



**For Immediate Release**

Feb. 28, 2019

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**New Mexico Home Health Agencies and Nursing Homes Receive  
2018 HealthInsight Quality Award**

*Program Recognizes Excellence in Clinical Quality and Patient Care*



**Albuquerque**— HealthInsight New Mexico has recognized 16 home health agencies and 15 nursing homes from across New Mexico for their commitment to improving performance and promoting patient-centered care.

The HealthInsight Quality Award Program recognizes nursing homes, hospitals, home health agencies and outpatient medical practices and clinics in Nevada, New Mexico, Oregon and Utah. Awards were presented Feb. 28 in Santa Fe at the joint Leadership Symposium of the New Mexico Association for Home & Hospice Care and the New Mexico Health Care Association.

**Home Health Agencies**

The award program recognizes home health agencies through three levels: The Home Health Quality Award, the Certificate for Excellence in Quality Improvement, and the HHCAHPS Performance Recognition Certificate.

The 2018 Home Health Quality Award recipients are:

- Lakeview Christian Home Health – *Carlsbad*
- OnPointe at Home – *Albuquerque*
- Socorro General Hospital Home Health Care – *Socorro*

The Quality Award recognizes high-performing agencies that have ranked at or above the 85th percentile on the quality measures used by the Home Health Quality Reporting Program; they have no condition of participation-level deficiencies on their most recent Medicare certification survey; and they have completed a quality improvement project that targeted a quality measure and promoted one element of patient-centered care.

Recipients of the 2018 Certificate for Excellence in Quality Improvement are:

- Armada Skilled Homecare of New Mexico, LLC – *Albuquerque*
- Interim Home HealthCare of Hobbs – *Hobbs*
- Interim Home HealthCare of Portales – *Portales*
- Lakeview Christian Home Health – *Carlsbad*
- Luna Vista Home Healthcare, LLC – *Albuquerque*
- OnPointe at Home – *Albuquerque*
- Zuni Home Health Care Agency, Inc. – *Zuni*



The Excellence in Quality Improvement certificate recognizes agencies demonstrating improvement by decreasing the gap between their ranking from the previous year and the 100th percentile by at least 50 percent.

In addition, nine agencies received 2018 Home Health Consumer Assessment of Health Care Providers and Systems (HHCAPHS) Recognition Certificates:

- Community Homecare – *Clovis*
- Elite Home Health, LLC – *Hobbs*
- Golden Services, Ltd. – *Carlsbad*
- Interim Home HealthCare of Portales – *Portales*
- J & J Home Care, Inc. – *Artesia*
- Las Cruces Home Care – *Las Cruces*
- Plains Regional Medical Center Home Health Care – *Clovis*
- Socorro General Hospital Health Care – *Socorro*
- Star Care Home Health – *Hobbs*

Agencies receiving the HHCAPHS Recognition Certificate have ranked in the top 25 percent nationally on HHCAPHS scores, which shows they are providing their patients with an excellence experience of home care.

Quality of care measures come from data that are voluntarily reported by home health agencies across the nation. The national home health rankings used to select recipients are available at [healthinsight.org](http://healthinsight.org).

### ***Nursing Homes***

The award program recognizes nursing homes through two levels: the Nursing Home Quality Award and the Certificate for Excellence in Care Coordination.

The 2018 Nursing Home Quality Award recipients are:

- Belen Meadows Healthcare and Rehabilitation – *Belen*
- Colfax General Long-Term Care – *Springer*
- South Valley Care Center – *Albuquerque*

In order to meet criteria for the Quality Award, nursing homes had to rank in the top 30 percent of performers in the state, based on MDS 3.0 Quality Measures from Nursing Home Compare, and have an overall star rating of 3 or higher.

In addition to the awards, 12 nursing homes were recognized with Certificates for Excellence in Care Coordination. Certificates were awarded based on rankings calculated from the three short-stay Medicare claims-based care coordination measures. Nursing homes that ranked at or above the top 25 percentile nationally for at least two measures received certificates.

The 2018 Excellence in Care Coordination Certificate recipients are:

- Cedar Ridge Inn – *Farmington*
- Clayton Nursing and Rehabilitation – *Clayton*



- Fort Bayard Medical Center – *Santa Clara*
- Good Samaritan Society – *Grants*
- Good Samaritan Society – *Manzano del Sol Village - Albuquerque*
- Good Samaritan Society – *Socorro*
- Heartland Continuing Care Center – *Portales*
- Invigorate Post Acute of Aztec – *Aztec*
- Life Care Center of Farmington – *Farmington*
- Raton Nursing and Rehabilitation Center – *Raton*
- Red Rocks Care Center – *Gallup*
- Retirement Ranches, Inc. – *Clovis*

The nursing home quality information is available by visiting [medicare.gov](https://www.medicare.gov) and selecting Compare Nursing Homes in Your Area or by calling 1-800-MEDICARE (1-800-633-4227).

"Nursing homes and home health agencies are critical parts of our health care system. We are pleased to recognize these outstanding organizations that work tirelessly to improve health care quality and patient care for New Mexicans," said Margy Wienbar, executive director of HealthInsight New Mexico. "The commitment to quality of care by their leadership and staff is evidenced by their achievement of these awards and reflects a dedication to some of the state's most vulnerable individuals. This dedicated service helps ensure quality of life for those they serve."

*HealthInsight is a nonprofit, community-based health care organization based in Salt Lake City, Utah, with offices in Nevada, New Mexico, Oregon and Utah and works to improve health and health care for patients and providers.*

*The New Mexico Association for Home & Hospice Care purpose is to strengthen the home and hospice care industry in New Mexico by representing approximately 150 home care and hospice agency members that provide hands-on care to New Mexico residents in their homes. The New Mexico Health Care Association is the state professional trade association for facility-based long-term care providers with a mission to support its members and promote individual quality of life for the people they serve.*

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*This material was prepared by HealthInsight, the Medicare Quality Innovation Network - Quality Improvement Organization for Nevada, New Mexico, Oregon and Utah, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-CORP-19-32-NM*