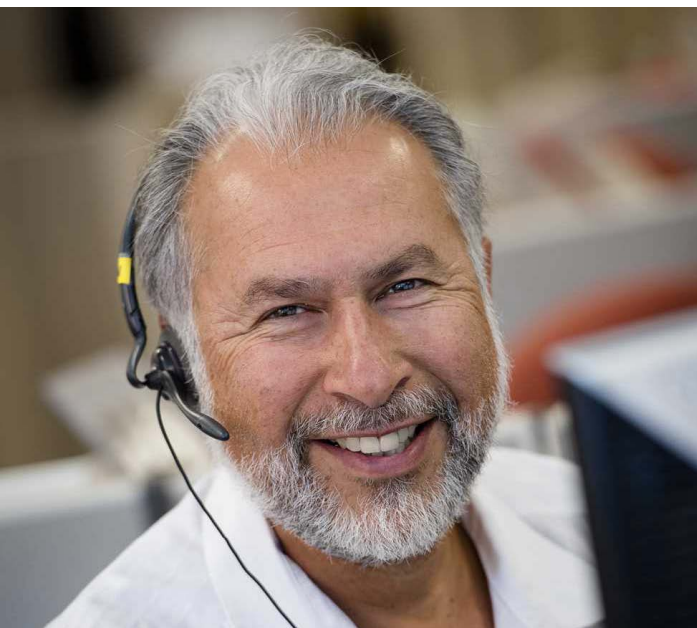
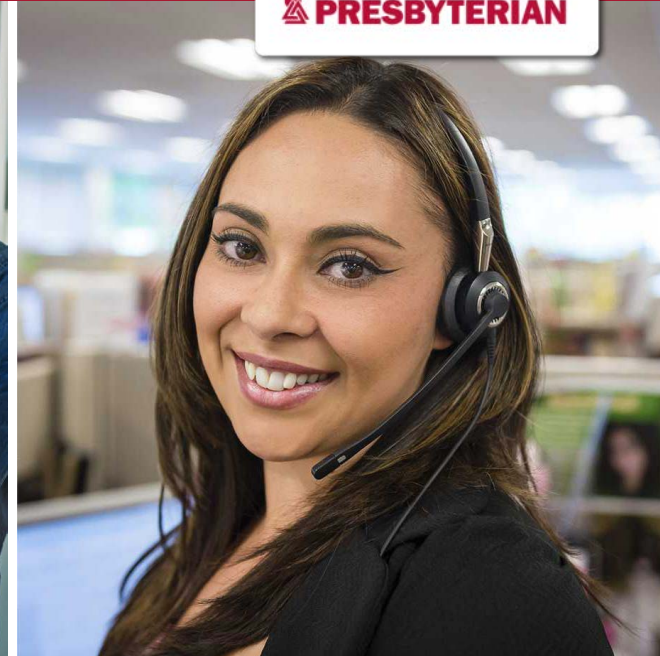


# Provider Services Contact Guide

A Resource for Questions and Support

 **PRESBYTERIAN**





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Both physical and behavioral health providers can find their network contract manager by searching via contract type, location, specialty, hospital, and large and multi-specialty group.

### **Additional Contacts** ..... 13-14

Providers can find administrative contacts, contracting specialists, value-based purchasing, credentialing and pharmacy contacts.

### **Legend**

- ABA ..... Applied Behavior Analysis
- BHC ..... Behavioral Health Collaborative
- CDE ..... Certified Diabetes Educator
- ENT ..... Ears, Nose and Throat
- FQHC ..... Federally Qualified Health Center
- HSO ..... Health Service Organization
- IPA ..... Independent Physician Association
- OT ..... Occupational Therapy
- PHO ..... Physician Hospital Organization
- PT ..... Physical Therapy
- SBHC ..... School-Based Health Center
- ST ..... Speech-Language Therapy
- \* ..... Indicates statewide locations

# Provider Services Contact Guide

## Behavioral Health



Behavioral health providers can find the Presbyterian Behavioral Health Provider Services representative dedicated to their office below based on their specialty, service area and/or facility type.

