

# Provider Services Contact Guide

A Resource for Questions and Support





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Providers can find administrative contacts, contracting specialists, value-based purchasing, credentialing and pharmacy contacts.

### **Legend**

ABA	Applied Behavior Analysis
BHC	Behavioral Health Collaborative
CDE	Certified Diabetes Educator
ENT	Ears, Nose and Throat
HSO	Health Service Organization
FQHC	Federally Qualified Health Center
IPA	Independent Physician Association
OT	Occupational Therapy
PHO	Physician Hospital Organization
PT	Physical Therapy
SBHC	School-Based Health Center
ST	Speech-Language Therapy
*	Indicates statewide locations

# Provider Services Contact Guide

## Behavioral Health



Behavioral health providers can find the Presbyterian Behavioral Health Provider Services representative dedicated to their office below based on their specialty, service area and/or facility type.

### Provider Relations Liaison

### Specialty, Service Area and/or Facility Type

#### Shalynn Bryan-Kelly

(314) 238-8093  
sbryankel@phs.org

- All organizations and facilities in the following counties: Bernalillo, Sandoval, Santa Fe and Valencia
- Department of Health (Statewide)

#### Donna Duran

(602) 273-2563  
dduran10@phs.org

- Specialty: ABA
- Santa Fe County Provider Groups and Individual Providers
- Bernalillo County provider groups and individuals with names that start with the letter L - Z

#### Emma Pulido

(602) 572-2327 ext. 82327  
epulido2@phs.org

- Specialty: FQHC, IPA
- All providers in the following counties: Catron, Cibola, Doña Ana/El Paso, Hidalgo, Los Alamos, Luna, McKinley, Otero, Rio Arriba, San Juan, Sierra and Socorro
- School-Based Health Centers (Statewide)

#### Caleb Martinez

(619) 326 9528  
cmartinez133@phs.org

- Talkspace and out-of-state providers
- All providers in the following counties: Chavez, Colfax, Curry, De Baca, Eddy, Guadalupe, Harding, Lea, Lincoln, Mora, Quay, Roosevelt, San Miguel, Taos, Union, Torrance, Sandoval and Valencia
- Bernalillo County provider groups and individuals with names that start with the letter A - K

# Provider Services Contact Guide

## Long-Term Care Providers



Long-term care providers can find their Provider Relationship Executive by using the table below. Providers are grouped in the following ways:

- Large groups and multi-branch facilities should search for your facility name next to the relationship executives listed in this section.
- Providers located at a single location in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter(s) in the agency name. Providers starting with the letter “A” are assigned by the first/second letter of the agency name.
- Single-location providers located outside the five-county area are assigned by the county their facility is located in.

Relationship Executive	Inside Five-County Area	Outside Five-County Area	Large Groups/Facilities	
<b>Paulette Adakai</b> (505) 923-5636 padakai@phs.org	<ul style="list-style-type: none"> <li>• 0 - Ab</li> <li>• Q - Z</li> </ul>	<ul style="list-style-type: none"> <li>• Cibola, NM</li> <li>• Los Alamos, NM</li> <li>• McKinley, NM</li> <li>• Rio Arriba, NM</li> <li>• San Juan, NM</li> <li>• Taos, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Consumer Direct Personal Care</li> <li>• Enchanted Circle Solutions</li> <li>• Good Samaritan Society</li> <li>• Heritage Health Care</li> <li>• Independent Living Resource Center</li> </ul>	<ul style="list-style-type: none"> <li>• Intelli-Care</li> <li>• Kindred</li> <li>• Links II</li> <li>• Professional Home Healthcare</li> <li>• Share Your Care</li> </ul>
<b>Stevana Tafoya</b> (505) 923-7773 stafoya11@phs.org	<ul style="list-style-type: none"> <li>• Ac - Ai</li> <li>• L - P</li> </ul>	<ul style="list-style-type: none"> <li>• Colfax, NM</li> <li>• Harding, NM</li> <li>• Mora, NM</li> <li>• San Miguel, NM</li> <li>• Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Alliance Home Healthcare/ Armada</li> <li>• Ambercare Home Healthcare</li> <li>• Casas</li> <li>• Consumer Direct Personal Care</li> </ul>	<ul style="list-style-type: none"> <li>• Corus/OnPointe</li> <li>• Diamond Care</li> <li>• Fundamental</li> <li>• Home Modifications</li> <li>• New Mexico Ageless Living</li> <li>• Quilted Care</li> <li>• Victory Personal Care</li> </ul>

