

Nov. 14, 2019

**Subject: 2020 Dual Plus Training is Available**

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to notifying providers of required annual trainings. We would like to take this opportunity to inform providers about completing the Presbyterian Dual Plus (HMO D-SNP) training requirement for 2020.

Presbyterian Dual Plus is designed to meet the medical, behavioral and long-term care needs of eligible members. Contracted providers who render services to Presbyterian Dual Plus members are required to complete Dual Plus training annually. The training for 2020 is now available to providers. We are asking providers to complete Dual Plus training as soon as possible.

The self-guided, online training module is available on the Presbyterian website at the following link: [phppn.org](http://phppn.org). The training takes about 30 minutes to complete and requires providers to attest to completing the module. Please note that office staff cannot complete the training on behalf of the provider.

If providers have any questions about the Dual Plus training or expansion, they can contact their Provider Network Operations relationship executive. Providers can find his or her contact information at [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide).

**Provider Network Operations**



**Hours:** Monday through Friday, 8 a.m. to 5 p.m.



**Phone:** (505) 923-5141

**Contact Guide:** [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide)



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