### Provider Relations Liaison

### Specialty, Service Area and/or Facility Type

**Shalynn Bryan-Kelly**  
(314) 238-8093  
sbryankel@phs.org

- All organizations/facilities in the following counties: Bernalillo, Sandoval, Torrance and Valencia
- Department of Health (statewide), University of New Mexico Hospital, Presbyterian Healthcare Services

**Donna Duran**  
(602) 273-2563  
dduran10@phs.org

- Specialty: ABA (statewide)
- All providers in Santa Fe County

**Emma Pulido**  
(602) 572-2327 ext. 82327  
epulido2@phs.org

- Specialty: FQHC, IPA, SBHC (statewide) and Behavior Change Institute - Aprendamos
- All providers in the following counties: Doña Ana, Hidalgo, Luna, Otero, Grant, Sierra and Socorro

**Caleb Martinez**  
(619) 326 9528  
cmartinez133@phs.org

- Talkspace and out-of-state providers
- All providers in the following counties: Guadalupe, Quay and Taos
- Bernalillo County individual providers G - L

**Stephanie Lucero**  
(602) 273-2526  
slucero40@phs.org

- Bernalillo County individual providers M - Z
- All providers in the following counties: Chavez, Curry, De Baca, Eddy, Lea, Lincoln and Roosevelt

**Shaterica Dillard**  
(602) 572-2309  
sdillard2@phs.org

- Bernalillo and Sandoval County provider groups and individuals A - F
- All providers in the following counties: Cantron, Cibola, Colfax, Harding, Los Alamos, McKinley, Mora, Rio Arriba, San Juan, San Miguel and Union

# Provider Services Contact Guide

## Long-Term Care Providers



Long-term care providers can find their Provider Relationship Executive by using the table below. Providers are grouped in the following ways:

- Large groups and multi-branch facilities should search for your facility name next to the relationship executives listed in this section.
- Providers located at a single location in the five-county area (Bernalillo, Sandoval, Santa Fe, Tarrant and Valencia) are assigned by the first letter(s) in the agency name. Providers starting with the letter “A” are assigned by the first/second letter of the agency name.
- Single-location providers located outside the five-county area are assigned by the county their facility is located in.

Relationship Executive	Inside Five-County Area	Outside Five-County Area	Large Groups/Facilities
<b>Jackie Kear</b> (505) 923-8294 jkear2@phs.org	<ul style="list-style-type: none"> <li>• 0 - Ab</li> <li>• Ac - Ai</li> <li>• L - P</li> <li>• Q - Z</li> </ul>	<ul style="list-style-type: none"> <li>• Cibola, NM</li> <li>• Colfax, NM</li> <li>• Harding, NM</li> <li>• Los Alamos, NM</li> <li>• Mora, NM</li> <li>• McKinley, NM</li> <li>• Rio Arriba, NM</li> <li>• San Juan, NM</li> <li>• San Miguel, NM</li> <li>• Taos, NM</li> <li>• Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Casa Bella</li> <li>• Department of Health</li> <li>• Enchanted Circle Solutions</li> <li>• Good Samaritan Society</li> <li>• Heritage Health Care</li> <li>• Independent Living Resource Center</li> <li>• Links II</li> <li>• New Mexico Ageless Living</li> <li>• New Mexico Behavioral Health Institute</li> <li>• Professional Home Healthcare</li> <li>• Share Your Care</li> </ul>

# Provider Services Contact Guide

## Long-Term Care Providers



### Relationship Executive

**Andrea Franco**  
(505) 923-2826  
afranco@phs.org

### Inside Five-County Area

- Aj - An
- B - D

### Outside Five-County Area

- Catron, NM
- Dona Ana, NM
- Grant, NM
- Hidalgo, NM
- Luna, NM
- Sierra, NM
- Socorro, NM

### Large Groups/Facilities

- Abanza
- Abarim Home Health Care
- Angelwings Coordinated
- Casas
- Consumer Direct Personal Care
- Diamond Care
- El Paraiso
- Fundamental
- Genesis
- Next Phase (Comfort Keepers)
- Preferred Assisted Living Facilities
- Quilted Care
- TLC Home Health

