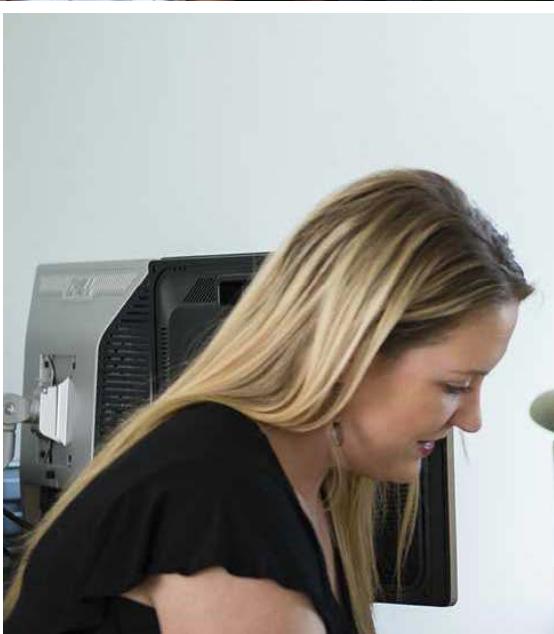
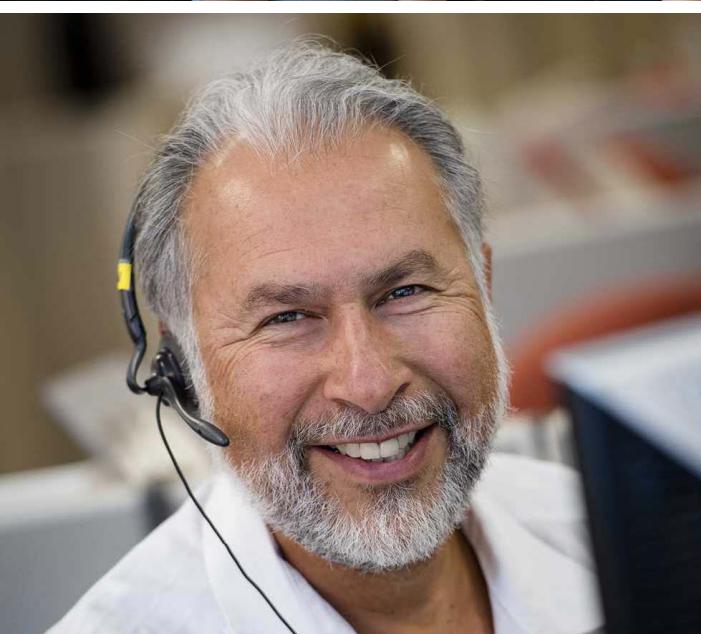


# Provider Services Contact Guide

A Resource for Questions and Support





## Provider Services Contact Guide Contents

### **Behavioral Health** ..... 3

Behavioral health providers can find the Presbyterian Behavioral Health Provider Services representative dedicated to their office based on their specialty, service area and/or facility type.

### **Long-Term Care** ..... 4-5

Long-term care providers can find their Provider Relationship Executive by searching via location and large groups/facilities.

### **Physical Health** ..... 6-9

Physical health providers can find their Presbyterian Provider Services representative by searching via location, specialty, hospital, and large and multi-specialty group.

### **Contracting** ..... 10-14

Both physical and behavioral health providers can find their network contract manager by searching via contract type, location, specialty, hospital, and large and multi-specialty group.

### **Additional Contacts** ..... 15-16

Providers can find administrative contacts, contracting specialists, value-based purchasing, credentialing and pharmacy contacts.

### **Legend**

|      |                                   |
|------|-----------------------------------|
| ABA  | Applied Behavior Analysis         |
| BHC  | Behavioral Health Collaborative   |
| CDE  | Certified Diabetes Educator       |
| ENT  | Ears, Nose and Throat             |
| HSO  | Health Service Organization       |
| FQHC | Federally Qualified Health Center |
| IPA  | Independent Physician Association |
| OT   | Occupational Therapy              |
| PHO  | Physician Hospital Organization   |
| PT   | Physical Therapy                  |
| SBHC | School-Based Health Center        |
| ST   | Speech-Language Therapy           |
| *    | Indicates statewide locations     |

# Provider Services Contact Guide

## Behavioral Health



Behavioral health providers can find the Presbyterian Behavioral Health Provider Services representative dedicated to their office below based on their specialty, service area and/or facility type.

