

Oct. 12, 2020

**Subject: 2021 Presbyterian Dual Plus Training is Available**

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to notifying providers of required annual trainings. We would like to take this opportunity to inform providers that the 2021 Presbyterian Dual Plus (HMO D-SNP) is now available, and we encourage providers to complete this training as soon as possible.

Presbyterian Dual Plus is designed to meet the medical, behavioral and long-term care needs of eligible members. Contracted providers who render services to Presbyterian Dual Plus members are **required** to complete Presbyterian Dual Plus training annually.

The self-guided, online training module is available at [phppn.org](http://phppn.org). The training takes about 30 minutes to complete and requires providers to attest to completing the module. Please note that office staff **cannot** complete the training on behalf of providers.

If providers have any questions about the Presbyterian Dual Plus training, they can contact their Provider Network Operations relationship executive using the information below. As always, thank you for your commitment to improving the health of the patients, members, and communities we serve.

**Provider Network Operations**



**Hours:** Monday through Friday, 8 a.m. to 5 p.m.



**Phone:** (505) 923-5141

**Contact Guide:** [www.phs.org/ContactGuide](http://www.phs.org/ContactGuide)



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