**Brandie Dominguez**  
(505) 923-4639  
bdominque@phs.org

- Ao - Az
- E - K

- Chavez, NM
- Curry, NM
- De Baca, NM
- Eddy, NM
- Guadalupe, NM
- Lea, NM
- Lincoln, NM
- Roosevelt, NM
- Otero, NM
- Quay, NM

- Alliance Home Healthcare/ Armada
- Alpenglow
- Ambercare Home Health Care
- Armada
- Calibre
- Canyon Creek
- Community Homecare
- Compassus
- Corus/OnPoint
- El Mirador
- Encompass
- Haverland Carter Lifestyle Group
- Home Modifications
- Inteli-Care
- Interim Healthcare
- K-Bee Homecare
- Kindred Home Health/ Hospice
- Quality Care
- St. Anthony's Home Healthcare
- Victory Personal Care



# Provider Services Contact Guide

## Physical Health



Physical health providers can find their Presbyterian Provider Services representative by using the table below. Additional contacts are listed on page 9. Generally, providers are grouped in the following ways:

- Practices and specialties located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia)
- Practices and specialties located outside the five-county area as well as out-of-state
- Large and multi-branch groups, hospitals and certain specialties

Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups/Hospitals/Certain Specialties	
<b>Executive:</b> <b>Dee Garcia</b> (505) 923-6317 dgarcia109@phs.org	<ul style="list-style-type: none"> <li>• A - C</li> <li>• F - L</li> </ul>	<ul style="list-style-type: none"> <li>• Catron, NM</li> <li>• Doña Ana, NM</li> <li>• El Paso, TX</li> <li>• Grant, NM</li> <li>• Hidalgo, NM</li> <li>• Luna, NM</li> <li>• Sierra, NM</li> <li>• Socorro, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Albuquerque AMG Specialty Hospital</li> <li>• BHC Mesilla Valley Hospital (Doña Ana)</li> <li>• Birthing Options Program (BOP)</li> <li>• Community Health Workers*</li> <li>• Del Sol Medical (El Paso)</li> <li>• Doulas*</li> <li>• Epiphany (El Paso/New Mexico)</li> <li>• Eye Associates of New Mexico*</li> <li>• Gila Regional (Grants)</li> <li>• Hidalgo Medical</li> <li>• IPA of New Mexico</li> <li>• Las Palmas Medical Center (El Paso)</li> <li>• Memorial Medical Center (Doña Ana)</li> </ul>	<ul style="list-style-type: none"> <li>• Mimbres Memorial (Luna)</li> <li>• MountainView Regional Medical Center (Doña Ana)</li> <li>• New Mexico Oncology &amp; Hematology/New Mexico Cancer Center (NMOH)</li> <li>• Planned Parenthood of the Rocky Mountains</li> <li>• Providence Memorial Hospital (El Paso)</li> <li>• Sierra Medical Center (El Paso)</li> <li>• Sierra Providence East (El Paso)</li> <li>• Sierra Vista Hospital (Sierra)</li> <li>• Superior Vision/Versant</li> <li>• Tenet (El Paso/Arizona)</li> <li>• Women's Specialist (San Juan IPA)</li> </ul>

# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups/Hospitals/Certain Specialties	
<p><b>Executive:</b>  <b>Patricia Chavez</b>            (505) 923-6355            pchavez35@phs.org</p>	<ul style="list-style-type: none"> <li>D - E</li> </ul>	<ul style="list-style-type: none"> <li>Cibola, NM</li> <li>Colorado</li> <li>McKinley, NM</li> <li>Rio Arriba, NM</li> <li>San Juan, NM</li> </ul>	<ul style="list-style-type: none"> <li>Deming Clinic Corporation</li> <li>Deming Women's Center</li> <li>Department of Health*</li> <li>Gypsum Medical Association/ Mobile Health</li> <li>Indian Health Services and Tribal Hospitals</li> <li>Lovelace</li> </ul>	<ul style="list-style-type: none"> <li>Rehoboth McKinley (McKinley)</li> <li>Rehoboth McKinley Christian Healthcare Services</li> <li>Rise IPA</li> <li>San Juan IPA</li> <li>University of New Mexico Hospital/Medical Group*</li> </ul>
<p><b>Executive:</b>  <b>Sarah Candelaria</b>            (505) 923-5282            scandelar3@phs.org</p>	<ul style="list-style-type: none"> <li>M</li> <li>O - S</li> </ul>	<ul style="list-style-type: none"> <li>Colfax, NM</li> <li>Guadalupe, NM</li> <li>Harding, NM</li> <li>Los Alamos, NM</li> <li>Mora, NM</li> <li>Quay, NM</li> <li>San Miguel, NM</li> <li>Taos, NM</li> <li>Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>Alta Vista Regional (San Miguel)</li> <li>Anesthesia Associates of New Mexico</li> <li>Animas Ambulatory Surgical Center (Durango)</li> <li>Covenant Medical Center (Lubbock)</li> <li>Durango Network</li> <li>Foot and Ankle Specialists</li> <li>Guadalupe County Hospital</li> <li>Holy Cross (Taos)</li> <li>Los Alamos Medical Care</li> <li>Los Alamos Physician Practice</li> </ul>	<ul style="list-style-type: none"> <li>MeMD</li> <li>New Mexico Orthopedics Surgical Center (Presbyterian Healthcare Services)</li> <li>Pediatrics Medical Group/ Pediatrics Cardiology</li> <li>Presbyterian Medical Group*</li> <li>Radiology Associates</li> <li>Taos PHO (Los Rios Accountable Care Organization)</li> <li>Texas Tech (El Paso/Lubbock)</li> </ul>

# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups/Hospitals/Certain Specialties	
<p><b>Executive:</b>  <b>Jocelyn Armijo</b>                      (505) 923-5785                      jarmijo24@phs.org</p>	<ul style="list-style-type: none"> <li>• N</li> <li>• T - Z</li> </ul>	<ul style="list-style-type: none"> <li>• Chaves, NM</li> <li>• Curry, NM</li> <li>• De Baca, NM</li> <li>• Eddy, NM</li> <li>• Lea, NM</li> <li>• Lincoln, NM</li> <li>• Otero, NM</li> <li>• Roosevelt, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Artesia General Hospital (Eddy)</li> <li>• BCA Medical Associates</li> <li>• Carlsbad Medical Center (Eddy)</li> <li>• Denta Quest*</li> <li>• Desert States*</li> <li>• Eastern New Mexico Medical (Chaves)</li> <li>• Gerald Champion (Otero)</li> <li>• Lea Regional (Covenant - Lea)</li> <li>• Medicaid Home Visiting</li> <li>• Miners Colfax (Colfax)</li> </ul>	<ul style="list-style-type: none"> <li>• New Mexico Orthopedics Associates</li> <li>• Nor Lea General (Lovington - Lea)</li> <li>• Presbyterian Medical Services</li> <li>• Roosevelt General</li> <li>• Roswell Clinic Corporation</li> <li>• TriCore Labs*</li> <li>• Union County General</li> <li>• White Sands PHO</li> <li>• Youth Development, Inc. (YDI)</li> </ul>

### Other Provider Services Relationship Contacts

<p><b>Executive:</b>  <b>Charlie Messer</b>                      (505) 923-5649                      cmesser@phs.org</p>	<ul style="list-style-type: none"> <li>• Optum*</li> </ul>
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# Provider Services Contact Guide

## Behavioral Health Contracting



Behavioral health providers can find the Presbyterian Behavioral Health network management specialist dedicated to their office below based on their alphabetical contract type and specialty.