| Provider Relations Liaison  | Specialty, Service Area and/or Facility Type   |
|---|--|
| <b>Shalynn Bryan-Kelly</b><br>(314) 238-8093<br>sbryankel@phs.org   | <ul style="list-style-type: none"><li>All organizations/facilities in the following counties: Bernalillo, Sandoval, Torrance and Valencia</li><li>Department of Health (statewide), University of New Mexico Hospital, Presbyterian Healthcare Services</li></ul>              |
| <b>Donna Duran</b><br>(602) 273-2563<br>dduran10@phs.org            | <ul style="list-style-type: none"><li>Specialty: ABA (statewide)</li><li>All providers in Santa Fe County</li></ul>  |
| <b>Emma Pulido</b><br>(602) 572-2327 ext. 82327<br>epulido2@phs.org | <ul style="list-style-type: none"><li>Specialty: FQHC, IPA, SBHC (statewide) and Behavior Change Institute - Aprendamos</li><li>All providers in the following counties: Doña Ana, Hidalgo, Luna, Otero, Grant, Sierra and Socorro</li></ul>                                   |
| <b>Caleb Martinez</b><br>(619) 326 9528<br>cmartinez133@phs.org     | <ul style="list-style-type: none"><li>Talkspace and out-of-state providers</li><li>All providers in the following counties: Guadalupe, Quay and Taos</li><li>Bernalillo County individual providers G - L</li></ul>  |
| <b>Stephanie Lucero</b><br>(602) 273-2526<br>slucero40@phs.org      | <ul style="list-style-type: none"><li>Bernalillo County individual providers M - Z</li><li>All providers in the following counties: Chavez, Curry, De Baca, Eddy, Lea, Lincoln and Roosevelt</li></ul>   |
| <b>Shaterica Dillard</b><br>(602) 572-2309<br>sdillard2@phs.org     | <ul style="list-style-type: none"><li>Bernalillo and Sandoval County provider groups and individuals A - F</li><li>All providers in the following counties: Cantron, Cibola, Colfax, Harding, Los Alamos, McKinley, Mora, Rio Arriba, San Juan, San Miguel and Union</li></ul> |

# Provider Services Contact Guide

## Long-Term Care Providers



Long-term care providers can find their Provider Relationship Executive by using the table below. Providers are grouped in the following ways:

- Large groups and multi-branch facilities should search for your facility name next to the relationship executives listed in this section.
- Providers located at a single location in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter(s) in the agency name. Providers starting with the letter "A" are assigned by the first/second letter of the agency name.
- Single-location providers located outside the five-county area are assigned by the county their facility is located in.

| Relationship Executive                  | Inside Five-County Area   | Outside Five-County Area   | Large Groups/Facilities  |
|---|---|--|--|
| <b>Open</b><br>Phone: TBD<br>Email: TBD | <ul style="list-style-type: none"><li>• 0 - Ab</li><li>• Q - Z</li></ul>  | <ul style="list-style-type: none"><li>• Cibola, NM</li><li>• McKinley, NM</li><li>• Rio Arriba, NM</li><li>• San Juan, NM</li></ul>  | <ul style="list-style-type: none"><li>• Alliance Home Healthcare</li><li>• Ambergare Home Healthcare</li><li>• Department of Health</li><li>• Enchanted Circle Solutions</li><li>• Good Samaritan Society</li><li>• Heritage Health Care</li></ul> <ul style="list-style-type: none"><li>• Independent Living Resource Center</li><li>• Links II</li><li>• New Mexico Behavioral Health Institute (NMBHI)</li><li>• Professional Home Healthcare</li></ul> |
| <b>Open</b><br>Phone: TBD<br>Email: TBD | <ul style="list-style-type: none"><li>• Ac - Ai</li><li>• L - P</li></ul> | <ul style="list-style-type: none"><li>• Colfax, NM</li><li>• Harding, NM</li><li>• Los Alamos, NM</li><li>• Mora, NM</li><li>• San Miguel, NM</li><li>• Taos, NM</li><li>• Union, NM</li></ul> | <ul style="list-style-type: none"><li>• Armada</li><li>• Casas</li><li>• Diamond Care</li></ul> <ul style="list-style-type: none"><li>• New Mexico Ageless Living</li><li>• Share Your Care</li><li>• Victory Personal Care</li></ul>  |

