

February 1, 2017

### New Fax Numbers for Presbyterian Care Coordination

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to providing you with updates and that may affect your practice. The fax numbers associated with Presbyterian Care Coordination were changed effective Jan. 1, 2017. Providers can begin using the new numbers immediately.

The table below is a useful reference to post near your fax machine to ensure the new fax numbers are used.

Department	Request Type	Old Fax Number	New Fax Number
Care Coordination	Home Modifications	(505) 214-5348	(505) 843-3080
Care Coordination	Presbyterian Referral	(505) 213-0063	(505) 843-3150
Care Coordination	Presbyterian Transplant	(505) 213-0296	(505) 843-3110
Presbyterian Medical Directors	Medical Directors	(505) 213-0247	(505) 843-3054
Quality Department	Population Health Management	(505) 213-8450	(505) 843-3017
Quality Department	Population Health Management	(505) 213-0185	(505) 843-3018
Quality Department	Critical Incident	(505) 213-0686	(505) 843-3011
Risk Management	Medical Risk Management	(505) 213-0383	(505) 843-3097
Utilization Management	Main Benefit Certification	(505) 213-0246	(505) 843-3047
Utilization Management	Behavioral Health	(505) 213-0169	(505) 843-3019
Utilization Management	UM Authorization – Long-term Care	(505) 213-0240	(505) 843-3195
Utilization Management	PICS Out-of-state, Out-of-plan Review	(800) 886-0713	(855) 594-7737
Utilization Management	UM Inpatient Physical Health Transfers	(505) 213-0121	(505) 843-3155
Utilization Management	UM Medical Records Request – Providers	(505) 213-0229	(505) 843-3154
Utilization Management	Medical Records	(505) 213-0251	(505) 843-3151
Utilization Management	Inpatient Regional Review	(505) 214-5945	(505) 843-3149
Utilization Management	Retro Review	(505) 213-0267	(505) 843-3147
Utilization Management	Prior Authorization – UNM	(505) 213-0149	(505) 843-3108
Utilization Management	Inpatient Utilization Review (UR)	(505) 213-0181	(505) 843-3107
Utilization Management (UM)	UM Surgical Benefit Certification	(505) 213-0108	(505) 843-3086

For questions, please contact your Provider Network Management relationship executive at [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide) or by calling (505) 923-5141. Thank you for your continued partnership.