

Jan. 13, 2021

Subject: Presbyterian Selected to Participate in the Hospice Value-based Insurance Design Model

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to collaborating and partnering with industry leaders to transform the healthcare system, ensuring accessible, affordable and quality healthcare options for our members. It is in that same spirit that we are pleased to announce that the Centers for Medicare & Medicaid Services Innovation Center has selected Presbyterian as one of nine Medicare Advantage Organizations in the country to participate in the hospice component of the Value-based Insurance Design (VBID) Model.

The VBID Model is designed to reduce Medicare program costs, improve the coordination and efficiency of the delivery of healthcare services, and enhance the quality of care for Medicare members, including those with low incomes (e.g., dual-eligible members). We would like to take this opportunity to provide important information to Presbyterian's contracted hospice agencies regarding the VBID model in relation to Notices of Election (NOEs), Notices of Termination/Revocation (NOTRs), claims, transitional concurrent care benefits, and supplemental benefits.

Submitting Notices of Election and Notices of Termination/Revocation

Presbyterian's contracted hospice agencies must submit all NOEs and NOTRs to original Medicare **and** to Presbyterian. To submit a notice to Presbyterian, please securely email the notice(s) to **PHPHospiceNOE_NOTR@phs.org**.

Please note that while Presbyterian follows CMS filing requirements, during January 2021, Presbyterian will review extenuating circumstances that caused agencies to submit NOEs and NOTRs after the five-day filing limit.

Submitting Claims

Presbyterian's contracted hospice agencies must submit all claims to original Medicare **and** to Presbyterian. Hospice claims for Presbyterian members should only be submitted with NOEs that are dated Jan. 1, 2021, and later. Any hospice claims with NOEs that are dated before Jan. 1, 2021, will continue to be paid by original Medicare.

Presbyterian's electronic payor ID depends on the clearinghouse. For more information, please view the Presbyterian Practitioner and Provider Manual at **www.phs.org/providermanual**.

Paper claims may be mailed to the following address:

Presbyterian Health Plan
P.O. Box 27489
Albuquerque, NM 87125-7489

Transitional Concurrent Care Benefits Requirements

Presbyterian's participation in the VBID model includes a set of transitional concurrent care benefits that allow members seeking care with in-network hospice agencies to access ongoing curative services paid by Presbyterian for a period of time (usually 30 days) after their hospice election. Presbyterian will cover transitional concurrent care services when the following requirements are met:

- The need for ongoing curative care and the type and duration of such care is documented in the patient's care plan established by the hospice medical director.
- The care plan is communicated to Presbyterian's Utilization Management team to establish the record of needed services, which enables Presbyterian to pay claims from concurrent care providers.
- Claims are submitted directly to Presbyterian by non-hospice providers who render services to Presbyterian for the primary hospice diagnosis, in accordance with the care plan that was communicated to Presbyterian.

Supplemental Benefits

Presbyterian members who experience a hospital admission during their hospice enrollment period are eligible for Presbyterian's Re-admission Prevention Benefit Program, which includes transportation to hospice provider visits, one meal per day, and certain home modifications. Members may contact Presbyterian at (505) 923-5678 to inquire about their eligibility for these benefits.

If you have any questions or concerns about the VBID Model, please use the information below to contact your Provider Network Operations relationship executive. As always, thank you for partnering with us to improve the health of the patients, members and communities we serve.

Provider Network Operations



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113