# Provider Services Contact Guide

## Long-Term Care Providers



| Relationship Executive  | Inside Five-County Area   | Outside Five-County Area   | Large Groups/Facilities   |  |
|---|---|--|---|--|
| <b>Andrea Franco</b><br>(505) 923-2826<br>afranco@phs.org       | <ul style="list-style-type: none"><li>• Aj - An</li><li>• B - D</li></ul> | <ul style="list-style-type: none"><li>• Catron, NM</li><li>• Dona Ana, NM</li><li>• Grant, NM</li><li>• Hidalgo, NM</li><li>• Luna, NM</li><li>• Sierra, NM</li><li>• Socorro, NM</li></ul>  | <ul style="list-style-type: none"><li>• Abanza</li><li>• Abarim Home Health Care</li><li>• Angelwings Coordinated</li><li>• Consumer Direct Personal Care</li><li>• El Paraiso</li><li>• Fundamental</li></ul>  | <ul style="list-style-type: none"><li>• Genesis</li><li>• Next Phase (Comfort Keepers)</li><li>• Preferred Assisted Living Facilities</li><li>• Quilted Care</li><li>• TLC Home Health</li></ul>   |
| <b>Brandie Dominguez</b><br>(505) 923-4639<br>bdominque@phs.org | <ul style="list-style-type: none"><li>• Ao - Az</li><li>• E - K</li></ul> | <ul style="list-style-type: none"><li>• Chavez, NM</li><li>• Curry, NM</li><li>• De Baca, NM</li><li>• Eddy, NM</li><li>• Guadalupe, NM</li><li>• Lea, NM</li><li>• Lincoln, NM</li><li>• Roosevelt, NM</li><li>• Otero, NM</li><li>• Quay, NM</li></ul> | <ul style="list-style-type: none"><li>• Alpenglow</li><li>• Calibre</li><li>• Canyon Creek</li><li>• Community Homecare</li><li>• Compassus</li><li>• Corus/OnPoint</li><li>• El Mirador</li><li>• Encompass</li><li>• Haverland Carter Lifestyle Group</li></ul> | <ul style="list-style-type: none"><li>• Home Modifications</li><li>• Inteli-Care</li><li>• Interim Healthcare</li><li>• K-Bee Homecare</li><li>• Kindred Home Health/ Hospice</li><li>• Quality Care</li><li>• St. Anthony's Home Healthcare</li></ul> |



# Provider Services Contact Guide

## Physical Health



Physical health providers can find their Presbyterian Provider Services representative by using the table below. Additional contacts are listed on page 9. Generally, providers are grouped in the following ways:

- Practices and specialties located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia)
- Practices and specialties located outside the five-county area as well as out-of-state
- Large and multi-branch groups
- Hospitals

| Relationship Team   | Inside Five-County Area                                 | Outside Five-County Area  | Large and Multi-Branch Groups   | Hospitals  |
|---|---|---|---|--|
| <b>Executive:</b><br><b>Open</b><br>Phone: TBD<br>Email: TBD                  | <ul style="list-style-type: none"><li>• A - E</li></ul> | <ul style="list-style-type: none"><li>• Chaves, NM</li><li>• Cibola, NM</li><li>• Guadalupe, NM</li><li>• Los Alamos, NM</li><li>• McKinley, NM</li><li>• Quay, NM</li><li>• San Miguel, NM</li></ul> | <ul style="list-style-type: none"><li>• Babylon Health</li><li>• BCA Medical Associates</li><li>• Department of Health</li><li>• Eye Associates of New Mexico*</li><li>• First Nations</li><li>• Conduent</li><li>• First Nations Community Healthsource</li><li>• Rehoboth McKinley Christian Healthcare Services</li><li>• Covenant Health Systems*</li><li>• Gypsum Medical Association/Mobile Health</li><li>• Gypsum Medical Associates/Medcor</li><li>• Indian Health Services</li><li>• Roswell Clinic Corporation</li><li>• St. Vincent Medical Group</li></ul> | <ul style="list-style-type: none"><li>• Alta Vista Regional Hospital</li><li>• Cibola General Hospital</li><li>• Eastern New Mexico Medical</li><li>• Guadalupe County Hospital</li><li>• Indian Health Services and Tribal Hospitals</li><li>• Lea Regional (Covenant)</li><li>• Los Alamos Medical Care and Physician Practice</li><li>• Rehoboth McKinley Christian</li><li>• St. Vincent Regional Medical Center</li></ul> |
| <b>Associate:</b><br><b>Terri Lopez</b><br>(505) 923-7302<br>tlopez26@phs.org |   |   |   |  |

