



# Planning a Trip Abroad?

***When a health emergency strikes while you're away from home in a foreign country, it can be a frightening experience.***

***Knowing you're covered can make you feel better.***

As a participant in the UNM Medical Plan, administered by Presbyterian Health Plan, you are covered for urgent and emergent services received outside the United States.

## **Urgent Care**

Urgent Care is for those times when you need health care right away but it is not an emergency. Your plan will reimburse you for any medical or surgical procedures, treatments, or healthcare services you receive requiring prompt medical attention anywhere in the world. Care will be paid at the out-of-network benefit level (Tier 3).

## **If you think your condition may be life threatening, seek Emergency Care.**

If you think your condition may be life threatening, seek emergency care immediately. Your plan covers emergency health services 24 hours per day, 7 days per week, when those services are needed immediately to prevent further risk to your health. You may seek emergency care from the nearest appropriate facility where emergency services can be rendered. These services will be covered as in-network (Tier 2) services. Once discharged, any follow-up care you receive through an out-of-network Provider/Practitioner will be paid at the out-of-network benefit level (Tier 3).



## **Medical Evacuation Reimbursement**

If you become sick or injured while travelling anywhere in the world, your plan will reimburse expenses up to \$10,000 for transportation and reasonable food and lodging in connection with a medical evacuation. If you and your Provider/Practitioner agree that your situation is severe enough to require a medical evacuation, you must be taken to the nearest medical facility where appropriate treatment can be obtained or a medical facility in your home country. Benefit Certification is required prior to being transported.



## **Repatriation Reimbursement**

The UNM Medical Plan will reimburse expenses up to \$7,500 related to the transportation of the remains of a deceased member if the member dies while away from his/her permanent residence. Benefit Certification is required prior to arranging transportation.



## **Questions**

All Emergency Health services, Urgent and Trauma care services are subject to the limitations and exclusions listed in your *Participant Benefit Booklet*. Please refer to your *Participant Benefit Booklet* for complete details on these or other benefits available through your health plan. You may also call the Presbyterian Customer Service Center at (505) 923-5232 or toll-free at 1-866-574-9567, Monday through Friday from 7:00 a.m. to 6:00 p.m. TTY users may call 1-877-298-7407.

