

Aug. 27, 2019

Subject: Complete Presbyterian Dual Plus Training for 2019

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to notifying providers of required annual trainings. We would like to take this opportunity to inform providers about completing the Presbyterian Dual Plus training requirement for 2019.

Presbyterian Dual Plus is an HMO Special Needs Plan (D-SNP) for individuals who are eligible for both Medicare and full Medicaid benefits. It is designed to meet the medical, behavioral and long-term care needs of eligible members. Contracted providers who render services to Presbyterian Dual Plus members are required to complete this training for 2019.

If you have not completed training for 2019, please do so as soon as possible. The self-guided, online training module is on the PHS website at the following link: www.phs.org/ProviderTraining. The module takes about 30 minutes to complete and requires the provider to attest to completing the training.

Please note: the provider who is rendering services must take the training and attest, not the office staff.

For any questions or assistance, please use the following information to contact your assigned Provider Network Operations relationship executive.

Provider Network Operations



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

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