A PRESBYTERIAN | MEDICARE ADVANTAGE PLANS



2022 SUMMARY OF BENEFITS

Presbyterian Dual Plus (HMO D-SNP)
H3204-013-005

This is a summary of health and drug services covered by Presbyterian Dual Plus (HMO D-SNP) January 1, 2022 to December 31, 2022. This plan is a Dual Eligible Special Needs Plan (SNP) for people who have both Medicare and Medicaid. How much Medicaid covers depends on your income, resources and other factors. Some people get full Medicaid benefits. Some only get help to pay for certain Medicare costs, which may include premiums, deductibles, coinsurance, or copays.

To enroll in Presbyterian Dual Plus (HMO D-SNP):

- You must be entitled to Medicare Part A and enrolled in Medicare Part B.
- You must live in one of these New Mexico counties: Chaves, Curry, Quay, Roosevelt or San Juan.

(Enrollment requirements continued on next page)

You must be in one of these Medicaid categories:

- Qualified Medicare Beneficiary Plus (QMB+): You get Medicaid coverage of Medicare cost-share and are also eligible for full Medicaid benefits. Medicaid pays your Part A and Part B premiums, deductibles, coinsurance and copayment amounts. You pay nothing, except for Part D prescription drug copays.
- Qualified Medicare Beneficiary (QMB): You get Medicaid coverage of Medicare
 cost-share but are not eligible for full Medicaid benefits. Medicaid pays your Part A
 and Part B premiums, deductibles, coinsurance and copayments amounts only. You
 pay nothing, except for Part D prescription drug copays.
- Qualified Disabled and Working Individual (QDWI): Medicaid pays your Part A
 premium only. The State Medicaid Office does not pay your cost-share. You do not
 have full Medicaid benefits. There may be some services that do not have a member
 cost-share amount.
- Qualifying Individual (QI): Medicaid pays your part B premium only. The State
 Medicaid Office does not pay your cost-share. You do not have full Medicaid
 benefits. You pay the cost-share amounts listed in the summary of benefits that
 follow. There may be some services that do not have a member cost-share amount.
 The State Medicaid Office does not pay your cost-share. You do not have full
 Medicaid benefits. There may be some services that do not have a member
 cost-share amount.
- Specified Low-Income Medicare Beneficiary (SLMB+): Medicaid pays your Part B premium and provides full Medicaid benefits. You are eligible for full Medicaid benefits. At times you may also be eligible for limited assistance from your state Medicaid agency in paying your Medicare cost-share amounts. Generally, your cost-share is 0% when the service is covered by both Medicare and Medicaid. There may be cases where you must pay cost-sharing when a service or benefit is not covered by Medicaid.
- Specified Low-Income Medicare Beneficiary (SLMB): Medicaid pays your Part B
 premium only. The State Medicaid Office does not pay your cost-share. You do not
 have full Medicaid benefits. There may be some services that do not have a member
 cost-share amount.
- Full Benefits Dual Eligible (FBDE): Medicaid may provide limited assistance with Medicare cost-sharing. Medicaid also provides full Medicaid benefits. You are eligible for full Medicaid benefits. At times you may also be eligible for limited assistance from the State Medicaid Office in paying your Medicare cost-share amounts. Generally, your cost-share is 0% when the service is covered by both Medicare and Medicaid. There may be cases where you have to pay cost-sharing when a service or benefit is not covered by Medicaid.

Benefits	You Pay
Monthly Plan Premium	\$0 - \$28.40 Based on your level of Low Income Subsidy, your plan premium could be paid by Medicare.
Deductible	\$203. You will be notified if Medicare changes this amount for 2022. \$0 if you are enrolled in Medicaid as a Qualified Medicare Beneficiary (QMB). \$0 if you are enrolled in Medicaid with full benefits (non-QMB). (Depending on your level of assistance through the New Mexico Human Services Department.)
Maximum Annual Out-of-Pocket	\$7,550 This is the most you will pay in a calendar year for covered medical and hospital services. It does not include prescription drugs.
Inpatient Hospital Care* Deductible After Deductible Days 1 – 60 Days 61 – 90 Days 91 and beyond	\$1,484 per benefit period \$0 copayment per day \$371 copayment per day \$742 copayment per day You will be notified if Medicare changes this amount in 2022.
Outpatient Surgery*	\$0 copayment - 20% coinsurance
Doctor Visits • Primary Care • Specialists • Video Visits	\$0 copayment - 20% coinsurance
Preventive Care	\$0 copayment

^{*} Prior authorization required.

