

Dec. 1, 2020

Subject: Presbyterian Updates Fax Number on Notice of Medicare Non-coverage Forms

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) would like to inform providers about an update to the Keystone Peer Review Organization (KEPRO) fax number listed on all Notice of Medicare Non-coverage (NOMNC) forms.

To request a KEPRO appeal by fax, providers will now use fax number 1-844-878-7921. Please **do not** use fax number 1-833-868-4060 to submit KEPRO appeal requests.

We updated the KEPRO appeal request fax number on all NOMNC and included all updated NOMNC forms in this mailing for providers to reference. Providers can also download the most up-to-date versions of the NOMNC forms on Presbyterian's website at www.phs.org/providers/authorizations/Pages/default.aspx. Please discard any previous versions of the NOMNC forms.

We apologize for any inconvenience this may have caused. If providers have any questions, they can use the information below to contact their Provider Network Operations relationship executive.

Provider Network Operations



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



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