# Provider Services Contact Guide

## Physical Health



| Relationship Team  | Inside Five-County Area                                 | Outside Five-County Area  | Large and Multi-Branch Groups  | Hospitals   |
|--|---|---|--|---|
| <b>Executive:</b><br><b>Karen Bounds</b><br>(505) 923-6667<br>kbounds2@phs.org   | <ul style="list-style-type: none"> <li>L - N</li> </ul> | <ul style="list-style-type: none"> <li>Arizona</li> <li>Dona Ana, NM</li> <li>Nevada</li> <li>Minnesota</li> <li>Texas</li> </ul>   | <ul style="list-style-type: none"> <li>Deming Clinic Corporation</li> <li>Deming Women's Center</li> <li>FQHCs</li> <li>Hidalgo Medical</li> <li>Las Cruces Physician Practice</li> <li>Las Cruces Physician Services</li> <li>Minute Clinic (CVS)</li> <li>IPA of New Mexico</li> <li>Rio Grande Medical Group</li> <li>Rise IPA</li> </ul> | <ul style="list-style-type: none"> <li>BHC Mesilla Valley Hospital</li> <li>Gila Regional</li> <li>Memorial Medical Center</li> <li>Mimbres Memorial</li> <li>Mountain View Regional Medical Center</li> <li>Sierra Vista Hospital</li> </ul> |
| <b>Executive:</b><br><b>Tiffany Corona</b><br>(505) 923-5406<br>tcorona2@phs.org | <ul style="list-style-type: none"> <li>S - T</li> </ul> | <ul style="list-style-type: none"> <li>Colorado</li> <li>Curry, NM</li> <li>De Baca, NM</li> <li>Grant, NM</li> <li>Hidalgo, NM</li> <li>Luna, NM</li> <li>Roosevelt, NM</li> <li>Sierra, NM</li> </ul> | <ul style="list-style-type: none"> <li>Anesthesia Associates</li> <li>Durango Network</li> <li>NIA Magellan</li> <li>Radiology Associates</li> <li>San Lewis Valley</li> <li>TriCore Lab*</li> <li>University Physician Group</li> <li>University of New Mexico (UNM) Hospital &amp; UNM Medical Group</li> </ul>                            | <ul style="list-style-type: none"> <li>Denver Children's Hospital</li> <li>Mercy Regional</li> <li>Roosevelt General</li> <li>University of New Mexico Hospital</li> <li>University of New Mexico Sandoval Regional Center</li> </ul>         |

# Provider Services Contact Guide

## Physical Health



| Relationship Team   | Inside Five-County Area                                 | Outside Five-County Area  | Large and Multi-Branch Groups  | Hospitals   |
|---|---|---|--|---|
| <b>Executive:</b><br><b>Dee Garcia</b><br>(505) 923-6317<br>dgarcia109@phs.org    | <ul style="list-style-type: none"> <li>F - K</li> </ul> | <ul style="list-style-type: none"> <li>El Paso, TX</li> <li>San Juan, NM</li> </ul>   | <ul style="list-style-type: none"> <li>Birthing Options Program</li> <li>Community Health Workers*</li> <li>Doulas*</li> <li>First Choice Community Health Center</li> <li>Epiphany</li> <li>New Mexico Oncology and Hematology/New Mexico Cancer Center</li> <li>Pediatrix Medical Group/Pediatrix Cardiology</li> <li>Planned Parenthood of the Rocky Mountains</li> <li>San Juan IPA</li> <li>Superior Vision/Versant</li> <li>Tenet - El Paso/Arizona</li> <li>Women's Specialist</li> </ul> | <ul style="list-style-type: none"> <li>Albuquerque AMG Specialty Hospital</li> <li>Del Sol Medical</li> <li>Las Palmas Medical Center</li> <li>Providence Memorial Hospital</li> <li>San Juan Regional Medical Center</li> <li>Sierra Medical Center</li> <li>Sierra Providence East</li> </ul> |
| <b>Executive:</b><br><b>Jocelyn Armijo</b><br>(505) 923-5785<br>jarmijo24@phs.org | <ul style="list-style-type: none"> <li>U - Z</li> </ul> | <ul style="list-style-type: none"> <li>Catron, NM</li> <li>Colfax, NM</li> <li>Eddy, NM</li> <li>Harding, NM</li> <li>Lea, NM</li> <li>Otero, NM</li> <li>Socorro, NM</li> <li>Union, NM</li> </ul> | <ul style="list-style-type: none"> <li>Denta Quest*</li> <li>Desert States*</li> <li>Medicaid Home Visiting Program</li> <li>New Mexico Orthopedics Associates</li> <li>Presbyterian Medical Services</li> <li>White Sands PHO</li> <li>Youth Development, Inc. (YDI)</li> </ul>   | <ul style="list-style-type: none"> <li>Artesia General Hospital</li> <li>Carlsbad Medical Center</li> <li>Gerald Champion</li> <li>Miners Colfax</li> <li>Nor Lea General</li> <li>Union County General</li> </ul>  |

