

Feb. 4, 2020

**Subject: Presbyterian's New Standard Prior Authorization Form**

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to notifying providers of changes to the way we do business. We would like to take this opportunity to inform providers about New Mexico's uniform prior authorization (PA) form for commercial, self-funded and Medicaid lines of business.

Starting Jan. 1, 2020, providers will be required to use the new uniform PA form. The new PA form meets guidelines set by legislation under the Health Insurance Prior Authorization Act. The change to a uniform PA form is intended to streamline the prior authorization process for non-emergency medical care and pharmaceutical or related benefits.

The PA form will also include the appropriate fax numbers for different services (e.g., pharmacy, behavioral health, physical health, etc.). Providers can find the new PA form using the following information:

- Physical health, medical and pharmacy providers:  
<https://www.phs.org/providers/authorizations/Pages/default.aspx>
- Commercial behavioral health providers:  
<https://www.phs.org/providers/authorizations/Pages/default.aspx>
- Non-Commercial behavioral health providers:  
<https://www.phs.org/providers/authorizations/Pages/default.aspx>

For any questions or assistance, please use the information on the back page to contact your assigned Provider Network Operations relationship executive.

**Provider Network Operations**



**Hours:** Monday through Friday, 8 a.m. to 5 p.m.



**Phone:** (505) 923-5141

**Contact Guide:** [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide)



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