### Network Management Specialist

### Alphabetical Contract Type and Specialty

#### **Bianka Perry**

(410) 953-1178  
bperry6@phs.org

- All organizations: Numeric & M - Z

#### **Denise Torrez**

(602) 572-2521  
dtorrez8@phs.org

- All groups and private practices: A - K
- Presbyterian Medical Services

#### **Santana Schroeder**

(305) 901-0603  
sschroede@phs.org

- All groups and provider practices: L - Z
- Mental Health Resources
- University of New Mexico Hospital, Presbyterian Healthcare Services and Texas Tech University

#### **Bobbie Sower**

(305) 718-7852  
bsower@phs.org

- All ABA groups and organizations statewide

#### **GiJuan Thomas**

(619) 326-9394  
gthomas3@phs.org

#### **Luke Akers**

(619) 326-9284  
lakers2@phs.org

- All groups and private practices: Numeric & A - L
- Specialty: SBHCs, IPAs and PHOs

# Provider Services Contact Guide

## Physical Health Contracting



Physical health providers can find their network contract manager by using the table below. Providers are grouped in the following ways:

- Family practice, pediatricians, general practice and internal medicine providers located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter of their practice name
- Providers located outside the five county area as well as out-of-state
- Specialties in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia)
- Large and multi-specialty groups as well as hospitals

Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Tiffany Corona</b> (505) 923-7984 tcorona2@phs.org	<ul style="list-style-type: none"> <li>• C - D</li> <li>• E - L</li> <li>• O - S</li> </ul>	<ul style="list-style-type: none"> <li>• Catron, NM</li> <li>• Colfax, NM</li> <li>• Grant, NM</li> <li>• Luna, NM</li> <li>• McKinley, NM</li> <li>• Mora, NM</li> <li>• Rio Arriba, NM</li> <li>• San Miguel, NM</li> <li>• Sierra, NM</li> <li>• Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Allergy</li> <li>• Chiropractic/Naprapathy</li> <li>• Gynecologic/Hematology/Radiation Oncology</li> <li>• Infectious Disease</li> <li>• Nephrology</li> <li>• Otolaryngology/ENT</li> <li>• PT, OT, ST</li> <li>• Podiatry</li> <li>• Rheumatology</li> <li>• Surgery</li> </ul>	<ul style="list-style-type: none"> <li>• Gila IPA</li> <li>• Rehoboth McKinley Christian Hospital/ Medical Group</li> <li>• New Mexico Oncology &amp; Hematology (NMOH)</li> <li>• Zia ACO Multispecialty IPA</li> </ul>	<ul style="list-style-type: none"> <li>• St. Vincent Hospital</li> </ul>
<b>Danielle Baca</b> (505) 923-8195 dbaca35@phs.org	<ul style="list-style-type: none"> <li>• None</li> </ul>	<ul style="list-style-type: none"> <li>• None</li> </ul>	<ul style="list-style-type: none"> <li>• None</li> </ul>	<ul style="list-style-type: none"> <li>• None</li> </ul>	<ul style="list-style-type: none"> <li>• Albuquerque AMG Specialty Hospital</li> <li>• NMDOH</li> <li>• Superior Vision/ Versant</li> </ul>

# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Angelena Casias</b> (505) 923-5451 acasias@phs.org	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>Colorado</li> <li>Curry, NM</li> <li>Lincoln, NM</li> <li>Socorro, NM</li> </ul>	<ul style="list-style-type: none"> <li>Durable Medical Equipment*</li> <li>Home IV/Infusion</li> <li>Laboratory &amp; Pathology*</li> <li>Ophthalmology</li> <li>Optometry</li> <li>Orthopedics/Surgery</li> <li>Orthopedics</li> <li>Pharmacy</li> <li>Prosthetics &amp; Orthotics*</li> <li>Radiology</li> <li>Sleep Medicine &amp; Facilities</li> </ul>	<ul style="list-style-type: none"> <li>Durango Network</li> <li>Eye Associates of New Mexico</li> <li>IPA of New Mexico</li> <li>Minute Clinics (CVS)</li> <li>National Jewish</li> <li>New Mexico Orthopedics Associates (NMOA)</li> <li>New Mexico Orthopedics Surgical Center (NMOSC)</li> <li>Pediatric Medical Group &amp; Cardiology</li> <li>Presbyterian:               <ul style="list-style-type: none"> <li>- Health Services</li> <li>- Medical Group</li> <li>- Medical Services</li> </ul> </li> <li>Radiology Associates</li> <li>San Luis Valley</li> <li>TriCore Labs*</li> </ul>	<ul style="list-style-type: none"> <li>Animas Surgical Hospital (Durango)</li> <li>Denver Children's Hospital (Aurora)</li> <li>Lovelace Hospital/Medical Group</li> <li>Mercy Regional (Durango)</li> <li>Presbyterian Hospital</li> <li>Sandoval Regional Medical Center/Medical Group</li> <li>University of New Mexico Hospital/Medical Group</li> <li>University Physician Group (Colorado)</li> </ul>
<b>Brittany Brooks</b> (505) 923-5219 bbrooks7@phs.org	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>Audiology &amp; Hearing Aid</li> <li>Diabetes &amp; CDEs</li> <li>Endocrinology</li> <li>Statewide Long-Term Care</li> <li>Nutrition Services</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>

# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<p><b>LuzDael Siegler</b>                      (505) 923-5442                      lsiegler3@phs.org</p>	<ul style="list-style-type: none"> <li>• A - B</li> <li>• M - N</li> <li>• T - Z</li> </ul>	<ul style="list-style-type: none"> <li>• Chavez, NM</li> <li>• Cibola, NM</li> <li>• De Baca, NM</li> <li>• Dona Ana, NM</li> <li>• Eddy, NM</li> <li>• Guadalupe, NM</li> <li>• Harding, NM</li> <li>• Hidalgo, NM</li> <li>• Lea, NM</li> <li>• Los Alamos, NM</li> <li>• Otero, NM</li> <li>• Quay, NM</li> <li>• Roosevelt, NM</li> <li>• San Juan, NM</li> <li>• Taos, NM</li> <li>• Texas</li> </ul>	<ul style="list-style-type: none"> <li>• Anesthesiology &amp; Pain Management</li> <li>• Cardiovascular Disease</li> <li>• Dentistry &amp; Oral Surgery*</li> <li>• Dermatology</li> <li>• Emergency Medicine</li> <li>• Gastroenterology</li> <li>• Hemodialysis*</li> <li>• Hospitalists</li> <li>• Maternal &amp; Fetal</li> <li>• Neonatal</li> <li>• Neurology</li> <li>• Neuropsychology</li> <li>• OB/GYN</li> <li>• Perinatology</li> <li>• Physical Medicine &amp; Rehab</li> <li>• Pulmonology</li> <li>• Reproductive Endocrinology</li> </ul>	<ul style="list-style-type: none"> <li>• Anesthesia Associates</li> <li>• Artesia General Hospital (Eddy)</li> <li>• Birthing Options Program (BOP)</li> <li>• Covenant Health Systems</li> <li>• Davita/Optum</li> <li>• Denta Quest</li> <li>• Desert States Physical Therapy Network</li> <li>• Gerald Champion (Otero)</li> <li>• FQHCs/Rural Health Clinics</li> <li>• Indian Health Services</li> <li>• Los Alamos PHO</li> <li>• San Juan IPA</li> <li>• SBHC</li> <li>• White Sands IPA</li> </ul>	<ul style="list-style-type: none"> <li>• Alta Vista Regional</li> <li>• BHC Mesilla Valley Hospital</li> <li>• Carlsbad Medical Center</li> <li>• Cibola General</li> <li>• Covenant Medical Center</li> <li>• Eastern New Mexico Medical/Medical Group</li> <li>• Guadalupe County Hospital</li> <li>• Holy Cross</li> <li>• Las Cruces Medical Center</li> <li>• Las Cruces Surgery Centers</li> <li>• Lea Regional</li> <li>• Los Alamos Medical Center</li> <li>• Memorial Medical Center</li> <li>• Mimbres Memorial</li> <li>• MountainView Regional Medical Center</li> <li>• Nor Lea General (Lovington)</li> <li>• Pecos Valley of New Mexico</li> <li>• Roosevelt General</li> <li>• San Juan Regional</li> <li>• Three Crosses</li> <li>• University Medical Center (Lubbock)</li> </ul>



