

September 30, 2016

Requirements Reminder for School-based Health Center Medical Homes

Presbyterian Health Plan, Inc. (Presbyterian) would like to ensure that school-based health centers (SBHC) are compliant with all Centennial Care regulations. With guidance from the New Mexico Human Services Department (HSD), this communication contains information that emphasizes core service elements of SBHCs. These elements ensure that SBHCs are providing primary medical care that is continuous, comprehensive, coordinated, accessible, compassionate, and culturally appropriate for youth. As a designated SBHC medical home, core practice elements need to include:

- Same day scheduling and telephone access.
- After-hours clinical advice via telephone or electronic access, including after-hours messaging on how to receive emergency care.
- An assigned primary care provider (PCP) for each student/member. The SBHC is responsible for coordinating care with the PCP.
- Appropriate cultural and linguistic healthcare for all students/members.

Students/members also need to receive information about the role of the medical home, coordination of care, self-management, how to obtain advice after hours, and the responsibility to share information about other care received.

For any questions regarding these requirements, please contact the SBHC relationship executive, Naomi Parra, at (505) 923-5794.

Provider Network Management
Hours: Monday to Friday, 8:00 a.m. to 5:00 p.m. Phone: (505) 923-5141 www.phs.org/ContactGuide Mailing address: P.O. Box 27489, Albuquerque, NM87125 Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113

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Presbyterian exists to improve the health of the patients, members, and communities we serve.