

April 1, 2017

UPDATED INFORMATION – Electronic Submission of Corrected Claims

Presbyterian Health Plan Inc. and Presbyterian Insurance Company Inc. (Presbyterian) are dedicated to providing updated information to our network as soon as it is available. This communication is to provide you with information you may need in order to submit a corrected claim electronically to Presbyterian.

We are pleased to announce that electronic resubmission of CMS-1500 claims is now available for providers. Corrected claims are resubmitted when information on a previously submitted claim needs to be adjusted. Providers may submit corrections to previously submitted CMS-1500 claims electronically.

A corrected claim must include all previously submitted claim information and include the corrected information. For example: If a claim was submitted with six lines and a correction is needed for one of the six lines, then the corrected claim must still contain the other five correct lines in addition to the corrected line.

Please note that a corrected electronic claim is identified only when Field 22 on the claim has a “Resubmission Code” of 7 or 8 and the “Original Ref. No.” field contains the claim number of the original claim submission.

20. OUTSIDE LAB?	<input type="checkbox"/> YES <input type="checkbox"/> NO	\$ CHARGES
22. RESUBMISSION CODE	ORIGINAL REF. NO.	
23. PRIOR AUTHORIZATION NUMBER		

Additional information on submitting corrected claims can be found in the provider manual at www.phs.org/ProviderManual. If you have any questions regarding this notification, you can contact your Provider Network Management relationship executive using the contact information below.

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113