

April 4, 2018

Subject: The Centers for Medicare & Medicaid Services Will Issue New ID Cards to Medicare Members

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) strive to keep providers up to date with changes that affect their practice. We would like to take this opportunity to discuss changes to Medicare cards under the Medicare Access and CHIP Reauthorization Act (MACRA) of 2015.

In an effort to reduce Medicare beneficiary vulnerability to identity theft, the Centers for Medicare & Medicaid Services (CMS) will issue new Medicare cards to all beneficiaries and replace the Social Security number-based Health Insurance Claim Number (HICN) with a new unique Medicare Beneficiary Identifier (MBI). The beneficiary's sex and signature lines will also be removed from the new Medicare cards.

CMS will mail new Medicare cards between April 2018 and April 2019. Providers should continue to use the member's Presbyterian member identification (ID) number on all claims for the most timely and efficient processing. The Presbyterian member ID number is a unique identifier and does not contain any part of a member's Social Security number.

For the latest information on the new Medicare card and MBI, visit the CMS website using the following links:

- <https://www.cms.gov/Medicare/New-Medicare-Card/index.html>
- <https://www.cms.gov/Medicare/New-Medicare-Card/Providers/Providers.html>

For any questions, please use the following information to contact your Provider Network Management relationship executive.

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



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