# Provider Services Contact Guide

## Long-Term Care Providers



### Relationship Executive

#### Inside Five-County Area

#### Outside Five-County Area

#### Large Groups/Facilities

**Avery Coppedge**  
(505) 923-7277  
acoppedge@phs.org

- Aj - An
- B - D

- Catron, NM
- Dona Ana, NM
- Grant, NM
- Hidalgo, NM
- Luna, NM
- Sierra, NM
- Socorro, NM

- Abarim Home Health Care
- Angelwings Coordinated
- Compassus
- El Mirador

- Genesis
- Preferred Assisted Living Facilities

**Paul Vigil**  
(505) 923-6205  
pvigil10@phs.org

- Ao - Az
- E - K

- Chavez, NM
- Curry, NM
- De Baca, NM
- Eddy, NM
- Guadalupe, NM
- Lea, NM
- Lincoln, NM
- Roosevelt, NM
- Otero, NM
- Quay, NM

- Abanza/Abanza II
- Calibre
- Canyon Creek
- Community Homecare
- El Paraiso
- Encompass
- Haverland Carter Lifestyle Group

- Interim Healthcare
- K-Bee Homecare
- Kindred Home Health/Hospice
- St. Anthony's Home Healthcare
- We Care Agency



# Provider Services Contact Guide



## Physical Health

Physical health providers can find their Presbyterian Provider Services representative by using the table below. Providers are grouped in the following ways:

- Practices and specialties located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia). Family practice, general practice and internal medicine are assigned by the first letter of their practice name.
- Practices and specialties located outside the five-county area as well as out-of-state.
- Large and multi-branch groups.
- Hospitals.

Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<p><b>Executive:</b>  <b>Interim: Taneil Tanuz</b>                      (505) 923-5292                      ttanuz@phs.org</p> <p><b>Associate:</b>  <b>John Mendez</b>                      (505) 923-7514                      jmendez4@phs.org</p>	<ul style="list-style-type: none"> <li>• Ambulatory Surgical Centers</li> <li>• Family Practice: A - D</li> <li>• General Practice: A - D</li> <li>• Internal Medicine: A - D</li> <li>• Occupational Medicine</li> <li>• Otolaryngology</li> <li>• Pharmacy</li> <li>• Podiatry</li> <li>• Surgery:                             <ul style="list-style-type: none"> <li>- Colon/Rectal</li> <li>- General</li> <li>- Head &amp; Neck</li> <li>- Thoracic</li> <li>- Vascular</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Arizona</li> <li>• Cibola, NM</li> <li>• Guadalupe, NM</li> <li>• McKinley, NM</li> <li>• Quay, NM</li> </ul>	<ul style="list-style-type: none"> <li>• First Nations</li> <li>• Conduent</li> <li>• First Nations Community Healthsource</li> <li>• Rehoboth McKinley Christian Healthcare Services</li> <li>• Covenant Health Systems*</li> <li>• Gypsum Medical Association/Mobile Health</li> <li>• Gypsum Medical Associates/Medcor</li> <li>• Indian Health Services</li> </ul>	<ul style="list-style-type: none"> <li>• Cibola General Hospital</li> <li>• Guadalupe County Hospital</li> <li>• Indian Health Services and Tribal Hospitals</li> <li>• Rehoboth McKinley Christian</li> </ul>

# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<p><b>Executive:</b>  <b>Karen Bounds</b>                      (505) 923-6667                      kbounds2@phs.org</p> <p><b>Associate:</b>  <b>Leonora Benavidez</b>                      (505) 923-8534                      lbenavide5@phs.org</p>	<ul style="list-style-type: none"> <li>• Diabetes &amp; CDEs</li> <li>• Endocrinology</li> <li>• Family Practice: M - N</li> <li>• General Practice: M - N</li> <li>• Internal Medicine: M - N</li> <li>• Nutrition</li> <li>• Pediatrics</li> <li>• Rheumatology</li> <li>• Sleep Medicine &amp; Facilities</li> <li>• Surgery: Pediatric</li> <li>• Urgent Care</li> </ul>	<ul style="list-style-type: none"> <li>• Dona Ana, NM</li> <li>• Grant, NM</li> <li>• Hidalgo, NM</li> <li>• Luna, NM</li> <li>• Sierra, NM</li> <li>• Minnesota</li> </ul>	<ul style="list-style-type: none"> <li>• Ben Archer</li> <li>• Deming Clinic Corporation</li> <li>• Deming Women's Center</li> <li>• Hidalgo Medical</li> <li>• La Clinica de Familia</li> <li>• Las Cruces Physician Practice</li> <li>• Las Cruces Physician Services</li> <li>• Minute Clinic (CVS)</li> <li>• IPA of New Mexico</li> <li>• Northern New Mexico IPA</li> <li>• Rio Grande Medical Group</li> <li>• Silver Health Care</li> </ul>	<ul style="list-style-type: none"> <li>• BHC Mesilla Valley Hospital</li> <li>• Gila Regional</li> <li>• Memorial Medical Center</li> <li>• Mimbres Memorial</li> <li>• Mountain View Regional Medical Center</li> <li>• Sierra Vista Hospital</li> </ul>
<p><b>Executive:</b>  <b>Elizabeth Hernandez</b>                      (505) 923-8684                      ehernande26@phs.org</p> <p><b>Associate:</b>  <b>Melissa Saavedra-Martinez</b>                      (505) 923-8867                      msaavedra11@phs.org</p>	<ul style="list-style-type: none"> <li>• Anesthesiology &amp; Pain Management</li> <li>• Durable Medical Equipment*</li> <li>• Family Practice: S</li> <li>• General Practice: S</li> <li>• Internal Medicine: S</li> <li>• Home IV/Infusion*</li> <li>• Nephrology</li> <li>• Prosthetics/Orthotics*</li> <li>• Radiology</li> <li>• Laboratory/Pathology*</li> </ul>	<ul style="list-style-type: none"> <li>• Colorado</li> <li>• Curry, NM</li> <li>• De Baca, NM</li> <li>• Roosevelt, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Anesthesia Associates</li> <li>• Durango Network</li> <li>• La Casa de Buena Salud</li> <li>• NIA Magellan</li> <li>• Radiology Associates</li> <li>• San Lewis Valley</li> <li>• School-based Health Care*</li> <li>• TriCore Lab*</li> <li>• University Physician Group</li> <li>• University of New Mexico (UNM) Hospital &amp; UNM Medical Group</li> </ul>	<ul style="list-style-type: none"> <li>• Animas Ambulatory Surgical Center</li> <li>• Denver Children's Hospital</li> <li>• Mercy Regional</li> <li>• Roosevelt General</li> <li>• University of New Mexico Hospital</li> <li>• University of New Mexico Sandoval Regional Center</li> </ul>

# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<p><b>Executive:</b>  <b>Tiffany Corona</b>                      (505) 923-5406                      tcorona2@phs.org</p> <p><b>Associate:</b>  <b>Yvonne Kingston</b>                      (505) 923-8405                      ykingston@phs.org</p>	<ul style="list-style-type: none"> <li>• Family Practice: E - H</li> <li>• Geriatric Medicine</li> <li>• General Practice: E - H</li> <li>• Gynecologic Oncology</li> <li>• Hematology Oncology</li> <li>• Infectious Disease</li> <li>• Internal Medicine: E - H</li> <li>• Maternal &amp; Fetal</li> <li>• Neonatal</li> <li>• Neurology</li> <li>• Neuropsychology</li> <li>• OB/GYN</li> <li>• Perinatology</li> <li>• Reproductive Endocrinology</li> </ul>	<ul style="list-style-type: none"> <li>• El Paso, TX</li> <li>• San Juan, NM</li> </ul>	<ul style="list-style-type: none"> <li>• First Choice</li> <li>• Birthing Options Program</li> <li>• Epiphany</li> <li>• Las Clinicas del Norte</li> <li>• New Mexico Oncology and Hematology/New Mexico Cancer Center</li> <li>• Pediatrix Medical Group/Pediatrix Cardiology</li> <li>• Planned Parenthood of the Rocky Mountains</li> <li>• San Juan IPA</li> <li>• Tenent - El Paso/Arizona</li> <li>• Women's Specialist</li> </ul>	<ul style="list-style-type: none"> <li>• Del Sol Medical</li> <li>• Las Palmas Medical Center</li> <li>• Providence Memorial Hospital</li> <li>• San Juan Regional Medical Center</li> <li>• Sierra Medical Center</li> <li>• Sierra Providence East</li> </ul>
<p><b>Executive:</b>  <b>Andrea Franco</b>                      (505) 923-2826                      afranco@phs.org</p> <p><b>Associate:</b>  <b>Veronica Trejo</b>                      (505) 923-8726                      vtrejo@phs.org</p>	<ul style="list-style-type: none"> <li>• Allergy</li> <li>• Audiology/Hearing Aid</li> <li>• Cardiovascular Disease</li> <li>• Dentistry &amp; Oral Surgery</li> <li>• Dermatology</li> <li>• Family Practice: T - Z</li> <li>• General Practice: T - Z</li> <li>• Hemodialysis*</li> <li>• Internal Medicine: T - Z</li> <li>• Orthopedics</li> <li>• PT, OT, ST</li> <li>• Radiology Oncology</li> <li>• Surgery - Orthopedics</li> </ul>	<ul style="list-style-type: none"> <li>• Catron, NM</li> <li>• Colfax, NM</li> <li>• Eddy, NM</li> <li>• Harding, NM</li> <li>• Lea, NM</li> <li>• Otero, NM</li> <li>• Socorro, NM</li> <li>• Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Denta Quest*</li> <li>• Desert States*</li> <li>• El Centro Family Health</li> <li>• New Mexico Orthopedics Associates</li> <li>• Presbyterian Medical Services</li> <li>• White Sands PHO</li> </ul>	<ul style="list-style-type: none"> <li>• Artesia General Hospital</li> <li>• Carlsbad Medical Center</li> <li>• Gerald Champion</li> <li>• Miners Colfax</li> <li>• Nor Lea General</li> <li>• Union County General</li> </ul>



# Provider Services Contact Guide

## Physical Health



Relationship Team	Inside Five-County Area	Outside Five-County Area	Large and Multi-Branch Groups	Hospitals
<p><b>Executive:</b>  <b>Jessica Crawford</b>                      (505) 923-5940                      jcrawford@phs.org</p> <p><b>Associate:</b>  <b>Sarah Candalaria</b>                      (505) 923-5282                      scandelar3@phs.org</p>	<ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Chiropractic</li> <li>• Emergent Medical Transport*</li> <li>• Family Practice: O - R</li> <li>• General Practice: O - R</li> <li>• Internal Medicine: O - R</li> <li>• MD Anderson Hematology/Oncology</li> <li>• Naprapathy</li> <li>• Non-Emergent Medical Transport* (Secure Transportation)</li> <li>• PHS Home Health</li> <li>• Presbyterian Oncology</li> </ul>	<ul style="list-style-type: none"> <li>• Amarillo, TX</li> <li>• Lincoln, NM</li> <li>• Lubbock, TX</li> <li>• Rio Arriba, NM</li> <li>• Taos, NM</li> </ul>	<ul style="list-style-type: none"> <li>• La Clinica de Pueblo de Rio Arriba</li> <li>• MeMD (Video Visits)</li> <li>• New Mexico Orthopedics Surgical Center</li> <li>• Presbyterian Medical Group (PMG)</li> <li>• Take Care (Intel) PMG</li> <li>• Taos PHO</li> <li>• Texas Tech - El Paso/Lubbock</li> </ul>	<ul style="list-style-type: none"> <li>• Covenant Medical Center Lubbock</li> <li>• Holy Cross</li> <li>• Presbyterian:                             <ul style="list-style-type: none"> <li>- Dan C. Trigg Memorial</li> <li>- Espanola Hospital</li> <li>- Lincoln County</li> <li>- Plains Regional</li> <li>- Presbyterian Hospital</li> <li>- Kaseman</li> <li>- Rust Medical Center</li> <li>- Santa Fe Medical Center</li> <li>- Socorro General</li> </ul> </li> <li>• Texas Tech University</li> <li>• University Medical Center Lubbock</li> </ul>
<p><b>Executive:</b>  <b>Charlie Messer</b>                      (505) 923-5649                      cmesser@phs.org</p> <p><b>Associate:</b>  <b>Terri Lopez</b>                      (505) 923-7302                      tlopez26@phs.org</p>	<ul style="list-style-type: none"> <li>• Emergency Medicine</li> <li>• Family Practice: I - L</li> <li>• Gastroenterology</li> <li>• General Practice: I - L</li> <li>• Hospitalists</li> <li>• Internal Medicine: I - L</li> <li>• Ophthalmology</li> <li>• Optometry</li> <li>• Physical Medicine &amp; Rehab</li> <li>• Pulmonology</li> <li>• Surgery: - Plastic</li> <li>• Urology</li> </ul>	<ul style="list-style-type: none"> <li>• Chavez, NM</li> <li>• Los Alamos, NM</li> <li>• Mora, NM</li> <li>• Nevada</li> <li>• San Miguel, NM</li> <li>• Utah</li> </ul>	<ul style="list-style-type: none"> <li>• BCA Medical Associates</li> <li>• Department of Health</li> <li>• Eye Associates of New Mexico*</li> <li>• La Familia Medical/Dentistry</li> <li>• Los Alamos Medical Care</li> <li>• Los Alamos Physician Practice</li> <li>• Lovelace Medical Group</li> <li>• Optum Care</li> <li>• Roswell Clinic Corporation</li> <li>• St. Vincent Medical Group</li> </ul>	<ul style="list-style-type: none"> <li>• Alta Vista Regional Hospital</li> <li>• Eastern New Mexico Medical</li> <li>• Los Alamos Medical Center</li> <li>• Lovelace</li> <li>• St. Vincent Regional Medical Center</li> <li>• Albuquerque AMG Specialty Hospital</li> </ul>

