

To contact the coverage review team for Presbyterian Health Plan, please call between the hours of 8 a.m. – 5 p.m. For after-hours review, please contact (505) 923-5757, option 9.

Department	Fax #	Phone #	To file electronically, send to
Prior Authorization	(505) 843-3047	(505)923-5757 or 1-888-923-5757, option 4	https://www.phs.org/providers/authorizations
Pharmacy	1-800-724-6953/(505) 923-5540	(505) 923-5757, option 3	
Inpatient UM	(505) 843-3107	(505) 923-5757 or 1-888-923-5757, option 4	
Home Health Care	(505) 559-1150		
UNM Prior Authorization	(505) 843-3108		
Behavioral Health	Centennial Care: (505) 843-3019	(505) 923-5757 or 1-888-923-5757, option 5	Centennial Care: nmcentennialcare@magellanhealth.com
	Medicare/Comm: 1-888-656-4967		Medicare/Commercial: www.magellanhealth.com/provider
NIA Magellan (Imaging)	1-800-784-6864	1-866-236-8717	www.radmd.com

[1] Priority and Frequency

a. **Standard** Services scheduled for this date: **b. Urgent/Expedited** Provider certifies that applying the standard review timeline may seriously jeopardize the life or health of the enrollee.

c. **Frequency** Initial Extension Previous Authorization #: _____

[2] Enrollee Information

a. Enrollee name: _____ b. Enrollee date of birth: _____ c. Subscriber/Member ID #: _____
 d. Enrollee street address: _____
 e. City: _____ f. State: _____ g. ZIP code: _____

[3] Provider Information: Ordering Provider Rendering Provider Both
Please note: Processing delays may occur if rendering provider does not have appropriate documentation of medical necessity. Ordering provider may need to initiate prior authorization.

a. Provider name: _____ b. Provider type/specialty: _____ c. Administrative contact: _____
 d. NPI #: _____ e. DEA # (if applicable): _____
 f. TIN: _____
 g. Clinic/facility name: _____ h. Clinic/pharmacy/facility street address: _____
 i. City, State, ZIP code _____ j. Phone number and extension: _____ k. Facsimile/Email: _____

[4] Requested medical or behavioral health course of treatment/procedure/device information (skip to Section 7 if drug requested)

a. Service description: _____
 b. Setting/CMS POS Code Outpatient Inpatient Home Office Other*
 c. *Please specify if other: _____

[5] HCPCS/CPT/CDT/ICD-10 CODES

a. Latest ICD-10 Code	b. HCPCS/CPT/CDT Code	c. Medical Reason

[6] Frequency/Quantity/Repetition Request

a. Does this service involve multiple treatments? Yes No If "No," skip to Section 7.
 b. Type of service: _____ c. Name of therapy/agency: _____
 d. Units/Volume/Visits requested: _____ e. Frequency/length of time needed: _____

[7] Prescription Drug

a. Diagnosis name and code: _____
 b. Patient Height (if required): _____ c. Patient Weight (if required): _____
 d. Route of administration Oral/SL Topical Injection IV Other*
 *Explain if "Other:" _____
 e. Administered: Doctor's office Dialysis Center Home Health/Hospice By patient