# Provider Services Contact Guide

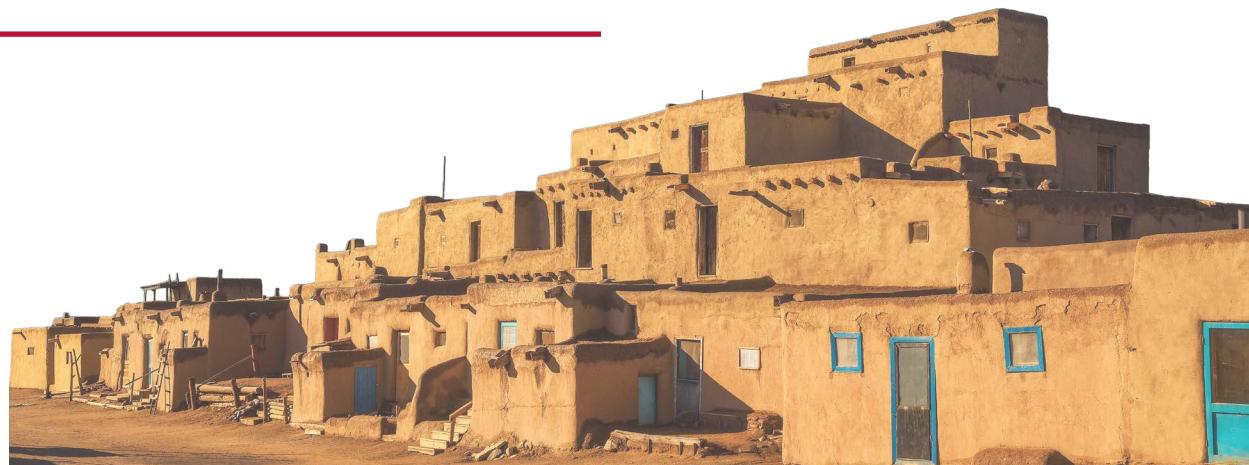
## Physical Health



| Relationship Team  | Inside Five-County Area                               | Outside Five-County Area  | Large and Multi-Branch Groups   | Hospitals  |
|--|---|---|---|--|
| <b>Executive:</b><br><b>Sarah Candelaria</b><br>(505) 923-5282<br>scandelar3@phs.org   | <ul style="list-style-type: none"><li>O - R</li></ul> | <ul style="list-style-type: none"><li>Lincoln, NM</li><li>Rio Arriba, NM</li><li>Taos, NM</li></ul> | <ul style="list-style-type: none"><li>Animas Ambulatory Surgical Center</li><li>Durango Network</li><li>MeMD (Video Visits)</li><li>New Mexico Orthopedics Surgical Center</li><li>Presbyterian Medical Group (PMG)</li><li>Take Care (Intel) PMG</li><li>Taos PHO</li><li>Texas Tech - El Paso/Lubbock</li></ul> | <ul style="list-style-type: none"><li>Covenant Medical Center Lubbock</li><li>Holy Cross</li><li>Presbyterian:<ul style="list-style-type: none"><li>- Dan C. Trigg Memorial</li><li>- Espanola Hospital</li><li>- Lincoln County</li><li>- Plains Regional</li><li>- Presbyterian Hospital</li><li>- Kaseman</li><li>- Rust Medical Center</li><li>- Santa Fe Medical Center</li><li>- Socorro General</li></ul></li><li>Texas Tech University</li><li>University Medical Center Lubbock</li></ul> |
| <b>Associate:</b><br><b>Brittany Larranaga</b><br>(505) 923-5930<br>blarranag2@phs.org |   |   |   |  |