# Provider Services Contact Guide

## Behavioral Health Contracting



Behavioral health providers can find the Presbyterian Behavioral Health network management specialist dedicated to their office below based on their alphabetical contract type and specialty.

### Network Management Specialist

### Alphabetical Contract Type and Specialty

**Jasmine Cintron**  
(602) 572-2364  
jcintron3@phs.org

- All contract types A - D

**Jody Walker**  
(602) 572-2356  
jwalker17@phs.org

- All contract types E - L

**Santana Schroeder**  
(305) 901-0603  
sschroede@phs.org

- All contract types M - R

**Carol Kristensen**  
(602) 572-2309  
ckristens@phs.org

- All contract types S - Z
- ABA groups/private practice

**Bobbie Sower**  
(305) 718-7852  
bsower@phs.org

- All ABA organizations

**Gerald Scheibe**  
(602) 572-8397  
scheibe2@phs.org

- Specialty: SBHCs, IPAs and PHOs

# Provider Services Contact Guide



## Physical Health Contracting

Physical health providers can find their network contract manager by using the table below. Providers are grouped in the following ways:

- Family practice, pediatricians, general practice and internal medicine providers located in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia) are assigned by the first letter of their practice name.
- Providers located outside the five county area as well as out-of-state.
- Specialties in the five-county area (Bernalillo, Sandoval, Santa Fe, Torrance and Valencia).
- Large and multi-specialty groups.
- Hospitals.

Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Quincy Byrd</b> (505) 923-8285 qbyrd@phs.org	<ul style="list-style-type: none"> <li>• None</li> </ul>	<ul style="list-style-type: none"> <li>• Colorado</li> <li>• Chavez, NM</li> <li>• Dona Ana, NM</li> <li>• Eddy, NM</li> <li>• Otero, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Emergent Medical Transport*</li> <li>• Non-Emergent Medical Transport*</li> <li>• Superior Vision/ Versant</li> </ul>	<ul style="list-style-type: none"> <li>• Denta Quest</li> <li>• Durango Network</li> <li>• Long-Term Care*</li> <li>• San Luis Valley Colorado Network</li> <li>• University Physician Group (UPI)</li> <li>• White Sands IPA</li> </ul>	<ul style="list-style-type: none"> <li>• Animas Surgical Hospital</li> <li>• Artesia General Hospital</li> <li>• Denver Children's Hospital</li> <li>• Gerald Champion</li> <li>• Mercy Regional</li> </ul>

# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>Angelena Casias</b> (505) 923-5451 acasias@phs.org	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>Arizona</li> <li>Curry, NM</li> <li>Lincoln, NM</li> <li>Socorro, NM</li> </ul>	<ul style="list-style-type: none"> <li>Durable Medical Equipment*</li> <li>Home IV/Infusion</li> <li>Laboratory &amp; Pathology*</li> <li>Ophthalmology</li> <li>Optometry</li> <li>Orthopedics/Surgery</li> <li>Orthopedics</li> <li>Pharmacy</li> <li>Prosthetics &amp; Orthotics*</li> <li>Radiation Oncology</li> <li>Radiology</li> </ul>	<ul style="list-style-type: none"> <li>Eye Associates of New Mexico</li> <li>IPA of New Mexico</li> <li>Minute Clinics (CVS)</li> <li>National Jewish</li> <li>New Mexico Orthopedics Associates (NMOA)</li> <li>New Mexico Orthopedics Surgical Center (NMOSC)</li> <li>Pediatric Medical Group &amp; Cardiology</li> <li>Presbyterian Health Services/Presbyterian Medical Group/Presbyterian Medical Services</li> <li>Radiology Associates</li> <li>Tricare Labs*</li> </ul>	<ul style="list-style-type: none"> <li>Lovelace Hospital/Medical Group</li> <li>Sandoval Regional Medical Center/Medical Group</li> <li>University of New Mexico Hospital/Medical Group</li> </ul>
<b>Open</b> Phone: TBD Email: ProviderContract Inquiries@phs.org	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>San Juan, NM</li> <li>Texas</li> </ul>	<ul style="list-style-type: none"> <li>Gynecologic Oncology</li> <li>Hematology Oncology</li> <li>Hemodialysis*</li> <li>Infectious Disease</li> <li>Nephrology</li> </ul>	<ul style="list-style-type: none"> <li>Covenant Health Systems*</li> <li>Davita/Optum</li> <li>Department of Health</li> <li>New Mexico Hematology and Oncology</li> <li>San Juan IPA</li> </ul>	<ul style="list-style-type: none"> <li>Albuquerque AMG Specialty Hospital</li> <li>BHC Mesilla Valley</li> <li>Covenant Medical Center</li> <li>San Juan Regional</li> <li>St. Vincent Hospital</li> <li>University Medical Center Lubbock</li> </ul>

# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<p><b>Danielle Baca</b> 505) 923-8195 dbaca35@phs.org</p>	<ul style="list-style-type: none"> <li>• C - D</li> <li>• E - L</li> <li>• O - S</li> </ul>	<ul style="list-style-type: none"> <li>• Catron, NM</li> <li>• Cibola, NM</li> <li>• Colfax, NM</li> <li>• Grant, NM</li> <li>• Luna, NM</li> <li>• McKinley, NM</li> <li>• Mora, NM</li> <li>• Rio Arriba, NM</li> <li>• Roosevelt, NM</li> <li>• San Miguel, NM</li> <li>• Sierra, NM</li> <li>• Union, NM</li> </ul>	<ul style="list-style-type: none"> <li>• Acupuncture*</li> <li>• Allergy</li> <li>• Audiology &amp; Hearing Aid*</li> <li>• Chiropractic/ Naprapathy</li> <li>• Dentistry &amp; Oral Surgery*</li> <li>• Diabetes &amp; CDEs</li> <li>• Endocrinology</li> <li>• Nutrition</li> <li>• Occupational Medicine</li> <li>• Otolaryngology / ENT</li> <li>• Podiatry</li> <li>• PT, OT, ST*</li> <li>• Rheumatology</li> <li>• Sleep Medicine &amp; Facilities</li> <li>• Surgery:               <ul style="list-style-type: none"> <li>- Colon/Rectal</li> <li>- General</li> <li>- Head &amp; Neck</li> <li>- Pediatric</li> <li>- Plastic</li> <li>- Thoracic</li> <li>- Vascular</li> </ul> </li> <li>• Urgent Care</li> </ul>	<ul style="list-style-type: none"> <li>• Gila Multispecialty IPA</li> <li>• Rehoboth McKinley Christian Hospital/ Medical Group</li> <li>• Taos PHO</li> </ul>	<ul style="list-style-type: none"> <li>• Cibola General</li> <li>• Gila Regional</li> <li>• Los Alamos Medical Center</li> <li>• Memorial Medical Center (Dona Ana)</li> <li>• Miners Colfax</li> <li>• Nor Lea General</li> <li>• Roosevelt General</li> <li>• Sierra Vista Hospital</li> <li>• Union County General</li> </ul>



