

Jan. 15

Dear Provider,

Presbyterian Health Plan, Inc. (Presbyterian) is committed to keeping you updated about changes that may affect your business. As you may know, the New Mexico Human Services Department (HSD) issued a Letter of Direction to Medicaid managed care organizations regarding wage increases for Personal Care Services providers, effective Jan. 1, 2021. The table below includes the new rates relating to your agreement with Presbyterian.

| HCPCS Code | Previous Rate | New Rate |
|------------|-----------------|------------|
| T1019 | <PREVIOUS RATE> | <NEW RATE> |
| 99509 | <PREVIOUS RATE> | <NEW RATE> |

Please ensure that your billing rate in our electronic visit verification platform, AuthentiCare, is updated to incorporate these changes.

Pursuant to HSD's direction, these rates are applicable to the specific locality of your branch office. Additional HSD-approved locations in different regions may be paid at different rates.

If you have any questions, please contact the Presbyterian Customer Service Center at (505) 923-5757 or toll-free at 1-888-923-5757 between 8 a.m. and 5 p.m., Monday through Friday.

Sincerely,



Brady Gear
Director of Reimbursement
Provider Network Development
Presbyterian Health Plan