

QUAY COUNTY IMPACT REPORT 2020



TOGETHER WE ARE BUILDING A CULTURE OF HEALTH

Presbyterian Dr. Dan C. Trigg Memorial Hospital and Presbyterian Community Health worked with the Quay County Health Council to complete a Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP) for 2020-2022.

This report summarizes the progress to date on the four community-informed priorities below. For questions contact Meredith Root Bowman at mrootbowm@phs.org.

At-a-Glance

Presbyterian Dr. Dan C. Trigg Memorial Hospital offers a range of services focused on improving quality, enhancing the patient experience, and providing care close to home for Quay County residents.

TOTAL COMMUNITY BENEFIT
\$2,977,076



Priority Area 1: BEHAVIORAL HEALTH

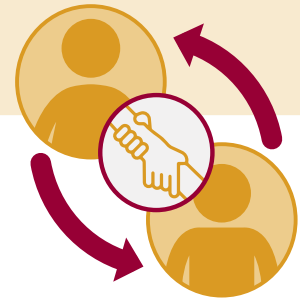
Presbyterian's behavioral health initiatives work to address mental health and substance use to include prevention and treatment.

4 providers received medication-assisted treatment training through a New Mexico Department of Health grant for substance use support services

\$81,000 was awarded to support new initiatives and telehealth services in the Emergency Department

26 people were trained in safe drug disposal

96 safe drug disposal bags were distributed



Priority Area 2: SOCIAL DETERMINANTS OF HEALTH

At Presbyterian, we recognize that improving the health of our community means addressing their needs beyond the hospital or clinic. Priority initiatives aim to address unmet social needs through connecting individuals to community resources.

Quay County Health Council completed a community readiness assessment and strategic plan and formed a **22-person Intimate Partner Violence Task Force** that conducted policy reviews and public policy forums. They also created and distributed a local resource brochure and posters to local offices, coordinated healthcare and mental health provider clinics, created and showed a "Creating a Holiday Safety Plan" virtual event video, and created **49** weekly and monthly social media posts that had **17,919** views.





Priority Area 3: ACCESS TO CARE

Presbyterian's Access to Care initiatives increase individuals' ability to manage their health and navigate health and social care.

DCT began offering "diabetes days" with on-site retinal scanning and tele-endocrinology for patients with diabetes

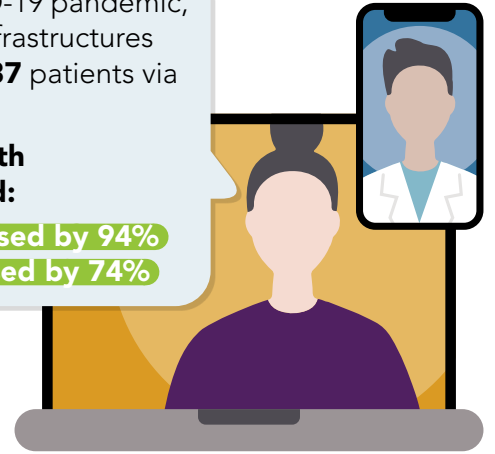
121 regional resource directories were distributed to the community

In response to the COVID-19 pandemic, Presbyterian used new infrastructures to provide care to **469,637** patients via telephone and video.

Use of existing telehealth platforms also increased:

PHS Online Visits **increased by 94%**

PHP Video Visits **increased by 74%**



Community Flu Shots



721 flu shots given in Logan, Tucumcari and Mosquero



Priority Area 4: HEALTHY EATING AND ACTIVE LIVING (HEAL)

Presbyterian's healthy eating and active living initiatives aim to prevent and manage chronic disease through improving access to local healthy food, health education and opportunities for physical activity.



3,000 community members were reached through radio advertising of the Walking Guide/Trail Route Maps, providing COVID-safe physical activity.

Responding to Community Needs during the COVID-19 Pandemic

Dr. Dan C. Trigg Memorial Hospital partnered with Quay County Emergency Services, county leaders and the City of Tucumcari to implement a collective pandemic surge response.

The hospital set up a COVID-19 testing site in Quay County and provided approximately **1,375** COVID-19 tests.

The DCT Auxiliary raised **\$14,000** at their annual Season's Greetings fundraiser, and the Presbyterian Healthcare Foundation more than matched their efforts by giving an additional **\$24,000** for equipment, updating of lobby furniture, patient rooms, and general campus improvements.

