

Aug. 2, 2018

Subject: Providers Who Render Services to Eligible Dual Plus Members are Required to Complete Annual Training

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to notifying providers of required annual trainings. We would like to take this opportunity to inform providers who render services to eligible Dual Plus members of their requirement to complete Presbyterian Dual Plus training for 2018.

Presbyterian Dual Plus is an HMO Special Needs Plan (SNP) for individuals who are eligible for both Medicare and full Medicaid benefits. It is designed to meet the medical, behavioral and long-term care needs of eligible members. Contracted providers who render services to Presbyterian Dual Plus members are required to complete this training for 2018.

The self-guided, online training module is on the PHS website at the following link: www.phs.org/ProviderTraining. The module only takes about 30 minutes to complete and requires the provider to attest to completing the training. **Please note: the provider who is rendering services must take the training and attest, not the office staff.**

Presbyterian will roll out Dual Plus training for 2019 in the fall of 2018. For any questions or assistance, please use the information on the back of this page to contact your assigned Provider Network Management relationship executive.

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

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Presbyterian exists to improve the health of the patients, members, and communities we serve.

www.phs.org