

June 25, 2021

Subject: Correcting Information about Prior Authorizations for Wheelchair Bases and Walkers

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to ensuring providers are informed of changes that may affect their practice. We sent a letter with incorrect information and we would like to take this opportunity to correct that information.

On May 28, we sent a letter regarding the updates Presbyterian plans to implement its Prior Authorization Guide in June that had incorrect information regarding prior authorization (PA) for wheelchair bases and walkers. That letter indicated a PA will be required for the following codes:

- E1037
- E1161
- K0001
- K0002
- K0003
- K0004
- E0143

This information was incorrect. A PA is not required for these codes.

We regret any confusion or inconvenience this miscommunication caused. If you have any questions or concerns, please use the information on the back of this page to contact your Provider Network Operations relationship executive. As always, thank you for partnering with us to improve the health of the patients, members and communities we serve.

Provider Network Operations



Hours: Monday through Friday, 8 a.m. to 5 p.m.



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