Benefits	You Pay
Emergency Care (This copay is waived if admitted to the hospital.)	\$0 - 20% up to \$90 maximum copayment
Urgently Needed Services	\$0 - 20% up to \$65 maximum copayment
Diagnostic Services/Labs/Imaging*	\$0 copayment - 20% coinsurance
Diabetic Test Supplies	\$0 copayment (test strips, lancets and meters)
 Vision Services Annual routine exam Diagnosis and treatment of diseases and conditions of eye Eyeglasses or contact lenses after cataract surgery 	\$0 copayment \$0 copayment - 20% coinsurance \$0 copayment - 20% coinsurance
 Mental Health Services* Inpatient visit Outpatient group therapy visit Outpatient individual therapy visit 	Same as Inpatient Hospital Care \$0 copayment - 20% coinsurance \$0 copayment - 20% coinsurance
Skilled Nursing Facility (SNF)* • Days 1 - 20 • Days 21 - 100 • Days 101 and beyond	\$0 copayment per day \$185.50 copayment per day 100% of the costs You will be notified if Medicare changes this amount in 2022.
 Rehabilitation Services Cardiac and Pulmonary rehab Occupational, Physical, and Speech and Language therapy visits 	\$0 copayment - 20% coinsurance \$0 copayment - 20% coinsurance

^{*} Prior authorization required.

Benefits	You Pay
Ambulance	\$0 copayment - 20% coinsurance
Medicare Part B Drugs and Chemotherapy	\$0 copayment - 20% coinsurance
Foot Care (Medicare-covered podiatry services) • Foot exams and treatment	\$0 copayment - 20% coinsurance
 Medical Equipment/Supplies* Durable Medical Equipment (e.g., wheelchairs, oxygen) Prosthetics (e.g., braces, artificial limbs) 	\$0 copayment - 20% coinsurance
ChiropracticTo correct subluxationRoutine (limited to 25 visits/year)	\$0 copayment - 20% coinsurance \$0 copayment
Home Health Care*	\$0 copayment

^{*} Prior authorization required.

SUMMARY OF BENEFITS		
Presbyterian Dual Plus (HMO D-SNP) Prescription Coverage		
Deductible	Depending on your Low-Income Subsidy Level – You Pay: \$0 - \$480 Tiers 2 - 5	
Initial Coverage	Depending on your Low-Income Subsidy Level, you pay the following: Generic drugs (including brand drugs treated as generic), either • \$0 copayment; or • \$1.35 copayment; or • \$3.95 copayment or 15% coinsurance For all other drugs, either • \$0 copayment; or • \$4.00 copayment; or • \$9.85 copayment or 15% coinsurance You may get your drugs at network retail pharmacies and mail order pharmacies. If you reside in a long-term care facility, you pay the same as at a retail pharmacy.	
	You may get drugs from an out-of-network pharmacy at the same cost as an in-network pharmacy.	
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$7,050, you pay nothing for all drugs.	

Supplemental Benefits	Benefit
Hearing Aid	\$2,000 maximum allowance every 2 years.
Meals Up to 20 meals delivered to your home	 You pay \$0 copayment. You will receive up to 20 meals delivered to your home after a hospital stay. This program is uniquely designed to keep you healthy and strong while you are recovering from an inpatient hospital stay. The meal benefit is available during the 4-week period following a hospital stay. This benefit is offered through Meals on Wheels.
Acupuncture (limited to 3 routine visits/year)	You pay \$0 copayment.
Eyewear allowance	• You will receive a \$275 allowance every year.
Wellness Programs	SilverSneakers® Fitness Program is included. For participating locations visit www.silversneakers.com

January 1 – December 31, 2022

SUMMARY OF NEW MEXICO MEDICARE/MEDICAID BENEFITS

Your state Medicaid program is called Centennial Care.

A person who is entitled to both Medicare and medical assistance from a State Medicaid plan is considered a dual eligible. As a dual eligible beneficiary your services are paid first by Medicare and then by Medicaid.

Benefit Coverage

Centennial Care provides a comprehensive package of services that includes behavioral health, physical health, and long-term care services and supports (LTSS). Members meeting a Nursing Facility Level of Care (NF LOC) are able to access LTSS through Community Benefit (CB) services (i.e., home- and community-based services) without a waiver slot. The CB is available through Agency-Based Community Benefit (ABCB) services (services provided by a provider agency) and Self-Directed Community Benefit (SDCB) services (services that a participant can control and direct). Individuals under age 21 who are enrolled in Medicaid or the Children's Health Insurance Program (CHIP) receive Early and Periodic Screening, Diagnosis and Treatment (EPSDT) services.