# Provider Services Contact Guide

## Physical Health Contracting



Contract Manager	Inside Five-County Area	Outside Five-County Area	Specialties Inside Five-County Area	Large and Multi-Specialty Groups	Hospitals
<b>LuzDael Siegler</b> (505) 923-5442 lsiegler3@phs.org	<ul style="list-style-type: none"><li>• A - B</li><li>• M - N</li><li>• T - Z</li></ul>	<ul style="list-style-type: none"><li>• De Baca, NM</li><li>• Guadalupe, NM</li><li>• Harding, NM</li><li>• Hidalgo, NM</li><li>• Lea, NM</li><li>• Los Alamos, NM</li><li>• Quay, NM</li></ul>	<ul style="list-style-type: none"><li>• Anesthesiology &amp; Pain Management</li><li>• Cardiovascular Disease</li><li>• Dermatology</li><li>• Emergency Medicine</li><li>• Gastroenterology</li><li>• Hospitalists</li><li>• Maternal &amp; Fetal</li><li>• Neonatal</li><li>• Neurology</li><li>• Neuropsychology</li><li>• OB/GYN</li><li>• Perinatology</li><li>• Physical Medicine and Rehab</li><li>• Pulmonology</li><li>• Reproductive Endocrinology</li><li>• Urology</li></ul>	<ul style="list-style-type: none"><li>• Anesthesia Associates</li><li>• Birthing Options Program</li><li>• Desert States Physical Therapy Network</li><li>• Federally Qualified Health Centers/Rural Health Clinics</li><li>• Indian Health Services</li><li>• Los Alamos PHO</li><li>• School-based Health Care</li></ul>	<ul style="list-style-type: none"><li>• Alta Vista Regional</li><li>• Carlsbad Medical Center</li><li>• Eastern New Mexico Medical/Medical Group</li><li>• Guadalupe County Hospital</li><li>• Holy Cross</li><li>• Las Cruces Medical Center</li><li>• Las Cruces Surgery Centers</li><li>• Lea Regional</li><li>• Mimbres Memorial</li><li>• Mountain View Regional Medical Center</li><li>• Pecos Valley of New Mexico</li><li>• Three Crosses</li></ul>



# Provider Services Contact Guide

## Additional Contacts



### Behavioral Health Provider Services

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**Jasmine Cintron**  
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**Stacey Hughes**  
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### Long-Term Care Services

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**Janice Sandoval**  
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### Physical Health Provider Services

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### Value-Based Programs

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**Ja'Linette Metayer**  
BH Manager of Quality Improvement  
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**Sean Preston**  
Director of Value-Based Programs  
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### Physical Health Contracting

**Veronica Baca**  
Contracting Manager  
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vbaca19@phs.org

# Provider Services Contact Guide

## Additional Contacts



### Provider Resources and Help Lines

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**Ask a Pharmacist  
Clinical Questions**  
ASKRX@phs.org

**Presbyterian Customer Service Center**  
info@phs.org  
(505) 923-5757  
Toll-Free: 1-888-923-5757

**Pharmacy Services Team  
Claims and Benefits Questions**  
AskPharmacy@phs.org

**Contracting Department**  
ProviderContractInquiries@phs.org

**Provider e-Help Desk**  
ehelpdesk@phs.org  
(505) 923-5590  
Toll-Free: 1-866-923-5590

**Pharmacy and Therapeutics  
Formularies Questions**  
askphppt@phs.org

**Credentialing Department**  
credentialing@phs.org

**Presbyterian ePayment Center Help Desk**  
Help@ePayment.Center  
1-855-744-4392

**Value-Based Programs Department**  
valuebasedprogram@phs.org

**Long-Term Care Department**  
ProviderNetworkLTC@phs.org

**Quality Management Department**  
PHPQuality@phs.org





[www.phs.org/providers](http://www.phs.org/providers)