## Other Provider Services Relationship Contacts

|   |  |
|---|--|
| <b>Executive:</b><br><b>Charlie Messer</b><br>(505) 923-5649<br>cmesser@phs.org | <ul style="list-style-type: none"><li>Optum*</li></ul>                               |
| <b>Executive:</b><br><b>Taneil Tanuz</b><br>(505) 923-5292<br>ttanuz@phs.org    | <ul style="list-style-type: none"><li>SBHC*</li><li>Lovelace Medical Group</li></ul> |



# Provider Services Contact Guide

## Behavioral Health Contracting



Behavioral health providers can find the Presbyterian Behavioral Health network management specialist dedicated to their office below based on their alphabetical contract type and specialty.

### Network Management Specialist

### Alphabetical Contract Type and Specialty

#### **Bianka Perry**

(410) 953-1178  
bperry6@phs.org

- All organizations: Numeric - S

#### **Denise Torrez**

(602) 572-2521  
dtorrez8@phs.org

- All groups and private practices: E - L
- Presbyterian Medical Services

#### **Santana Schroeder**

(305) 901-0603  
sschroede@phs.org

- All groups and provider practices: M - R
- Mental Health Resources
- University of New Mexico Hospital, Presbyterian Healthcare Services and Texas Tech University

#### **Bobbie Sower**

(305) 718-7852  
bsower@phs.org

- All organizations: T – Z
- All ABA groups and organizations statewide

#### **GiJuan Thomas**

(619) 326-9394  
gthomas3@phs.org

- All groups and private practices: S - Z

#### **Luke Akers**

(619) 326-9284  
lakers2@phs.org

- All groups and private practices: Numeric – D
- Specialty: SBHCs, IPAs and PHOs

# Provider Services Contact Guide

## Physical Health Contracting



Physical health providers can find their network contract manager by using the table below. Providers are grouped in the following ways:

- Family practice, pediatricians, general practice and internal medicine providers located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter of their practice name
- Providers located outside the five county area as well as out-of-state
- Specialties in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia)
- Large and multi-specialty groups
- Hospitals

| Contract Manager   | Inside Five-County Area | Outside Five-County Area | Specialties Inside Five-County Area   | Large and Multi-Specialty Groups   | Hospitals  |
|--|-------------------------|--------------------------|---|--|--|
| <b>Open</b><br>Phone: TBD<br>Email:<br>ProviderContract<br>Inquiries@phs.org | • None                  | • None                   | • None  | <ul style="list-style-type: none"><li>• Covenant Health Systems*</li><li>• Davita/Optum</li><li>• Department of Health</li><li>• New Mexico Hematology and Oncology</li><li>• San Juan IPA</li></ul> | <ul style="list-style-type: none"><li>• Albuquerque AMG Specialty Hospital</li><li>• BHC Mesilla Valley</li><li>• Covenant Medical Center</li><li>• San Juan Regional</li><li>• St. Vincent Hospital</li><li>• University Medical Center Lubbock</li></ul> |
| <b>Brittany Brooks</b><br>(505) 923-5219<br>bbrooks7@phs.org                 | • None                  | • None                   | <ul style="list-style-type: none"><li>• Statewide Long-Term Care</li><li>• Nutrition Services</li></ul> | • None   | • None   |