Under Centennial Care today, most adults who are enrolled in the Medicaid Expansion category receive services under an Alternative Benefit Plan (ABP). The ABP is a comprehensive benefit package that covers all services that are defined under the Patient Protection and Affordable Care Act (ACA) as "essential health benefits," as well as adult dental services. Centennial Care 2.0 proposes to redesign the ABP into a single, comprehensive adult benefit package that would cover both the Medicaid Expansion Category as well as Medicaid adults in the Parent/Caretaker category. The state proposes adding a limited vision benefit to the ABP, and waiving EPSDT services for 19-20 year-olds who are covered under the Adult Expansion or Parent/Caretaker categories. Adults who are considered "medically frail" are exempt from the ABP and may receive the standard Medicaid benefit package, including access to CB services and nursing facility care for individuals who meet the NF LOC criteria. If you are currently entitled to receive full Medicaid benefits, please see your Medicaid member handbook or other state Medicaid documents for full details on your Medicaid benefits, limitations, restrictions, and exclusions.

Extra Help / Low-Income Subsidy (LIS)

Premium - Your premium will be reduced based on the LIS level you qualify for. The premium you will pay if you qualify for the 100% LIS level will be \$0.

Prescription drugs - If you qualify for Low-Income Subsidy (LIS), your prescription drug coverage gap (also known as the donut hole) in your drug coverage is eliminated. You also pay reduced copays for your Part D drugs.

LIS qualifying income levels for 2021¹ – To qualify, your annual income and resources / assets need to be at or below the following:

<u>Single</u> <u>Married</u>

Annual Income¹: \$19,320 Annual Income¹: \$26,130 Resources / Assets²: \$13,290 Resources / Assets²: \$26,520

Medicaid and Other Medicare Savings Programs (MSP)

Those who qualify for Extra Help may also qualify for Medicare Savings Programs that help pay Part A and/or Part B premiums. Medicaid programs may also lower your copays, depending on the level for which you qualify.

FIND OUT IF YOU QUALIFY FOR ASSISTANCE

Presbyterian offers a personal service that helps you find out if you qualify for these money-saving programs. A trusted partner since 2006, My Advocate™, helps you apply for Extra Help / Low-Income Subsidy and Medicare Savings Programs.

Call My Advocate™ at 1-866-851-0324.

You also have the option to contact:

- 1-800-Medicare (1-800-633-4227), 24 hours a day, seven days a week (TTY 1-877-486-2048)
- Social Security, 1-800-772-1213 (TTY 1-800-325-0778)
- NM State Human Services Department, 1-888-997-2583 (TTY 1-855-227-5485)

¹Income limits may change in 2022.

²The house you live in, the car you drive, life insurance policies, and burial plots do not count toward the resource / asset limit. Contact Social Security for other income / resource exclusions.

For more information about Presbyterian Medicare Advantage plans, please call us at the phone numbers below or visit us at **www.phs.org/medicare**.

Presbyterian Dual Plus Consultants

(505) 923-5264 or 1-866-757-5264 (TTY 711)

Presbyterian Customer Service Center (for members)

(505) 923-7675 or 1-855-465-7737 (TTY 711)

Hours: 8 a.m. to 8 p.m., seven days a week from October 1 through March 31 and Monday to Friday (except holidays) from April 1 through September 30.

You can see our plan's provider and pharmacy directory if you visit our website at **www.phs.org/medicare** and select **Providers** at the top of the page.

For coverage and costs of Original Medicare, look in your current *Medicare & You* handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

To learn how we safeguard your Protected Health Information and your rights, call us at (505) 923-7675 or 1-855-465-7737 (TTY 711) or visit **www.phs.org/medicare** and select **Privacy Notice** at the bottom of the page.

Out-of-network/non-contracted providers are under no obligation to treat Presbyterian Dual Plus members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

To get a complete list of services we cover, contact the plan or please refer to the Evidence of Coverage. You may easily download a copy of the Evidence of Coverage from our website, **www.phs.org/medicare**, and select **For Members** at the top of the page. You may also request a copy by calling customer service.

Presbyterian Dual Plus is an HMO Special Needs Plan (HMO D-SNP) with a Medicare contract and a contract with the State of New Mexico Human Services Department Medicaid program. Enrollment in the plan depends on contract renewal.

NOTES

Presbyterian complies with civil rights laws and does not discriminate on the basis of protected status including but not limited to race, color, national origin, age, disability, or sexual orientation or gender expression. If you need language assistance, services are available at no cost. Call (505) 923-5420, 1-855-592-7737 (TTY: 711).

ATENCIÓN: Si usted prefiere hablar en español, están a su disposición servicios gratuitos de ayuda lingüística. Llame al (505) 923-5420, 1-855-592-7737 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih (505) 923-5420, 1-855-592-7737 (TTY: 711).

For more information, visit https://www.phs.org/pages/nondiscrimination.aspx.