# Provider Services Contact Guide

## Additional Contacts



### Behavioral Health Provider Services

**Gina Romero**  
Sr. Manager CISC Network Operations  
(505) 487-0273  
gromero@phs.org

**Belinda Wiggins**  
Contracting Manager  
(505) 549-4215  
bwiggins2@phs.org

**Jasmin Cintron**  
Behavioral Health Supervisor  
(602) 572-2364  
jcintron3@phs.org

**Stacey Hughes**  
CISC Training Lead  
shughes11@phs.org

### Long-Term Care Services

**Janice Sandoval**  
Long-Term Care Manager  
(505) 923-6923  
jsandoval42@phs.org

**Leslie Koehl**  
EVV & LTSS Manager  
(505) 923-5956  
lkoehl3@phs.org

### Physical Health Provider Services

**Patricia Chavez**  
Physical Health Services Manager  
(505) 923-6355  
pchavez35@phs.org

### Value-Based Programs

**Ja'Linette Metayer**  
BH Manager of Quality Improvement  
(786) 438-1505 ext. 4381505  
jmetayer@phs.org

**Adriano Lujan**  
Director of Value-Based Purchasing  
alujan42@phs.org

**Debbie Gonzalez**  
Director of Value-Based Programs  
dgonzales81@phs.org

### Physical Health Contracting

**Danielle Baca**  
Contracting Supervisor  
(505) 923-8746  
dbaca35@phs.org

# Provider Services Contact Guide

## Additional Contacts



### Provider Resources and Help Lines

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**Ask a Pharmacist  
Clinical Questions**  
ASKRX@phs.org

**Quality Management Department**  
PHPQuality@phs.org

**Presbyterian Customer Service Center**  
info@phs.org  
(505) 923-5757  
Toll-Free: 1-888-923-5757

**Contracting Department**  
ProviderContractInquiries@phs.org

**Pharmacy and Therapeutics  
Formularies Questions**  
askphppt@phs.org

**Provider e-Help Desk**  
ehelpdesk@phs.org  
(505) 923-5590  
Toll-Free: 1-866-923-5590

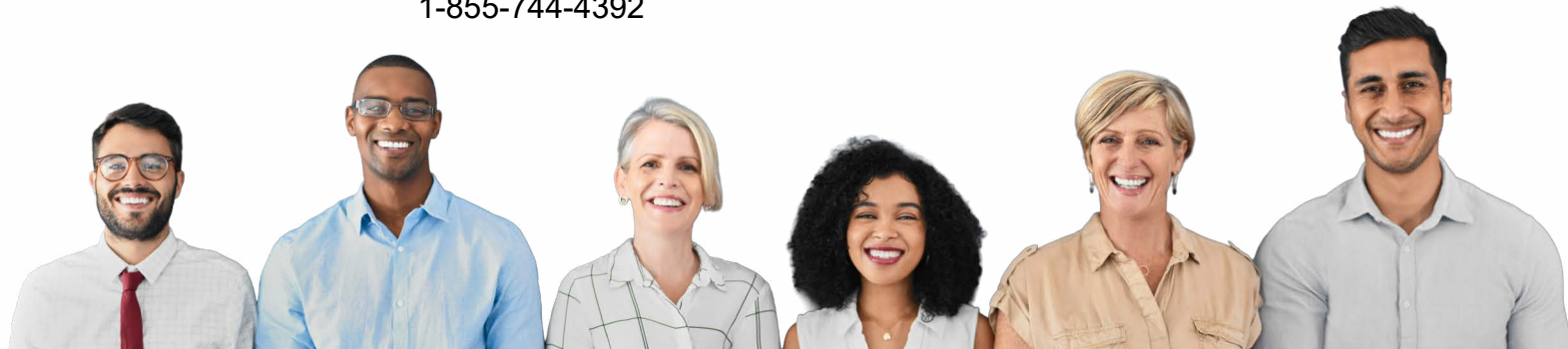
**Credentialing Department**  
credentialing@phs.org

**Pharmacy Services Team  
Claims and Benefits Questions**  
AskPharmacy@phs.org

**Value-Based Programs Department**  
valuebasedprogram@phs.org

**Long-Term Care Department**  
ProviderNetworkLTC@phs.org

**Presbyterian ePayment Center Help Desk**  
Help@ePayment.Center  
1-855-744-4392





[www.phs.org/providers](http://www.phs.org/providers)