View Regional Medical Center</li><li>• Pecos Valley of New Mexico</li><li>• Three Crosses</li></ul>



# Provider Services Contact Guide

## Additional Contacts



### **Behavioral Health Provider Services**

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**Sr. Manager CISC Network Operations**  
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**Belinda Wiggins**  
**Contracting Manager**  
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**Jasmin Cintron**  
**Behavioral Health Supervisor**  
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**Stacey Hughes**  
**CISC Training Lead**  
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### **Long-Term Care Services**

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**Joslyn Saavedra**  
**Long-Term Care Supervisor**  
(505) 923-5794  
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**Janice Sandoval**  
**EVV & LTS Support Manager**  
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### **Physical Health Provider Services**

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**Erica Lopez**  
**Physical Health Services Supervisor**  
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**Open**  
**Physical Health Services Manager**  
Phone: TBD  
Email: TBD

### **Value-Based Programs**

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**Ja'Linette Metayer**  
**BH Manager of Quality Improvement**  
(786) 438-1505 ext. 4381505  
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**Adriano Lujan**  
**Director of Value-Based Purchasing**  
alujan42@phs.org

**Mark Pearson**  
**Director of Value-Based Programs**  
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### **Physical Health Contracting**

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**Veronica Baca**  
**Contracting Manager**  
(505) 923-8746  
vbaca19@phs.org

# Provider Services Contact Guide

## Additional Contacts



### Provider Resources and Help Lines

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**Ask a Pharmacist  
Clinical Questions**  
ASKRX@phs.org

**Quality Management Department**  
PHPQuality@phs.org

**Presbyterian Customer Service Center**  
info@phs.org  
(505) 923-5757  
Toll-Free: 1-888-923-5757

**Contracting Department**  
ProviderContractInquiries@phs.org

**Pharmacy and Therapeutics  
Formularies Questions**  
askphppt@phs.org

**Provider e-Help Desk**  
ehelpdesk@phs.org  
(505) 923-5590  
Toll-Free: 1-866-923-5590

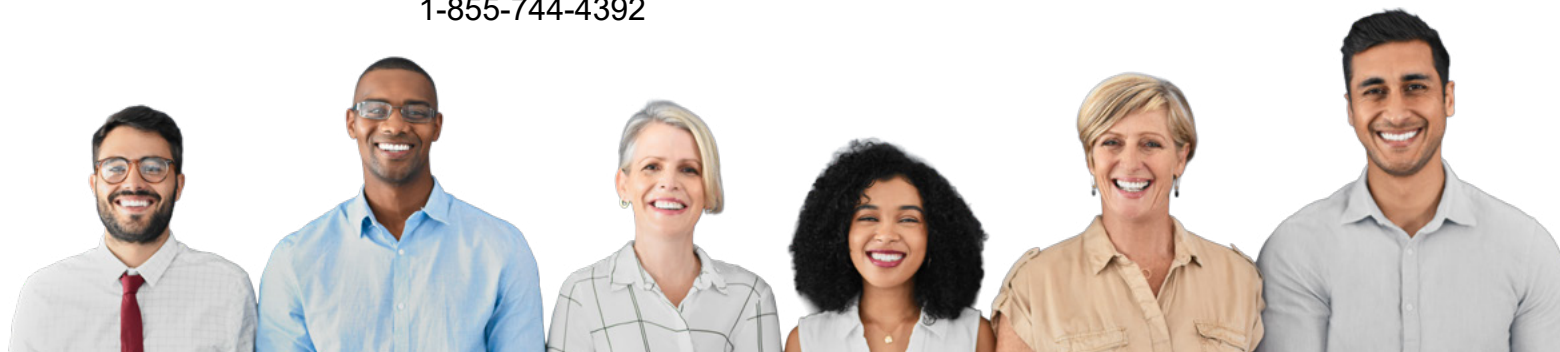
**Credentialing Department**  
credentialing@phs.org

**Pharmacy Services Team  
Claims and Benefits Questions**  
AskPharmacy@phs.org

**Value-Based Programs Department**  
valuebasedprogram@phs.org

**Long-Term Care Department**  
ProviderNetworkLTC@phs.org

**Presbyterian ePayment Center Help Desk**  
Help@ePayment.Center  
1-855-744-4392







[www.phs.org/providers](http://www.phs.org/providers)