

March 4, 2020

Subject: Presbyterian's Provider Quality Incentive Program

Dear Provider,

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) appreciate your continued efforts to provide the highest quality care to Presbyterian patients and members. We are pleased to announce the enhancement of the Provider Quality Incentive Program (PQIP) for health initiatives. PQIP will continue to reward providers for ensuring that patients receive the recommended screenings and services pertinent to their health, based on the National Committee for Quality Assurance Healthcare Effectiveness Data and Information Set (NCQA HEDIS) measures.

Presbyterian understands that not all providers have the same clientele. As such, Presbyterian is pleased to announce our new PQIP à la Carte, which is designed to target the main populations that providers serve. The new PQIP à la Carte is comprised of the following incentive programs:

- PQIP Foundations – Providers who give outstanding healthcare that builds the foundation of health for our children.
- PQIP Women's – Providers who give comprehensive women's healthcare.
- PQIP Classic – Providers who deliver care to all generations and overall health.
- PQIP Platinum – Providers who deliver care to our dual special need's populations.
- PQIP Wellness – Providers who support behavioral healthcare.
- PQIP Distinction – An elite healthcare provider who exceeds quality benchmarks.

Providers should select the incentive program that best represents their practice. Regardless of the incentive program that providers choose, they are also eligible to add PQIP Platinum and/or PQIP Wellness. If providers do not return this form and indicate which incentive program they choose, then they will automatically be enrolled in PQIP Classic.

If providers have been in PQIP for at least two years and are interested in increasing their incentives, they can choose PQIP Distinction. Presbyterian will verify provider eligibility for the PQIP Distinction incentive program and enroll a provider if he or she is eligible.

PQIP runs on a quarterly basis. Presbyterian identifies members who are missing recommended screenings, interventions or medications for chronic conditions that are considered necessary by NCQA HEDIS. This is known as a gap in care. Presbyterian offers a pay-for-performance incentive based on the percentage of care gaps providers help close.

Presbyterian will continue to generate gaps-in-care lists for providers to help close gaps in care and to help providers meet the standards for their incentive program. Presbyterian posts gaps-in-care lists specific to each provider on the reports page of the Presbyterian Provider Portal.

To request information on the PQIP, please call or email the Performance Improvement Department at (505) 923-5017 or performanceimp@phs.org.

Sincerely,

Performance Improvement Department
Presbyterian Health Plan, Inc./Presbyterian Insurance Company, Inc.

Enclosures:

Presbyterian Provider Quality Incentive Program Opt-in

To opt-in to the PQIP, please call the Performance Improvement Department or scan and email this completed form to performanceimp@phs.org, or mail to:

Performance Improvement Department
Presbyterian Health Plan
PO BOX 27489
Albuquerque, NM 87125-7489

Provider Group Name: _____

Date: _____

Address: _____

Email: _____

Phone Number: _____

TIN Number: _____

PQIP Selection(s): _____

Name of Primary Contact: _____

Printed Name: _____

Signature: _____