# Provider Services Contact Guide

## Physical Health Contracting



| Contract Manager   | Inside Five-County Area                                | Outside Five-County Area  | Specialties Inside Five-County Area  | Large and Multi-Specialty Groups   | Hospitals   |
|--|--|---|--|--|---|
| <b>Angelena Casias</b><br>(505) 923-5451<br><code>acasias@phs.org</code> | <ul style="list-style-type: none"> <li>None</li> </ul> | <ul style="list-style-type: none"> <li>Colorado</li> <li>Curry, NM</li> <li>Lincoln, NM</li> <li>Socorro, NM</li> </ul> | <ul style="list-style-type: none"> <li>Durable Medical Equipment*</li> <li>Home IV/Infusion</li> <li>Laboratory &amp; Pathology*</li> <li>Ophthalmology</li> <li>Optometry</li> <li>Orthopedics/Surgery</li> <li>Orthopedics</li> <li>Pharmacy</li> <li>Prosthetics &amp; Orthotics*</li> <li>Radiation Oncology</li> <li>Radiology</li> </ul> | <ul style="list-style-type: none"> <li>Durango Network</li> <li>Eye Associates of New Mexico</li> <li>IPA of New Mexico</li> <li>Minute Clinics (CVS)</li> <li>National Jewish</li> <li>New Mexico Orthopedics Associates (NMOA)</li> <li>New Mexico Orthopedics Surgical Center (NMOSC)</li> <li>Pediatrix Medical Group &amp; Cardiology</li> <li>Presbyterian: <ul style="list-style-type: none"> <li>- Health Services</li> <li>- Medical Group</li> <li>- Medical Services</li> </ul> </li> <li>Radiology Associates</li> <li>San Luis Valley</li> <li>Tricore Labs*</li> </ul> | <ul style="list-style-type: none"> <li>Animas Surgical Hospital (Durango)</li> <li>Denver Children's Hospital (Aurora)</li> <li>Lovelace Hospital/Medical Group</li> <li>Mercy Regional (Durango)</li> <li>Presbyterian Hospital</li> <li>Sandoval Regional Medical Center/Medical Group</li> <li>University of New Mexico Hospital/Medical Group</li> <li>University Physician Group (Colorado)</li> </ul> |



# Provider Services Contact Guide

## Physical Health Contracting



| Contract Manager   | Inside Five-County Area   | Outside Five-County Area  | Specialties Inside Five-County Area  | Large and Multi-Specialty Groups  | Hospitals  |
|--|---|---|--|---|--|
| <b>Danielle Baca</b><br>505) 923-8195<br>dbaca35@phs.org | <ul style="list-style-type: none"><li>• C - D</li><li>• E - L</li><li>• O - S</li></ul> | <ul style="list-style-type: none"><li>• Arizona</li><li>• Catron, NM</li><li>• Colfax, NM</li><li>• Grant, NM</li><li>• Luna, NM</li><li>• McKinley, NM</li><li>• Mora, NM</li><li>• Rio Arriba, NM</li><li>• San Miguel, NM</li><li>• Sierra, NM</li><li>• Union, NM</li></ul> | <ul style="list-style-type: none"><li>• Acupuncture*</li><li>• Allergy</li><li>• Audiology &amp; Hearing Aid*</li><li>• Chiropractic/ Naprapathy</li><li>• Dentistry &amp; Oral Surgery*</li><li>• Diabetes &amp; CDEs</li><li>• Endocrinology</li><li>• Nutrition</li><li>• Occupational Medicine</li><li>• Otolaryngology / ENT</li><li>• Podiatry</li><li>• PT, OT, ST*</li><li>• Rheumatology</li><li>• Sleep Medicine &amp; Facilities</li><li>• Surgery:<ul style="list-style-type: none"><li>- Colon/Rectal</li><li>- General</li><li>- Head &amp; Neck</li><li>- Pediatric</li><li>- Plastic</li><li>- Thoracic</li><li>- Vascular</li></ul></li><li>• Urgent Care</li></ul> | <ul style="list-style-type: none"><li>• Gila Multispecialty IPA</li><li>• Rehoboth McKinley Christian Hospital/ Medical Group</li></ul> | <ul style="list-style-type: none"><li>• Cibola General</li><li>• Gila Regional</li><li>• Los Alamos Medical Center</li><li>• Memorial Medical Center (Dona Ana)</li><li>• Miners Colfax</li><li>• Nor Lea General</li><li>• Roosevelt General</li><li>• Sierra Vista Hospital</li><li>• Union County General</li></ul> |



