

Oct. 3, 2017

Subject: Updated Fax Numbers for Presbyterian Care Coordination

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to providing you with updates and that may affect your practice. Recently, we updated the fax numbers associated with Presbyterian Care Coordination. Providers can begin using the new numbers immediately.

The table below is a useful tool to keep near your fax machine to ensure the use of the correct new fax numbers.

| Department | Request Type | Old Fax Number | New Fax Number |
|--------------------------------|---------------------------------------|----------------|----------------|
| Care Coordination | Home Modifications | (505) 214-5348 | (505) 843-3080 |
| Care Coordination | Presbyterian Referral | (505) 213-0063 | (505) 843-3150 |
| Care Coordination | Presbyterian Transplant | (505) 213-0296 | (505) 843-3110 |
| Presbyterian Medical Directors | Medical Directors | (505) 213-0247 | (505) 843-3054 |
| Quality Department | Population Health Management | (505) 213-8450 | (505) 843-3017 |
| Quality Department | Population Health Management | (505) 213-0185 | (505) 843-3018 |
| Quality Department | Critical Incident | (505) 213-0686 | (505) 843-3011 |
| Risk Management | Medical Risk Management | (505) 213-0383 | (505) 843-3097 |
| Utilization Management | Main Benefit Certification | (505) 213-0246 | (505) 843-3047 |
| Utilization Management | Behavioral Health | (505) 213-0169 | (505) 843-3019 |
| Utilization Management | Long-term Care Nursing Facility | (505) 213-0240 | (505) 843-3195 |
| Utilization Management | Community-based Long-term Care | N/A | (505) 843-3871 |
| Utilization Management | PICS Out-of-state, Out-of-plan Review | (800) 886-0713 | (855) 594-7737 |
| Utilization Management | Inpatient Regional Review | (505) 214-5945 | (505) 843-3149 |
| Utilization Management | Prior Authorization – UNM | (505) 213-0149 | (505) 843-3108 |
| Utilization Management | Inpatient Utilization Review (UR) | (505) 213-0181 | (505) 843-3107 |
| Utilization Management (UM) | UM Surgical Benefit Certification | (505) 213-0108 | (505) 843-3086 |

Thank you for partnering with us to improve the health of the patients, members and communities we serve. If you have any questions, please use the information below to contact your Provider Network Management relationship executive.

PPC081705

Presbyterian exists to improve the health of the patients, members, and communities we serve.

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



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