

July 27, 2018

Subject: Introducing a New Electronic Payment Platform

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to keep providers informed of any updates that may affect their practice. We would like to inform providers that we are in the process of dissolving our partnership with InstaMed and securing a new partnership with Zelis Payments (Zelis) to provide electronic remittance advice (ERA) and electronic funds transfer (EFT) services.

Zelis is an industry leader in healthcare payment management. Zelis payment solutions are designed to achieve the following:

- **Accelerate payment.** Electronic payments are issued 11 to 14 days faster than a paper check.
- **Increase payment accuracy.** Zelis is the only payment solution that extracts remittance directly from Presbyterian for accurate payments.
- **Reduce risk.** Electronic payments are more secure, traceable and actively monitored.
- **Reduce provider expenses.** Electronic payments do not require lock boxes, which will help prevent any related bank fees.

Presbyterian will require providers to enroll with Zelis and adopt this new ERA/EFT system by the fall of 2018. Zelis will manage the enrollment process, and we will communicate details regarding the enrollment process in future communications.

As always, thank you for partnering with us to improve the health of the patients, members and communities we serve. If you have any questions, please use the information on the back of this page to contact your Provider Network Management relationship executive.

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Presbyterian exists to improve the health of the patients, members, and communities we serve.

www.phs.org

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



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