# Provider Services Contact Guide

## Physical Health Contracting



| Contract Manager  | Inside Five-County Area   | Outside Five-County Area   | Specialties Inside Five-County Area  | Large and Multi-Specialty Groups  | Hospitals  |
|---|---|--|--|---|--|
| <b>LuzDael Siegler</b><br>(505) 923-5442<br>lsiegler3@phs.org | <ul style="list-style-type: none"> <li>• A - B</li> <li>• M - N</li> <li>• T - Z</li> </ul> | <ul style="list-style-type: none"> <li>• Chavez, NM</li> <li>• Cibola, NM</li> <li>• De Baca, NM</li> <li>• Dona Ana, NM</li> <li>• Eddy, NM</li> <li>• Guadalupe, NM</li> <li>• Harding, NM</li> <li>• Hidalgo, NM</li> <li>• Lea, NM</li> <li>• Los Alamos, NM</li> <li>• Otero, NM</li> <li>• Quay, NM</li> <li>• Roosevelt, NM</li> <li>• San Juan, NM</li> <li>• Taos, NM</li> <li>• Texas</li> </ul> | <ul style="list-style-type: none"> <li>• Anesthesiology &amp; Pain Management</li> <li>• Cardiovascular Disease</li> <li>• Dentistry &amp; Oral Surgery*</li> <li>• Dermatology</li> <li>• Emergency Medicine</li> <li>• Gastroenterology</li> <li>• Hemodialysis*</li> <li>• Hospitalists</li> <li>• Maternal &amp; Fetal</li> <li>• Neonatal</li> <li>• Neurology</li> <li>• Neuropsychology</li> <li>• OB/GYN</li> <li>• Perinatology</li> <li>• Physical Medicine and Rehab</li> <li>• Pulmonology</li> <li>• Reproductive Endocrinology</li> <li>• Urology</li> </ul> | <ul style="list-style-type: none"> <li>• Anesthesia Associates</li> <li>• Birthing Options Program</li> <li>• Desert States Physical Therapy Network</li> <li>• FQHCs/Rural Health Clinics</li> <li>• Indian Health Services</li> <li>• Los Alamos PHO</li> <li>• SBHC</li> </ul> | <ul style="list-style-type: none"> <li>• Alta Vista Regional</li> <li>• Carlsbad Medical Center</li> <li>• Eastern New Mexico Medical/Medical Group</li> <li>• Guadalupe County Hospital</li> <li>• Holy Cross</li> <li>• Las Cruces Medical Center</li> <li>• Las Cruces Surgery Centers</li> <li>• Lea Regional</li> <li>• Mimbres Memorial</li> <li>• Mountain View Regional Medical Center</li> <li>• Pecos Valley of New Mexico</li> <li>• Three Crosses</li> </ul> |

# Provider Services Contact Guide

## Additional Contacts



### Behavioral Health Provider Services

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**Gina Romero**  
**Sr. Manager CISC Network Operations**  
(505) 487-0273  
gromero@phs.org

**Belinda Wiggins**  
**Contracting Manager**  
(505) 549-4215  
bwiggins2@phs.org

**Jasmin Cintron**  
**Behavioral Health Supervisor**  
(602) 572-2364  
jcintron3@phs.org

**Stacey Hughes**  
**CISC Training Lead**  
shughes11@phs.org

### Long-Term Care Services

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**Janice Sandoval**  
**Long-Term Care Manager**  
(505) 923-6923  
jsandoval42@phs.org

**Leslie Koehl**  
**EVV & LTSS Manager**  
(505) 923-5956  
lkoehl3@phs.org

### Physical Health Provider Services

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**Patricia Chavez**  
**Physical Health Services Manager**  
(505) 923-6355  
pchavez35@phs.org

### Value-Based Programs

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**Ja'Linette Metayer**  
**BH Manager of Quality Improvement**  
(786) 438-1505 ext. 4381505  
jmetayer@phs.org

**Adriano Lujan**  
**Director of Value-Based Purchasing**  
alujan42@phs.org

**Debbie Gonzalez**  
**Director of Value-Based Programs**  
dgonzales81@phs.org

### Physical Health Contracting

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**Danielle Baca**  
**Contracting Supervisor**  
(505) 923-8746  
dbaca35@phs.org

# Provider Services Contact Guide

## Additional Contacts



### Provider Resources and Help Lines

#### Ask a Pharmacist

**Clinical Questions**  
ASKRX@phs.org

#### Quality Management Department

PHPQuality@phs.org

#### Presbyterian Customer Service Center

info@phs.org  
(505) 923-5757  
Toll-Free: 1-888-923-5757

#### Contracting Department

ProviderContractInquiries@phs.org

#### Pharmacy and Therapeutics

**Formularies Questions**  
askphppt@phs.org

#### Provider e-Help Desk

ehelpdesk@phs.org  
(505) 923-5590  
Toll-Free: 1-866-923-5590

#### Credentialing Department

credentialing@phs.org

#### Pharmacy Services Team

**Claims and Benefits Questions**  
AskPharmacy@phs.org

#### Value-Based Programs Department

valuebasedprogram@phs.org

#### Long-Term Care Department

ProviderNetworkLTC@phs.org

#### Presbyterian ePayment Center Help Desk

Help@ePayment.Center  
1-855-744-4392





[www.phs.org/providers](http://www.phs.org/providers)