

Insurance Company, Inc.

## IMPORTANT INFORMATION:

# 2022 Medicare Star Ratings

Presbyterian Insurance Company, Inc. - H3206



For 2022, Presbyterian Insurance Company, Inc. - H3206 received the following Star Ratings from Medicare:

Overall Star Rating:  $\star\star\star\star$   $\Leftrightarrow$  Health Services Rating:  $\star\star\star\star$   $\Leftrightarrow$  Drug Services Rating:  $\star\star\star\star$ 

Every year, Medicare evaluates plans based on a 5-star rating system.

#### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★★ EXCELLENT

★★★☆ ABOVE AVERAGE

★★☆☆ AVERAGE

★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

#### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

### Questions about this plan?

Contact Presbyterian Insurance Company, Inc. 7 days a week from 8:00 a.m. to 8:00 p.m. Mountain time at 800-347-4766 (toll-free) or 800-659-8331 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Mountain time. Current members, please call 800-797-5343 (toll-free) or 800-659-8331 (TTY).

Presbyterian complies with civil rights laws and does not discriminate on the basis of protected status including but not limited to race, color, national origin, age, disability, or sexual orientation or gender expression. If you need language assistance, services are available at no cost. Call (505) 923-5420, 1-855-592-7737 (TTY: 711). ATENCIÓN: Si usted prefiere hablar en español, están a su disposición servicios gratuitos de ayuda lingüística. Llame al (505) 923-5420, 1-855-592-7737 (TTY: 711). Díí baa akó nínízin: Díí saad bee yáníłti go Diné Bizaad, saad bee áká ánída áwo dee', t'áá jiik'eh, éí ná hólo, koji hódíílnih (505) 923-5420, 1-855-592-7737 (TTY: 711). For more information, visit https://www.phs.org/pages/nondiscrimination.aspx.

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