2022 Presbyterian Dual Plus (HMO D-SNP) Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call us at **(505) 923-8458** or **1-800-347-4766**. TTY users can call 711.

Understanding the Benefits

- ☐ Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a provider. Visit **www.phs.org/medicare** or call **(505) 923-8458** or **1-800-347-4766**, TTY users can call 711, for a copy of the EOC.

- ☐ Review the provider directory (or ask your provider) to make sure the providers you see now are in the network. If they are not listed, it means you will likely have to select a new provider.

- ☐ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- ☐ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.

- ☐ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2023.

- ☐ Except in emergency or urgent situations, we do not cover services by out-of-network providers (providers who are not listed in the provider directory).

2022 Presbyterian Dual Plus (HMO D-SNP) Individual Enrollment Request Form

Who can use this form?
People with Medicare who want to join a Medicare Advantage Plan

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?
You can join a plan:

- Between October 15 – December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional – you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15 – December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?
Send your completed and signed form to:

Presbyterian Health Plan, Inc.
P.O. Box 27489
Albuquerque, NM 87125
Fax: (505) 923-5385

Once we process your request to join, we contact you.

How do I get help with this form?
Call Presbyterian Dual Plus (HMO D-SNP) at (505) 923-7675 or 1-855-465-7737. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a Presbyterian Dual Plus (HMO D-SNP) al (505) 923-7675 or 1-855-465-7737/TTY 711 o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

2022 Presbyterian Dual Plus (HMO D-SNP) Individual Enrollment Request Form

Section 1 – All fields on pages 1 and 2 are required (unless marked optional)

Select the plan you want to join:
This plan is for individuals with both Medicare and Medicaid. Premium is based on your Low Income Subsidy (LIS) level. Your Plan premium could be paid for by Medicare.

Presbyterian Dual Plus (DSNP)

☐ **H3204-013-004** for Bernalillo, Catron, Cibola, Colfax, De Baca, Doña Ana, Eddy, Grant, Guadalupe, Harding, Hidalgo, Lea, Lincoln, Los Alamos, Luna, McKinley, Mora, Otero, Rio Arriba, Sandoval, San Miguel, Santa Fe, Sierra, Socorro, Taos, Torrance, Union, or Valencia counties.

☐ **H3204-013-005** for Chavez, Curry, Quay, Roosevelt or San Juan Counties.

FIRST Name:	LAST Name:	Middle Initial:

Birth Date: (__ __ /__ __ /__ __ __ __) (M M / D D / Y Y Y Y)	Sex: ☐ M ☐ F	Phone Number: ( )	Email (optional):

Permanent Residence Street Address (Don't enter a P.O. Box):			
City:	County:	State:	ZIP Code:

Mailing Address, if different from your permanent address (P.O. Box allowed):			
City:	County:	State:	ZIP Code:

Your Medicare information:

Medicare Number: __ __ __ __ - __ __ __ - __ __ __ __

Answer these important questions:

1. Are you enrolled in your state Medicaid Program? ☐ Yes ☐ No
   If yes, Medicaid number: _____
2. Will you have other prescription drug coverage (like VA, TRICARE) in addition to Presbyterian Dual Plus (HMO D-SNP)? ☐ Yes ☐ No
   If yes, name of other coverage: _____
   Member number for this coverage: _____
   Group number for this coverage: _____

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IMPORTANT – Read and sign below:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in Presbyterian Dual Plus (HMO D-SNP).
- By joining this Medicare Advantage Plan, I acknowledge that Presbyterian Dual Plus (HMO D-SNP) will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that people with Medicare are generally not covered under Medicare while out of the country, except for limited coverage near the U.S. border.
- I understand that when my Presbyterian Dual Plus (HMO D-SNP) coverage begins, I must get all of my medical and prescription drug benefits from Presbyterian Dual Plus (HMO D-SNP). Benefits and services provided by Presbyterian Dual Plus (HMO D-SNP) and contained in my Presbyterian Dual Plus (HMO D-SNP) "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Presbyterian Dual Plus (HMO D-SNP) will pay for benefits or services that are not covered.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  1) This person is authorized under State law to complete this enrollment, and
  2) Documentation of this authority is available upon request by Medicare.

Signature:	Today's Date:

If you're the authorized representative, sign above and fill out these fields:

Name:	Address:
Phone Number:	Relationship to Enrollee:

Office Use Only:

Name of staff member, agent, or broker (if assisted in enrollment):

_____Broker # _____

How was enrollment received: _____ Date Received: _____

Plan ID#_____Effective date of coverage: _____

ICEP/IEP: _____ AEP: _____ SEP (type): _____ Not Eligible: _____

2022 Presbyterian Dual Plus (HMO D-SNP) Individual Enrollment Request Form

Section 2 – All fields on this page are optional
Answering these questions is your choice.
You can't be denied coverage because you don't fill them out.

As part of your enrollment, do you want to receive any of the following materials via email?
☐ Plan Formulary ☐ Summary of Benefits ☐ Evidence of Coverage

Would like to go paperless for your Explanation of Benefits and Annual Notice of Change documents? ☐ Yes, I want to go paperless. ☐ No, continue to send by mail.

Email address: _____

All materials are available in Spanish and a machine-readable format through our website or by request. Other options, such as other languages, large print or Braille are available by request. Please contact Presbyterian Dual Plus (HMO D-SNP) at (505) 923-7675 or 1-855-465-7737. Our office hours are 8 a.m. to 8 p.m., seven days a week from October 1 to March 31, and Monday to Friday (except holidays) from April 1 through September 30. TTY users can call 711.

Select one if you want us to send you information in a language other than English.

☐ Spanish ☐ Other _____

Do you work? ☐ Yes ☐ No | Does your spouse work? ☐ Yes ☐ No

List your Primary Care Physician (PCP), clinic, or health center:

Paying your plan premiums

Plan premium could be paid for by Medicare. You can pay your plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT) or credit card each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month. Please select a payment option:

☐ Get a bill.

☐ Electronic Funds transfer (EFT) from your bank account each month.
Please enclose a VOIDED check or provide the following:
Account holder name: _____
Bank routing number: _____ Bank account number:_____
Account type: ☐ Checking ☐ Saving

☐ Credit Card. Please provide the following information:

Type of Card: _____

Name of Account holder as it appears on card: _____

Account number: _____ Expiration Date: _ _ / _ _ _ _ (MM/YYYY)

☐ Automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check.
I get monthly benefits from: ☐ Social Security ☐ RRB

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DON'T pay Presbyterian Dual Plus (HMO D-SNP) the Part D-IRMAA.